GDS TECHNICAL SHEET - MELIÁ LAS AMÉRICAS

Updated: 2023-09-06

GENERAL INFORMATION

Name of the hotel: Meliá Las Américas

Denomination: All Inclusive Golf & Bungalows

Brand: Meliá Hotels & Resorts

Property: Cubanacán

Administration: Meliá Hotels International Cuba

Address: Playa de Las Américas, Km 9, Varadero, Cuba.

Postal Code: 42200

Country:CUBA

Phone: (53 45) 66 7600

Email: melia.las.americas@meliacuba.com

Web:http://www.melia-lasamericas.com

Year of construction: 1994

Category: 5 estrellas

Closing seasons: Open all year long

Area covered: 50000

Internet: Wifi Free

Total Rooms: 340

HOTEL DESCRIPTION

All Inclusive 5 Star beachfront resort, designed exclusively for guests over 18 years of age. An intimate, stylish environment, in a beautiful natural setting next to the sea. Recommended for golfers and couples.

LOCATION

Location: Rodeado de Naturaleza

Component buildings: - Edificio principal
- Bungalow

Nearest city: Matanzas

Distance to the nearest city: 39.98km

Nearest airport: Juan Gualberto Gómez

IATA code: VRA

Distance from the airport: 33 Km

PUBLIC AREAS AND GENERAL SERVICES

- Gym
- Golf Golf Course
- Golf Putting green
- Beauty parlor ($)
- Car Rental ($)
- Health and Beauty Massages
- Business Center Centro Internacional de Convenciones Plaza América
- Diving Center ($)

INTERESTS

- Weddings and Honeymoons
- Golf
- Adults only
- Honeymoons

ATTRIBUTES

THE LEVEL

The Level at Meliá Las Américas is an exclusive area within the hotel, designed as an Adult Only space with the highest level of service afforded by the Meliá Hotels & Resorts brand. Personalised service and unprecedented privacy, in a unique setting between the beautiful Varadero Beach and the largest golf course on the island, make this an ideal place for all kinds of trips. The Level is known for its concierge service and for the features and amenities in its large rooms.

Services and facilities
- 24-hr porter service
- Assistance and coordinations. Reservations, transfers, etc
- Daily turndown service
- Drinks service and refreshing wipes available on request
- Early check- in subject to availability
- Exclusive bars and/or restaurants
- Exclusive Lounge
- Exclusive reception
- Free late check-out guaranteed up until 14:00 hrs
- Mini snacks (not apply to Adults Only hotels) for kids and adults from 12:30 until 14:30 hr
- Mini-bar stocked daily
- Personalised check-in/check-out at separate reception
- Personalised welcome card with the guest’s name on arrival
- Personalized attention during your stay
- Pillow menu
- PRE ARRIVAL FORM service (PAF)
- Royal Service / Concierge manager
- Special ammenities
- Towels for beach / Swimming pool in the room
- Wi-Fi Service (free)
- Concierge Service
- Concierge
- Free late check-out until 4 PM (according to availability)
- Pool Concierge
- Mini-bar stocked daily
- 3 green fee per stay in winter
- Unlimited green fee for every minimum 7- night stay during winter season
- Unlimited green fee during summer season
- Discount (%) on massages at YHI-Spa (or outside of the Yhi Spa)
- Beach Concierge service (10:00-18:00hrs)

- Priority reservations at à la carte restaurants
- Golf reservations (priority)
- Diving reservations (priority)
- In-room spa only for rooms with bathtub or whirlpool bath ($)
- Independent building with exclusive rooms
- Independent entrance
- Exclusive swimming pool
- Exclusive beach area
- Personalised Premium Bar (served to suit the guest's tastes), only in The Level Grand Suite, The Level Grand Suite Golf View, The Level Grand Suite Sea View and The Level Presidential Suite
- 24-hour room service (no charge)
- Bathtub preparation with candles and salts (once during your stay) only in The Level Grand Suite, The Level Grand Suite Golf View, The Level Grand Suite Sea View and The Level Presidential Suite
- Private transfer In / Out Juan Gualberto Gómez International Airport - Hotel (1 per room) / minimum 5 nights stay in The Level Two Bedroom Garden Suite and Suite Presidencial The Level

ROOMS

Typology	Quantity
CLASSIC	107
CLASSIC SEA VIEW	59
CLASSIC PRIME SEA VIEW	20
CLASSIC GOLF VIEW	34
JUNIOR SUITE	15
THE LEVEL GRAND SUITE	1
THE LEVEL GRAND SUITE SEA VIEW	10
THE LEVEL GRAND SUITE GOLF VIEW	2
THE LEVEL PRESIDENTIAL SUITE	2
THE LEVEL GARDEN SUITE	70
THE LEVEL GARDEN GRAND SUITE	12
THE LEVEL TWO BEDROOM GARDEN SUITE	8

ROOMS

CLASSIC (107)

Dimension: 30 m²
Máx Pax: 3
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1
- Personal 1.35 x 2.00 - 2

Located in:
- Edificio principal, Floors: 1,2,3,4

Views:
- Golf Course View Rooms
- Vista Jardín

FACILITIES:

- Air Conditioning
- Telephone
- Assorted minibar
- 220 volt outlet
- Clothes hangers in the bathroom
- Full-length mirror
- Safety deposit box
- Table and chairs in the balcony
- Beds: 2 doubles or 1 king size
- Terrace or balcony
- Satellite TV
- Temperature control
- Hair dryer
- Amenities
- Umbrella
- Golf Course and Garden View
- Wi-Fi connection (free of charge)

ADDED VALUES:

- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

CLASSIC SEA VIEW (59)

Dimension: 30 m²
Máx Pax: 3
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1
- Personal 1.35 x 2.00 - 2

Located in:
- Edificio principal, Floors: 2,3,4

Views:
- Vista Mar

FACILITIES:

- Air Conditioning
- Telephone
- Assorted minibar
- Hair dryer
- Amenities
- Umbrella
- Complete bathroom
- Safety deposit box
- Wi-Fi connection (free of charge)
- Terrace or balcony
- Satellite TV
- 220 volt outlet
- Clothes hangers in the bathroom
- Full-length mirror
- Magnifying mirror in the bathroom
- 24-hour room service
- Table and chairs in the balcony
- Beds: 2 doubles or 1 king size

ADDED VALUES:

- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

CLASSIC PRIME SEA VIEW (20)

Dimension: 30 m²
Máx Pax: 3
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1
- Personal 1.35 x 2.00 - 2

Located in:
- Edificio principal, Floors: 4

Views:
- Vista Mar

FACILITIES:

- Terrace or balcony
- In-room safe
- Assorted minibar
- Amenities in the bathroom.
- Beds: 2 doubles or 1 king size
- Telephone
- Satellite TV
- Hair dryer
- Table and chairs in the balcony

ADDED VALUES:

- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

CLASSIC GOLF VIEW (34)

Dimension: 30 m²
Máx Pax: 3
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1
- Personal 1.35 x 2.00 - 1

Located in:
- Edificio principal, Floors: 3,4

Views:
- Golf Course View Rooms

FACILITIES:

- Air Conditioning
- Telephone
- Assorted minibar
- 220 volt outlet
- Clothes hangers in the bathroom
- Full-length mirror
- Safety deposit box
- Wi-Fi connection (free of charge)
- Terrace or balcony
- Satellite TV
- Temperature control
- Hair dryer
- Amenities
- Umbrella
- Table and chairs in the balcony

ADDED VALUES:

- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

JUNIOR SUITE (15)

Dimension: 60 m²
Máx Pax: 2
Máximo Adultos:
- 2 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1

Located in:
- Edificio principal, Floors: 1

Views:
- Vista Jardín

FACILITIES:

- Air Conditioning
- Satellite TV
- Breakfast table and chairs
- Iron and ironing board
- Temperature control
- Hair dryer
- Amenities
- Special amenities in the bathroom
- Umbrella
- Magnifying mirror in the bathroom
- Entrance hall
- Safety deposit box
- Garden /swimming pool view
- Wi-Fi connection (free of charge)
- Duplex room
- Telephone
- Bed with mosquito-net in honeymoon rooms
- Assorted minibar
- Door with peephole
- 220 volt outlet
- Clothes hangers in the bathroom
- Full-length mirror
- Daily turn down service
- Pillow menu
- Terrace
- Complete bathroom
- Golf Course and Garden View
- Bathrobe and slippers
- Electric kettle / tea and coffee service.

ADDED VALUES:

- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

THE LEVEL GRAND SUITE (1)

Dimension: 80 m²
Máx Pax: 2
Máximo Adultos:
- 2 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1

Located in:
- Edificio principal, Floors: 0,1

Views:
- Golf Course View Rooms
- Vista Jardín
- Vista Mar

Exclusive services:
- Services The Level

FACILITIES:

- Air Conditioning
- Satellite TV
- Iron and ironing board
- Hair dryer
- Umbrella
- Lounge chair in the balcony / terrace
- Safety deposit box
- Bath with Jacuzzi
- Wi-Fi connection (free of charge)
- Duplex room
- Telephone
- Assorted minibar
- 220 volt outlet
- Clothes hangers in the bathroom
- Entrance hall
- Complete bathroom
- Golf Course and Garden View
- Living room-dining room/kitchen -bar
- Electric kettle / tea and coffee service.

ADDED VALUES:

- Bathtub preparation with candles and salts (once during your stay)
- Unlimited Green Fee (Applies to minimum stay of 7 nights. Exclusively for online bookings)
- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

THE LEVEL GRAND SUITE SEA VIEW (10)

Dimension: 85 m²
Máx Pax: 3
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1

Located in:
- Edificio principal, Floors: 2,3

Views:
- Vista Mar

Exclusive services:
- Services The Level

FACILITIES:

- Telephone
- Assorted minibar
- Hair dryer
- Amenities in the bathroom.
- 2 satellite LCD TVs
- Electric kettle / tea and coffee service.
- In-room safe
- Iron and ironing board
- Entrance hall
- King- size bed
- Wi-Fi connection (free of charge)

ADDED VALUES:

- Bathtub preparation with candles and salts (once during your stay)
- Unlimited Green Fee (Applies to minimum stay of 7 nights. Exclusively for online bookings)
- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

THE LEVEL GRAND SUITE GOLF VIEW (2)

Dimension: 80 m²
Máx Pax: 2
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Personal 1.35 x 2.00 - 2

Located in:
- Edificio principal, Floors: 1,2

Views:
- Golf Course View Rooms
- Vista Jardín
- Vista Mar

Exclusive services:
- Services The Level

FACILITIES:

- Telephone
- Assorted minibar
- Hair dryer
- Lounge chair in the balcony / terrace
- Amenities in the bathroom.
- 2 satellite LCD TVs
- Beds: 2 doubles
- In-room safe
- Iron and ironing board
- Entrance hall
- Golf Course and Garden View
- Hydromassage in the bathroom
- Wi-Fi connection (free of charge)
- Electric kettle / tea and coffee service.

ADDED VALUES:

- Bathtub preparation with candles and salts (once during your stay)
- Unlimited Green Fee (Applies to minimum stay of 7 nights. Exclusively for online bookings)
- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

THE LEVEL PRESIDENTIAL SUITE (2)

Dimension: 90 m²
Máx Pax: 3
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1

Located in:
- Edificio principal, Floors: 1,2

Views:
- Golf Course View Rooms
- Vista Jardín
- Vista Mar

Exclusive services:
- Services The Level

FACILITIES:

- Air Conditioning
- Telephone
- Iron and ironing board
- 220 volt outlet
- Clothes hangers in the bathroom
- Umbrella
- Amenities in the room
- Satellite LCD-TV.
- Hydromassage in the bathroom
- Lounge - Dining Room
- Terrace or balcony
- Assorted minibar
- Temperature control
- Hair dryer
- Special amenities in the bathroom
- Ocean view guaranteed
- Safety deposit box
- King- size bed
- Kitchenette
- Wi-Fi connection (free of charge)

ADDED VALUES:

- Bathtub preparation with candles and salts (once during your stay)
- Private Transfer In / Out Juan Gualberto Gómez International Airport of Varadero - Hotel (1 per room) / minimum 5 nights stay
- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)
- Unlimited Green Fee (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

THE LEVEL GARDEN SUITE (70)

Dimension: 85 m²
Máx Pax: 3
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1
- Personal 1.35 x 2.00 - 2

Located in:
- Bungalow, Floors: 1,2

Views:
- Vista Jardín
- Vista Piscina

Exclusive services:
- Services The Level

FACILITIES:

- Air Conditioning
- Telephone
- Flower petals on the pillows
- Iron and ironing board
- 220 volt outlet
- Clothes hangers in the bathroom
- Full-length mirror
- Magnifying mirror in the bathroom
- Bathrobe and slippers
- 2 Satellite TV sets
- Beds: 2 doubles or 1 king size
- Terrace or balcony
- In-room safe
- Assorted minibar
- Temperature control
- Hair dryer
- Amenities
- Umbrella
- Garden /swimming pool view
- Kitchenette
- Wi-Fi connection (free of charge)
- Electric kettle / tea and coffee service.

ADDED VALUES:

- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)
- Unlimited Green Fee (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

THE LEVEL GARDEN GRAND SUITE (12)

Dimension: 86 m²
Máx Pax: 3
Máximo Adultos:
- 3 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1

Located in:
- Bungalow, Floors: 1,2

Views:
- Vista Jardín
- Vista Piscina

Exclusive services:
- Services The Level

FACILITIES:

- Air Conditioning
- Telephone
- Minibar
- Temperature control
- Hair dryer
- Amenities
- Special amenities in the bathroom
- Bathrobe
- Garden /swimming pool view
- Entrance Hall- Living Room-Salon -Dining Room.
- 2 Satellite TV sets
- Electric kettle / tea and coffee service.
- Terrace or balcony
- Breakfast table and chairs
- Iron and ironing board
- 220 volt outlet
- Clothes hangers in the bathroom
- Full-length mirror
- Magnifying mirror in the bathroom
- Safety deposit box
- King- size bed
- Kitchenette
- Wi-Fi connection (free of charge)
- Duplex room

ADDED VALUES:

- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)
- Unlimited Green Fee (Applies to minimum stay of 7 nights. Exclusively for online bookings)

ROOMS

THE LEVEL TWO BEDROOM GARDEN SUITE (8)

Dimension: 175 m²
Máx Pax: 4
Máximo Adultos:
- 4 adult(s)

Máximo Niños:
- 0 children

Minimum Occupancy:
- 1 adult(s) + 0 children

Beds:
- Matrimonial 2.00 x 2.00 - 1
- Personal 1.35 x 2.00 - 2

Located in:
- Bungalow, Floors: 1,2

Views:
- Vista Jardín
- Vista Piscina

Exclusive services:
- Services The Level

FACILITIES:

- Air Conditioning
- Telephone
- Assorted minibar
- Temperature control
- Hair dryer
- Amenities
- Umbrella
- Garden /swimming pool view
- Entrance Hall- Living Room-Salon -Dining Room.
- 2 Satellite TV sets
- Wi-Fi connection (free of charge)
- Electric kettle / tea and coffee service.
- Terrace or balcony
- Breakfast table and chairs
- Iron and ironing board
- 220 volt outlet
- Plug for electric shaver in the bathroom
- Full-length mirror
- Safety deposit box
- Bathrobe and slippers
- Kitchenette
- Terraces and balconies
- Beds: 2 doubles or 1 king size

ADDED VALUES:

- Private Transfer In / Out Juan Gualberto Gómez International Airport of Varadero - Hotel (1 per room) / minimum 5 nights stay
- 3 Green Fees included per person (Applies to minimum stay of 7 nights. Exclusively for online bookings)
- Unlimited Green Fee (Applies to minimum stay of 7 nights. Exclusively for online bookings)

RESTAURANTS

Il Limoncello
Exclusive: The Level

Specialty: Mediterranean food
Capacity: 81
Aire acondicionado: Yes
Exterior: No
Open: 7 days a week
Location: Interior
Schedule:
Breakfast: 07:00 - 10:00, A la Carte
Lunch: 12:30 - 15:00, A la Carte
Dinner: 19:00 - 22:00, A la Carte

La Arcada

Specialty: International food
Capacity: 58
Aire acondicionado: Yes
Exterior: No
Open: 7 days a week
Location: Interior
Schedule:
19:00 - 22:00, A la Carte

La Robleza BBQ

Specialty: Cuban cuisine
Capacity: 64
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Pool
Schedule:
Lunch: 12:30 - 16:00, Barbeque
Dinner: 19:00 - 22:00, Cuban cuisine

La Terraza

Specialty: Buffet
Capacity: 190
Aire acondicionado: Yes
Exterior: No
Open: 7 days a week
Location: Interior
Schedule:
Breakfast: 07:00 - 10:00, Buffet
Lunch: 12:30 - 15:00, Buffet
Dinner: 19:00 - 22:00, Buffet

RESTAURANTS

Sakura	
	Specialty: Japanese food **Capacity**: 70 **Aire acondicionado**: Yes **Exterior**: No **Open**: 7 days a week **Location**: Interior **Schedule**: 18:30 - 22:00, A la Carte

BARS

Bar "La Cascada"	
	Specialty: Cocktail and snacks **Capacity**: 0 **Aire acondicionado**: Yes **Exterior**: No **Open**: 7 days a week **Location**: Interior **Schedule**: 24 hours

Havana Club	
	Specialty: Drinks and liquors **Capacity**: 0 **Aire acondicionado**: No **Exterior**: Yes **Open**: 7 days a week **Location**: Beach **Schedule**: 10:00 - 18:00, A la Carte

Las Américas	
	Specialty: Cocktails **Capacity**: 40 **Aire acondicionado**: Yes **Exterior**: No **Open**: 7 days a week **Location**: Lobby bar **Schedule**: 08:00 - 23:55, Alcoholic Beverages

Pool bar "Barbacoa"	
	Specialty: Drinks and liquors **Capacity**: 80 **Aire acondicionado**: No **Exterior**: Yes **Open**: 7 days a week **Location**: Pool **Schedule**: 10:00 - 18:00, A la Carte

BARS

Snack bar "La Valenciana "	
	Specialty: Cocktail and snacks **Capacity**: 36 **Aire acondicionado**: No **Exterior**: Yes **Open**: 7 days a week **Location**: Pool **Schedule**: 12:00 - 17:00, A la Carte

The Level Lounge Bar **Exclusive**: The Level	
	Specialty: Bar lounge **Capacity**: 15 **Aire acondicionado**: Yes **Exterior**: Yes **Open**: 7 days a week **Location**: Exterior **Schedule**: 09:00 - 23:00

MEETING ROOMS

Number of meeting rooms: 1

PLENARIO

Location: Loc 1
Floor:
Doors: 1
Air conditioning: Yes
Internet: No
Audiovisuals: Video Beam, Microphone, Screen, Flip Chart, Laser pointer, TV-LCD 40', Simultaneous Interpretation., Sound technician., Wireless microphone , Portable projection screen , Laptop, Lectern , Computer, Audio for live shows (1.2 K), 8-beam floodlight towers. , 29¨ and 20¨ TV Monitors

M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
550			-	650	-	-	-	-	-	-

Facilities:

- Welcome cocktail.
- Internet connection, e-mail and other services in the Business Center.
- Groups and Event planner / Professional Convention organizers
- Customized and private Check-in Express
- Flip Chart and Hospitality Desk.
- Room upgrade to superior category for VIP-group, according to availability
- Special shows, theme dinners and parties for groups
- Theme dinners for groups
- Welcome sign.
- Turndown service for VIPs
- Discounts or gratuities in meeting rooms (as negotiated).
- Two keys per double room.
- Reserved spaces sign-posted in restaurants.
- VIP upgraded to superior room (subject to availability).
- Entertainment program for groups
- Special treatment for VIPs on arrival.
- Buffet dinner or box lunch for late check-in or early check-out.
- Private check- in.
- Check -out until 16 hrs for VIPs groups.
- Meeting cocktail before group dinners.
- Dinner around in à la carte restaurants in the hotel (OR).
- Two entertainment managers exclusively for the group (OR).
- Occupation of the room at 16 hrs (subject to availability).
- Green fee per stay for VIPs or Tour Leaders.
- Complimentary changing rooms (subject to availability).
- Picnic–breakfast for early departure field trips.
- Special late check-out rates.
- Welcome with musical trio and dancers.
- Personalized envelopes with room keys.
- Refreshing moist towels on arrival.

BEACH AND POOL

Beach facilities:

- Umbrellas service
- Hammocks
- Towel service
- Lounge chairs service

Pool facilities:

Central Pool (2)
- Exterior: Yes
- Towel service
- Umbrellas service
- Hammocks
- Whirlpool
- Lounge chairs service
- Fresh drinking water
- Bar service
- Lifeguard service
- Bathrooms

Bungalow Pool (2)
- Exterior: Yes
- Towel service
- Umbrellas service
- Lounge chairs service
- Fresh drinking water
- Palapas
- Bar service
- Lifeguard service
- Bathrooms

SPORT

Watersports:

- Canoeing
- Catamaran
- Snorkeling
- Water Aerobics
- Water bicycles
- Water polo

Land sports:

- Aerobics
- Badminton
- Beach football
- Beach Volleyball
- Billiards
- Darts
- Dominoes
- Draughts/Checkers
- Golf
- Moped
- Ping Pong
- Room games
- Yoga / Meditation / Taichi

ENTERTAINMENT

OTHER FACILITIES

- 24-hour medical service
- Taxis
- Private transfers in cars (upon request)
- Gift shop
- Fax service
- Craftworks
- Boutique
- Trips and optionals desk
- Foreign currency exchange
- Concierge
- Parking
- Art gallery
- Rooms for smokers and non-smokers
- Hotel taxes included
- Late Check-Out according to availability ($)
- Mini market
- Laundry service ($)
- Laundry and dry cleaning services ($)
- Check-out: 12:00 hrs.
- Free Wi-Fi
- Check-in: 16:00 hrs

RESERVATION POLICY AND PAYMENT CONDITIONS

- For the reservation policy and payment methods, please contact the hotel.
- The exchange of currencies to CUP will be subject to the official exchange rate in force at the time of the transaction and may be carried out at airports, banks, hotels (*) or exchange houses (CADECA).
- In Cuba, credit and debit cards operate in USD and Visa and Mastercard are accepted, as long as they have not been issued by US banks or their subsidiaries.

(*) Restrictions may apply