

## GDS TECHNICAL SHEET - MELIÁ COHIBA

Updated: 2022-05-23

### GENERAL INFORMATION

**Name of the hotel:** Meliá Cohiba

**Denomination:** Bed & Breakfast

**Brand:** Meliá Hotels & Resorts

**Property:** Cubanacán

**Administration:** Meliá Hotels International Cuba

**Address:** Av. Paseo e/ 1ª y 3ª, Vedado, Ciudad de La Habana, Cuba.

**Postal Code:** 10400

**Country:** CUBA

**Phone:** (53-7) 833-3636

**Email:** melia.cohiba@meliacuba.com

**Web:** <http://www.melia-cohiba.com>

**Year of construction:** 1995

**Category:** 5 estrellas

**Closing seasons:** Open all year long

**Area covered:** -

**Smoke Free Hotel:** Yes

**Internet:** Wifi Free

**Total Rooms:** 462

### HOTEL DESCRIPTION

A stylish, luxury 5 Star hotel alongside Havana's famous Malecón. Its modern facilities and luxurious comfort make all the difference. Ideal for business trips.

### LOCATION

**Location:** Ciudad

**Component buildings:** - Edificio Exclusivo

**Nearest city:** La Habana

**Distance to the nearest city:** 2.16km

**Nearest airport:** Terminal 5 del Wajay

**IATA code:** 9

**Distance from the airport:** 20 Km

**Other airports:** José Martí

**IATA code:** HAV

**Distance from the airport:** 16 Km

## PUBLIC AREAS AND GENERAL SERVICES

- Beauty parlor (\$)
- Free transportation to Old Havana
- Room Service
- Events and Banquets
- Health and Beauty
- Business Center
- Internet Service Wi-Fi (free)

## INTERESTS

- Weddings and Honeymoons
- Meetings & Events
- Travel Circuits

## ATTRIBUTES

### THE LEVEL

Exclusive area decorated with bright colors and elegant Cuban marble. Located on the upper floors (19, 20 and 21) with absolute independence, privacy, panoramic views of the Havana Malecon and catering to 102 Standard rooms, Junior Suites, Suites and Master Suites.

### Services and facilities

- 24-hr porter service
- Assistance and coordinations. Reservations, transfers, etc
- Bag for swimming pool towels inside the room
- Daily turndown service
- Drinks service and refreshing wipes available on request
- Early check- in subject to availability
- Exclusive bars and/or restaurants
- Exclusive Lounge
- Exclusive reception
- Express Laundry service (\$)
- First pressing service free (two pieces per pax)
- Free late check-out guaranteed up until 14:00 hrs
- Mini snacks (not apply to Adults Only hotels) for kids and adults from 12:30 until 14:30 hr
- Mini snacks from 15:00 hrs on
- Mini-bar stocked daily
- Personalised check-in/check-out at separate reception
- Personalised welcome card with the guest's name on arrival
- Personalized attention during your stay
- Pillow menu
- PRE ARRIVAL FORM service (PAF)
- Private Transfer In / Out Juan Gualberto Gómez International Airport of Varadero - Hotel (1 per room) / 5 nights stay in Two Bedroom Master Suite The Reserve and Garden Villa Royal Service
- Private Transfer In / Out Juan Gualberto Gómez International Airport of Varadero - Hotel (1 per room) / minimum 5 nights stay
- Royal Service / Concierge manager
- Special ammenities
- Wi-Fi Service (free)
- Concierge
- Bathtub preparation with candles and salts (once during your stay) (only in Master Suite The Level / Grand Suite The Level)

- Independent areas with exclusive rooms
- Lift with direct access
- 24 hours Room Service with cost
- Mini-bar stocked daily with water, soft drinks, juice and beer (\$)
- Concierge Service
- Babysitting service (book 24 hours in advance - \$)
- Private transfer In / Out Havana International Airport José Martí / Baracoa Airport - Hotel (1 per room) / 3 nights stay in The Level Master Suite and The Level Grand Suite)

## ROOMS

Typology	Quantity
CLASSIC	305
JUNIOR SUITE	32
GRAND SUITE	47
The Level	38
THE LEVEL JUNIOR SUITE	7
THE LEVEL GRAND SUITE	12
THE LEVEL MASTER SUITE	21

<b>Special rooms:</b>	
Disabled rooms:	2
Connecting rooms:	72

## ROOMS

### CLASSIC (305)



**Dimension:** 27.3 m<sup>2</sup>

**Number of callers:** 64

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

**Located in:**

- Edificio Exclusivo, Floors:

3,4,5,6,7,8,9,10,11,12,13,14,15,16,17

**Views:**

- Vista Ciudad

- Vista Mar

### FACILITIES:

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- Air Conditioning
- Assorted minibar (\$)
- 220 volt outlet
- Full-length mirror
- Baby cribs on request
- Telephone in the room /bathroom
- City-Ocean View
- Wi-Fi connection (free of charge)
- Electronic safety deposit box
- Satellite TV
- Iron and ironing board
- Hair dryer
- Bathrobe
- Entrance hall
- Amenities in the bathroom.
- Electric coffee maker with coffee (daily) (\$)
- Bottle of water on arrival
- Beds: 2 doubles or 1 king size

## ROOMS

### JUNIOR SUITE (32)



**Dimension:** 42.9 m<sup>2</sup>

**Disabled Amount:** 2

**Maximum Occupancy:**

- 2 adult(s) + 0 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

**Located in:**

- Edificio Exclusivo, Floors:

3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18

**Views:**

- Vista Ciudad

- Vista Mar

### FACILITIES:

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- Air Conditioning
- Assorted minibar (\$)
- 220 volt outlet
- Magnifying mirror in the bathroom
- Entrance hall
- Amenities in the bathroom.
- City-Ocean View
- Electric coffee maker with coffee (daily) (\$)
- Bottle of water on arrival
- Jacuzzi in room
- Iron and ironing board
- Hair dryer
- Bathrobe
- Telephone in the room /bathroom
- King- size bed
- 2 Satellite TV sets with remote control
- Wi-Fi connection (free of charge)
- Electronic safety deposit box

## ROOMS

### GRAND SUITE (47)



**Dimension:** 56 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Personal 1.22 x 2.00 - 2

**Located in:**

- Edificio Exclusivo, Floors:

3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18

**Views:**

- Vista Ciudad

- Vista Mar

### FACILITIES:

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- Air Conditioning
- Iron and ironing board
- Hair dryer
- Magnifying mirror in the bathroom
- Entrance hall
- City-Ocean View
- Electric coffee maker with coffee (daily) (\$)
- Wi-Fi connection (free of charge)
- Electronic safety deposit box
- Assorted minibar (\$)
- 220 volt outlet
- Special amenities in the bathroom
- Bathrobe
- Telephone in the room /bathroom
- 2 Satellite TV sets with remote control
- 1 extra bed or one cot (on request)
- Bottle of water on arrival
- Beds: 2 doubles

## ROOMS

### The Level (38)



**Dimension:** 27.3 m<sup>2</sup>

**Number of callers:** 8

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

**Located in:**

- Edificio Exclusivo, Floors: 19,20,21

**Views:**

- Vista Ciudad

- Vista Mar

**Exclusive services:**

- Services The Level

### FACILITIES:

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- Air Conditioning
- Satellite TV
- Iron and ironing board
- Hair dryer
- Bathrobe
- Entrance hall
- Telephone in the room /bathroom
- City-Ocean View
- Beds: 2 doubles or 1 king size
- In-room safe
- Assorted minibar (\$)
- 220 volt outlet
- Magnifying mirror in the bathroom
- Baby cribs on request
- Superior room amenities & bath salts
- Electric coffeemaker / tea and coffee service.
- Wi-Fi connection (free of charge)



## ROOMS

### THE LEVEL JUNIOR SUITE (7)



**Dimension:** 42.9 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 0 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

**Located in:**

- Edificio Exclusivo, Floors: 19,20,21

**Views:**

- Vista Ciudad

- Vista Mar

**Exclusive services:**

- Services The Level

### FACILITIES:

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- Air Conditioning
- Assorted minibar (\$)
- Hair dryer
- Bathrobe
- Entrance hall
- Telephone in the room /bathroom
- Scale in the bathroom
- City-Ocean View
- 2 satellite LCD TVs
- Wi-Fi connection (free of charge)
- Jacuzzi in room
- Iron and ironing board
- Magnifying mirror in the bathroom
- Baby cribs on request
- Safety deposit box
- Amenities in the bathroom.
- Electric coffeemaker / tea and coffee service.
- Electric Trouser Press
- King-sized bed

## ROOMS

### THE LEVEL GRAND SUITE (12)



**Dimension:** 56.1 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Personal 1.22 x 2.00 - 2

**Located in:**

- Edificio Exclusivo, Floors: 19,20,21

**Views:**

- Vista Ciudad

- Vista Mar

**Exclusive services:**

- Services The Level

### FACILITIES:

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- Air Conditioning
- Iron and ironing board
- Hair dryer
- Pillow menu
- Bathrobe
- Entrance hall
- Breakfast included in VIP Bar Cobijo Real until 11:00 h
- Telephone in the room /bathroom
- Electric coffeemaker / tea and coffee service.
- Electric Trouser Press
- Wi-Fi connection (free of charge)
- Assorted minibar (\$)
- 220 volt outlet
- Daily turn down service
- Magnifying mirror in the bathroom
- Baby cribs on request
- Safety deposit box
- Ultra personalized service accorded to guests in VIP-1 rooms
- Scale in the bathroom
- City-Ocean View
- 2 satellite LCD TVs
- Beds: 2 doubles

### ADDED VALUES:

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- 24 hours Room Service with cost
- Private transfer In / Out Havana International Airport José Martí / Baracoa Airport - Hotel (1 per room) / 3 nights stay)

## ROOMS

### THE LEVEL MASTER SUITE (21)



**Dimension:** 90.7 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

**Located in:**

- Edificio Exclusivo, Floors:

3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21

**Views:**

- Vista Mar

**Exclusive services:**

- Services The Level

### FACILITIES:

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- Air Conditioning
- Assorted minibar (\$)
- 220 volt outlet
- Magnifying mirror in the bathroom
- Entrance hall
- Telephone in the room /bathroom
- Scale in the bathroom
- City-Ocean View
- CD Player
- 1 extra bed or one cot (on request)
- Wi-Fi connection (free of charge)
- Bottle of water on arrival
- Jacuzzi in room
- Iron and ironing board
- Hair dryer
- Bathrobe
- Safety deposit box
- Amenities in the bathroom.
- Electric coffeemaker / tea and coffee service.
- Electric Trouser Press
- 2 satellite LCD TVs
- King-sized bed
- Telephone in room and bathroom

### ADDED VALUES:

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- Private transfer In / Out Havana International Airport José Martí / Baracoa Airport - Hotel (1 per room) / 3 nights stay)

## RESTAURANTS

### Grill Aqua's



**Specialty:** Barbeque  
**Capacity:** 72  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Pool  
**Schedule:**  
 10:00 - 23:00, A la Carte

### La Piazza



**Specialty:** Italian food  
**Capacity:** 48  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
 12:30 - 23:59

### Med



**Specialty:** Mediterranean food  
**Capacity:** 54  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
 13:00 - 23:59, A la Carte

### Plaza Habana



**Specialty:** International food  
**Capacity:** 320  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
 Breakfast: 07:00 - 10:00, Buffet  
 Lunch: 12:30 - 15:00, Buffet  
 Dinner: 19:00 - 23:00, Buffet

## BARS

### Aqua´s Bar



**Specialty:** Cocktail and snacks  
**Capacity:** 0  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Pool  
**Schedule:**  
10:00 - 23:00

### Casa del Habano



**Specialty:** Cocktails  
**Capacity:** 0  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
08:00 - 23:59

### El Cobijo Real

**Exclusive:** The Level



**Specialty:** Drinks and liquors  
**Capacity:**  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
07:00 - 23:00

### El Relicario



**Specialty:** Bar for connoisseurs of Cuban coffee and cigars  
**Capacity:**  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
17:00 - 01:00

## BARS

### Expresso Bar



**Specialty:** Drinks and liquors  
**Capacity:** 0  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Lobby bar  
**Schedule:**  
08:00 - 23:59

### Gran Añejo



**Specialty:** Drinks and liquors  
**Capacity:** 0  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Lobby bar  
**Schedule:** 24 hours

### Habana Cafe



**Capacity:** 350  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** Monday, Tuesday, Wednesday, Thursday, Friday, Saturday  
**Location:** Interior  
**Schedule:**  
21:00 - 02:30

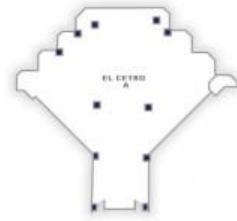
## MEETING ROOMS

Number of meeting rooms: 13

### EL CETRO A



**Location:** Loc 1  
**Floor:** 0  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
781	3.79		781	350	180	434	-	-	250	300

### EL CETRO B



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
176	3.3		176	80	60	98	-	40	-	40

**MEETING ROOMS**

**EL CETRO C**



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
176	3.79		176	-	-	98	15	15	-	15

**LA CORONA B/C**



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
89.22	3.79	10.13x8.80	89	50	50	50	25	25	-	50



## MEETING ROOMS

### LANCEROS B



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
48.2	3.79		48	10	10	27	10	10	-	10

### LA CORONA A



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
68.8	3.79		68	60	50	38	25	25	-	50

## MEETING ROOMS

### LA CORONA B



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
68.8	3.79		68	30	20	38	20	18	-	20

### LA CORONA C



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
40.19	3.79	5.40 x 7.44	40	30	20	22	20	16	-	20

## MEETING ROOMS

### LA CORONA A/B



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
146.16	3.79	16.61 x 8.80	146	70	60	81	25	25	-	60

### EL CETRO A/B/C



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
945	3.79	32.70x28.90	945	500	180	525	-	-	350	350

## MEETING ROOMS

### LANCEROS A/B



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
49.9	3.79	11.00x4.53	55	30	20	28	20	20	-	20

### LA CORONA A/B/C



**Location:** Loc 1  
**Floor:** 1  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
188.11	3.79	21.37 x 8.80	188	150	70	105	-	-	-	80

**MEETING ROOMS**

**LA GLORIA**



**Location:** Loc 1  
**Floor:** 20  
**Doors:** 1  
**Air conditioning:** Yes  
**Internet:** Yes  
**Audiovisuals:** Video Beam, Microphone, Screen, Flip Chart, CD Player , TV-LCD 40', Interpretation Services , Simultaneous Interpretation., Sound technician., Lapel microphone, Wireless microphone , Portable projection screen , Laptop, Lectern



M2	Height	Dimensions	Reception	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
50.2	2.3	8.50 x 5.90	50	-	-	28	11	-	-	-

**Facilities:**

- Meeting rooms equipped with modern audiovisual aids for events and banquets
- Internet connection, e-mail and other services in the Business Center.
- Executive floors with Royal Service
- Groups and Event planner / Professional Convention organizers
- Customized and private Check-in Express
- Welcome cocktail at Check-in
- Flip Chart and Hospitality Desk.
- Special shows, theme dinners and parties for groups
- Water bottle in the room upon arrival
- Welcome sign.
- Complimentary dinner and inspection visit (on request) maximum 6 persons
- Turndown service for VIPs
- Discounts or gratuities in meeting rooms (as negotiated).
- Discounts in á la carte restaurants (on request).
- Two keys per double room.
- Early check-in (subject to availability).
- Storage space.
- Reserved spaces sign-posted in restaurants.
- Gym included (fitness only).
- Late check-out for some rooms (subject to availability).
- Certified hotel postcards.
- Gifts for VIPs and Tour Leaders
- VIP upgraded to superior room (subject to availability).

## BEACH AND POOL

### Pool facilities:

A beautiful fresh water pool at your service. Read a book, have a cocktail, enjoy the jacuzzi or simply lie down in the sun and return home with that suntan that will be the envy of all your friends. Towel and lifeguard service available.

General maintenance work is going on the hotel's swimming pool.

- Exterior: Yes
- Towel service
- Lounge chairs service

## ENTERTAINMENT

## OTHER FACILITIES

- Gift shop
- Art gallery
- Car Rental (\$)
- Parking
- Foreign currency exchange
- Craftworks
- Trips and optionals desk
- Taxis
- Boutique
- Concierge
- Mini market
- 24-hour medical service
- Fax service
- Crafts shop
- Facilities for physically disabled persons
- Laundry service
- Private transfers in cars (upon request)
- Laundry and dry cleaning services
- 100% non-smoking hotel
- Free Wi-Fi connection (lobby, bars, pool, function rooms and The Level)
- Smoking areas: Relicario Bar and Casa del Habano cigar store
- Check-in: 15:00 hrs
- Check-out: 12:00 hrs.

## RESERVATION POLICY AND PAYMENT CONDITIONS

- For the reservation policy and payment methods, please contact the hotel.
- The exchange of USD in cash and other currencies to CUP will be subject to the official exchange rate in force at the time of the transaction and may be carried out at airports, banks, hotels or exchange houses (CADECA).
- In Cuba, credit and debit cards operate in USD and Visa and Mastercard are accepted, as long as they have not been issued by US banks or their subsidiaries.
- RED and AIS cards in freely convertible currency and CUP cards issued by Cuban banks are accepted.