

GDS TECHNICAL SHEET - MELIÁ LAS DUNAS

Updated: 2025-07-02

GENERAL INFORMATION

Name of the hotel: Meliá Las Dunas

Denomination: All Inclusive

Brand: Meliá Hotels & Resorts

Property: Gaviota

Administration: Meliá Hotels International Cuba

Address: Cayo Santa María, Jardines del Rey. Caibarién, Villa Clara.

Postal Code: 52610

Country: CUBA

Phone: (53 42) 350100

Email: jefe.reservas.mld@meliacuba.com

Web: <http://www.melia-lasdunas.com>

Year of construction: 2006

Category: 5 stars

Closing seasons: Open all year long

Area covered: -

Internet: Wifi Free

Total Rooms: 925

HOTEL DESCRIPTION

Welcome to the most enjoyable hotel in Cayo Santa María. This five-star resort is ideal for families, couples and groups, and boasts an excellent location alongside the sea and an extensive choice of dining options in 14 restaurants and several bars. It offers fantastic suites and standard rooms for your greater comfort. An extensive activities programme will ensure you enjoy your stay to the full.

LOCATION

Location: Surrounded by nature

Component buildings: - Bungalow

Nearest city: Santa Clara

Distance to the nearest city:
97.08km

Nearest airport: Abel Santamaría

IATA code: SNU

Distance from the airport: 110 Km

PUBLIC AREAS AND GENERAL SERVICES

- Gym
- Recreation theatre
- Entertainment Tennis Courts
- Car Rental (\$)
- Medical services 24-hr International Clinic (\$)
- Baby Club
- Mini Club
- Health and Beauty SPA Aguas Claras
- Nautical Center
- Diving Center
- Internet Service

INTERESTS

- Weddings and Honeymoons
- Meetings & Events
- Honeymoons
- Family

ROOMS

Typology	Quantity
Classic	696
Classic Sea View	34
Premium	176
Grand Suite Sea View	16
Royal Suite Sea View	3

Special rooms:	
Disabled rooms:	9
Connecting rooms:	46

ROOMS

Classic (696)



Dimension: 41.4 m²
Number of callers: 9
Máx Pax: 2
Max Adults:
- 2 adult(s)
Max children:
- 2 children
Minimum Occupancy:
- 1 adult(s) + 0 children
Beds:
- King 2.00 x 2.00 - 1
- Twin 1.22 x 2.00 - 2
Located in:
- Bungalow, Floors: 1,2
Views:
- Garden view

FACILITIES:

- Air-conditioning
- Free Wi-Fi
- Safe
- Rooms for smokers and non-smokers
- Electric kettle with coffee
- Table and chairs in the balcony
- Entrance hall
- Amenities in the bathroom.
- Telephone
- Balcony
- Hairdryer
- Shower and bathtub
- Umbrella
- Minibar, restocked daily with water, soft drinks and beer
- Magnifying mirror in the bathroom
- Twin/king size beds
- Satellite TV
- Ironing facilities

ROOMS

Classic Sea View (34)



Dimension: 41.4 m²

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 2 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

- Twin 1.00 x 2.00 - 2

Located in:

- Bungalow, Floors: 2

Views:

- Sea view

FACILITIES:

- Air-conditioning
- Free Wi-Fi
- Safe
- Superior room amenities & bath salts
- Electric kettle with coffee
- Table and chairs in the balcony
- Entrance hall
- Satellite TV
- Ironing facilities
- Balcony
- Hairdryer
- Shower and bathtub
- Umbrella
- Minibar, restocked daily with water, soft drinks and beer
- Magnifying mirror in the bathroom
- Twin/king size beds
- Telephone

ROOMS

Premium (176)



Dimension: 44.1 m²
Disabled Amount: 9
Number of callers: 18
Máx Pax: 2
Max Adults:
- 2 adult(s)
Max children:
- 2 children
Minimum Occupancy:
- 1 adult(s) + 0 children
Beds:
- King 2.00 x 2.00 - 1
Located in:
- Bungalow, Floors: 1,2
Views:
- Garden view

FACILITIES:

- | | |
|-------------------------------------|------------------------------|
| - Air-conditioning | - Balcony |
| - Bathrobe | - Gifts on arrival |
| - Flat-screen TV | - Shower and bathtub |
| - Hairdryer | - Satellite channels |
| - Free Wi-Fi | - Ironing facilities |
| - Safe | - Minibar |
| - Telephone | - Amenities in the bathroom. |
| - Magnifying mirror in the bathroom | - King- size bed |
| - Table and chairs in the balcony | - Umbrella |
| - Rooms for smokers and non-smokers | |

ADDED VALUES:

- | | |
|---|---|
| - Beach towels in the room | - Daily Turn-Down service |
| - Bathrobe | - Late check-out guaranteed until 15:00 hours |
| - Welcome memento with a letter from the Manager | - Lobster dinner for stays of at least 7 days (1 per stay OR) |
| - 4 reservas garantizadas en restaurantes a la carta
(Estancias: 7 días) | - Private check-in until 21:00 hrs. |

ROOMS

Grand Suite Sea View (16)



Dimension: 82.8 m²
Number of callers: 19
Máx Pax: 2
Max Adults:
- 2 adult(s)
Max children:
- 2 children
Minimum Occupancy:
- 1 adult(s) + 0 children
Beds:
- King 2.00 x 2.00 - 1
Located in:
- Bungalow, Floors: 2
Views:
- Sea view

FACILITIES:

- | | |
|---|-----------------------------------|
| - Air-conditioning | - Balcony |
| - Gifts on arrival | - Free Wi-Fi |
| - Lounge with sofa-bed | - Shower and bathtub |
| - Entrance hall | - 2 telephones in room |
| - Superior room amenities & bath salts | - 2 Satellite TV sets |
| - Umbrella | - Electric kettle with coffee |
| - Minibar, restocked daily with water, soft drinks and beer | - Table and chairs in the balcony |
| - Magnifying mirror in the bathroom | - Twin/king size beds |
| - Ironing facilities | - Safe |

ADDED VALUES:

- | | |
|--|---|
| - Beach towels in the room | - Daily Turn-Down service |
| - Bathrobe | - Late check-out guaranteed until 15:00 hours |
| - Welcome memento with a letter from the Manager | - Lobster dinner for stays of at least 7 days (1 per stay OR) |
| - 4 reservas garantizadas en restaurantes a la carta (Estancias: 7 días) | - Private check-in until 21:00 hrs. |

ROOMS

Royal Suite Sea View (3)



Dimension: 82.8 m²

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

Located in:

- Bungalow, Floors: 2

Views:

- Sea view

FACILITIES:

- | | |
|---|---|
| - Air-conditioning | - Bathrobe |
| - Gifts on arrival | - Free Wi-Fi |
| - Lounge with sofa-bed | - Shower and bathtub |
| - Amenities in the bathroom. | - 2 telephones in room |
| - 2 Satellite TV sets with remote control | - Umbrella |
| - Electric kettle with coffee | - Minibar, restocked daily with water, soft drinks and beer |
| - Table and chairs in the balcony | - King- size bed |
| - Magnifying mirror in the bathroom | - Ironing facilities |
| - Safe | |

ADDED VALUES:

- | | |
|--|---|
| - Beach towels in the room | - Daily Turn-Down service |
| - Bathrobe | - Late check-out guaranteed until 15:00 hours |
| - Welcome memento with a letter from the Manager | - Lobster dinner for stays of at least 7 days (1 per stay OR) |
| - 4 reservas garantizadas en restaurantes a la carta (Estancias: 7 días) | - Private check-in until 21:00 hrs. |

RESTAURANTS

Isabel y Fernando

Exclusive: All-Inclusive



Specialty: International food

Capacity: 156

Open: 7 days a week

Location: Plaza-boulevard

Schedule:

18:30 - 22:00, A la Carte

Bana

Exclusive: All-Inclusive



Specialty: Asian cuisine

Capacity: 90

Open: 7 days a week

Location: Boulevard

Schedule:

18:30 - 21:30, A la Carte

Caibarién

Exclusive: All-Inclusive



Specialty: International food

Capacity: 556

Open: 7 days a week

Location: Lobby

Schedule:

Breakfast: 07:00 - 10:00, Buffet

Lunch: 13:00 - 15:00, Buffet

Dinner: 19:00 - 22:00, Buffet

Columbus

Exclusive: All-Inclusive



Specialty: Mediterranean cuisine

Capacity: 150

Open: 7 days a week

Location: Plaza-boulevard

Schedule:

Dinner: 18:30 - 22:30, A la Carte

RESTAURANTS

Finca Los Agaves

Exclusive: All-Inclusive



Specialty: Mexican cuisine

Capacity: 90

Open: 7 days a week

Location: Plaza-boulevard

Schedule:

18:30 - 22:30, A la Carte

Los Caribes

Exclusive: All-Inclusive



Specialty: Local cuisine

Capacity: 300

Open: 7 days a week

Location: Beach

Schedule:

Lunch: 12:00 - 15:00, A la Carte

María Coraje

Exclusive: All-Inclusive



Specialty: Latino cuisine

Capacity: 300

Open: 7 days a week

Location: Interior

Schedule:

Dinner: 18:30 - 22:30, A la Carte

Remedios

Exclusive: All-Inclusive



Specialty: Local cuisine

Capacity: 288

Open: 7 days a week

Location: Lobby

Schedule:

Breakfast: 07:00 - 10:00, Buffet

Lunch: 13:00 - 15:00, Buffet

Dinner: 19:00 - 22:00, Buffet

RESTAURANTS

La Piccola Italia

Exclusive: All-Inclusive



Specialty: Italian cuisine

Capacity: 50

Open: 7 days a week

Location: Pool

Schedule:

10:00 - 16:00, Pizzas and pastas

Manacas

Exclusive: All-Inclusive



Specialty: Light meals

Capacity: 60

Open: 7 days a week

Location: Plaza-boulevard

Schedule: 24 hours

San Salvador

Exclusive: All-Inclusive



Specialty: Light meals

Capacity: 70

Open: 7 days a week

Location: Pool

Schedule:

10:00 - 16:00, Snack bar

CAFETERIAS

Coppelia

Exclusive: All-Inclusive



Specialty: Sweet Corner
Capacity: 30
Open: 7 days a week
Location: Plaza-boulevard
Schedule:
10:00 - 17:00, Snack bar

Guaraní

Exclusive: All-Inclusive



Specialty: Light meals
Capacity: 70
Open: 7 days a week
Location: Pool
Schedule:
10:00 - 16:00, Snack bar

BARS

Jardín del Rey

Exclusive: All-Inclusive



Specialty: Beverages
Capacity: 80
Open: 7 days a week
Location: Lobby
Schedule: 24 hours

Beach bar

Exclusive: All-Inclusive



Specialty: Beverages
Capacity: 30
Open: 7 days a week
Location: Beach
Schedule:
10:00 - 17:00

La Gruta

Exclusive: All-Inclusive



Specialty: Beverages
Capacity: 20
Open: 7 days a week
Location: Pool
Schedule:
10:00 - 17:00

La Laguna

Exclusive: All-Inclusive



Specialty: Beverages
Capacity: 20
Open: 7 days a week
Location: Pool
Schedule:
10:00 - 17:00

MEETING ROOMS

Number of meeting rooms:

3

SANTA CLARA A+B.



Location: Loc 1
 Floor: 1
 Doors: 2
 Air conditioning: Yes
 Internet: Yes
 Audiovisuals: Video Beam, Microphone,
 Screen, Flip Chart, Sound technician.,
 Wireless microphone , Laptop, Lectern ,
 Multi-system VCR + TV (25")



M2	Height	Dimensions	Cocktail	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
330	5.2	20x16.50	330	440	184	183	-	-	-	-

MEETING ROOMS

SANTA CLARA A



Location: Loc 1
 Floor: 1
 Doors: 1
 Air conditioning: Yes
 Internet: Yes
 Audiovisuals: Video Beam, Microphone,
 Screen, Flip Chart, Sound technician.,
 Wireless microphone , Laptop, Lectern ,
 Multi-system VCR + TV (25")



M2	Height	Dimensions	Cocktail	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
165	5.2	20 x 8.25	165	220	92	92	-	-	-	50

MEETING ROOMS

SANTA CLARA B



Location: Loc 1
 Floor: 1
 Doors: 1
 Air conditioning: Yes
 Internet: Yes
 Audiovisuals: Video Beam, Microphone,
 Screen, Flip Chart, Sound technician.,
 Wireless microphone , Laptop, Lectern ,
 Multi-system VCR + TV (25")



M2	Height	Dimensions	Cocktail	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
165	5.2	20 x 8.25	165	220	92	92	-	-	-	-

Facilities:

- Audiovisual equipment
- Conference Manager
- Customised events
- Express check-in for groups
- Fitness Center
- Hybrid solutions
- Meeting packages
- Outdoor facilities
- Recreational activities
- Restaurant on site
- Storage service
- Theme events

SWIMMING POOLS

Pool facilities:

Family swimming pool

The pool areas have an Aqua Bar and Snack Bar in pleasant surroundings with palapas for resting, natural areas of shade and palm-leaf sunshades, a Jacuzzi area and a towel and lounge club.

- Exterior: Yes
- Children's area: Yes

Swimming pool for children

- Exterior: Yes
- Children's area: Yes

Pool with relaxation area (2)

Quiet and intimate ambience with relaxation activities, such as yoga and tai chi classes. It has an Aqua Bar, shaded areas and a towel and lounge service.

- Exterior: Yes

SPORT

Watersports:

- Canoeing
- Catamaran
- Fishing (\$)
- Motorized catamaran (\$)
- Pool Volleyball
- Snorkeling
- Water bicycles
- Windsurfing

Land sports:

- Aerobics
- Basketball
- Beach Volleyball
- Darts
- Shuffleboard
- Soccer
- Squash
- Tennis
- Trekking
- Volleyball
- Yoga / Meditation /

Taichi

ENTERTAINMENT

- Swimming pools

At Meliá Las Dunas there are two complementary areas: the family area and relaxation area. The family area has a main pool with lots of entertainment and an extensive activities programme, a children's pool and a third pool for splashing and paddling. If what you need is more peace, come and visit the pools in the relaxation area.

- Beach

The ecological walkways lead to an idyllic beach with calm, shallow waters and white sand. Rest and relax or take part in the beach volleyball, dance classes, water gymnastics and much more. There are also shaded areas, sunbeds, showers, beach bars and a lifeguard service.

- Health and Beauty

The Aguas Claras YHI Spa at the neighbouring Meliá Cayo Santa María offers a great choice of services to help you relax, including massages, manicures, pedicures, a sauna, whirlpool bathtubs, and many other options. Enjoy special promotions for families and couples for services that are subject to an extra charge.

- Deportes náuticos

The water sports centre at Meliá Las Dunas and a wonderful tropical climate with calm and crystal-clear waters create the perfect conditions for catamaran and sailboat trips, water-bike tours, snorkelling and windsurfing. Fishing, diving and yachting facilities are also available at an extra charge at the International Marina only 10km away.

- Activities on land

Work your body while you enjoy the best experiences in Cuba. The hotel offers volleyball and basketball courts, 6 tennis courts, a climbing wall and a mini squash court in an area shared with the Meliá Cayo Santa María. We also have a badminton court and board and terrace games.

- Gym

Stay in shape in this air-conditioned gym with modern equipment and fully trained staff to help you create a fantastic workout routine. And enjoy other facilities such as weights, an aerobics room, treadmills, music and TVs.

- Experiences to enjoy Cuba

Creating unforgettable experiences for couples and families in Cayo Santa María is our reason for being. At an extra cost, we can create fascinating experiences such as romantic dinners on the beach or by the pool, a special breakfast, personalised serenades and magnificent sunset moments with sea views.

- Entertainment

Learn something new in our zumba classes or scuba-diving classes for beginners in the pool. A varied choice of activities in the family areas awaits you together with all the attractions in the plaza-boulevard, which recreates the festive atmosphere in a typical Cuban town through dance, live music and traditional cuisine.

- Plaza Turística Las Dunas

We invite you to include this nearby tourist area just a 5-minute walk from the hotel in your itinerary; visit the handicrafts market, the typical restaurants and the rum and tobacco stores. Enjoy the bowling alley in the evening and fantastic live music. Enjoy it!

- Multi-function room: DUNAS LOUNGE

In the company of our resourceful recreation team, guests will experience a unique environment of which they will surely want to be part.

OTHER FACILITIES

- 24-hour reception
- Adapted for people with reduced mobility
- Alongside the beach
- Animación
- Evening entertainment
- Gym
- Children's club
- Meeting rooms
- Nearby wellness centre
- Outdoor pool
- Restaurants
- Wi-Fi

RESERVATION POLICY AND PAYMENT CONDITIONS

- For the reservation policy and payment methods, please contact the hotel.
- The exchange of currencies to CUP will be subject to the official exchange rate in force at the time of the transaction and may be carried out at airports, banks, hotels (*) or exchange houses (CADECA).
- In Cuba, credit and debit cards operate in USD and Visa and Mastercard are accepted, as long as they have not been issued by US banks or their subsidiaries.

(*) Restrictions may apply