

## GDS TECHNICAL SHEET - MELIÁ CAYO SANTA MARÍA

Updated: 2022-06-01

### GENERAL INFORMATION

**Name of the hotel:** Meliá Cayo Santa María

**Denomination:** All Inclusive & Spa

**Brand:** Meliá Hotels & Resorts

**Property:** Gaviota

**Administration:** Meliá Hotels International Cuba

**Address:** Cayo Santa María, Caibarién, Villa Clara, Cuba.

**Postal Code:** 52610

**Country:** CUBA

**Phone:** (5342) 350500

**Email:** melia.cayo.santamaria@meliacuba.com

**Web:** <http://www.melia-cayosantamaria.com>

**Year of construction:** 2003

**Category:** 5 estrellas

**Closing seasons:** Open all year long

**Area covered:** 12

**Internet:** Wifi Free

**Total Rooms:** 358

### HOTEL DESCRIPTION

5 Star *All Inclusive* Resort. Surrounded by the natural luxury of Cayo Santa María, the place of your dreams. Recommended for families, weddings, honeymoons and spa/wellness.

### LOCATION

**Location:** Rodeado de Naturaleza

**Component buildings:** - Bungalow

**Nearest city:** Santa Clara

**Distance to the nearest city:** 96.75km

**Nearest airport:** Las Brujas

**IATA code:** BWW

**Distance from the airport:** 10.0 Km

**Other airports:** Abel Santamaría

**IATA code:** SNU

**Distance from the airport:** 110.0 Km

## **PUBLIC AREAS AND GENERAL SERVICES**

- Car Rental (\$)
- Mini Club
- Health and Beauty Beauty parlor (\$)
- Diving Center (\$)
- Internet Service
- Activities for children and teenagers

## **INTERESTS**

- Weddings and Honeymoons
- YHI SPA
- Family

## ROOMS

Typology	Quantity
CLASSIC	318
PREMIUM	10
CLASSIC SEA VIEW	28
GRAND SUITE	2

<b>Special rooms:</b>	
Disabled rooms:	3
Connecting rooms:	48

## ROOMS

### CLASSIC (318)



**Dimension:** 41 m<sup>2</sup>

**Disabled Amount:** 3

**Number of callers:** 48

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

**Located in:**

- Bungalow, Floors: 1,2

**Views:**

- Vista Jardín

### FACILITIES:

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- Air Conditioning
- In-room safe
- 220 volt outlet
- Umbrella
- Entrance hall
- LCD TV
- Amenities in the bathroom.
- Table and chairs in the balcony
- Beach /swimming pool towel service
- Minibar, restocked daily with water, soft drinks and beer
- Terrace or balcony
- Iron and ironing board
- Hair dryer
- Magnifying mirror in the bathroom
- Complete bathroom
- Telephone in the room /bathroom
- Garden /swimming pool view
- Twin/king size beds
- 1 extra crib on request
- Wi-Fi connection (free of charge)
- Electric kettle with coffee

## ROOMS

### PREMIUM (10)



**Dimension:** 41 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

**Located in:**

- Bungalow, Floors: 1,2

**Views:**

- Vista Piscina

### FACILITIES:

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- Telephone
- Iron and ironing board
- Umbrella
- Satellite LCD-TV.
- King- size or twin beds
- Pool view
- Wi-Fi connection (free of charge)
- In-room safe
- Hair dryer
- Magnifying mirror in the bathroom
- Table and chairs in the balcony
- 1 extra crib on request
- Minibar, restocked daily with water, soft drinks and beer
- Electric kettle with coffee

### ADDED VALUES:

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- Beach towels in the room
- Late check-out guaranteed until 15:00 hours
- Four reservations in à la carte restaurants guaranteed (stay: 7 days).
- Bathrobe
- Lobster dinner for stays of at least 7 days (1 per stay OR)
- Private check-in until 21:00 hrs.
- Welcoming gift with a letter signed by the director

## ROOMS

### CLASSIC SEA VIEW (28)



**Dimension:** 41 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

**Located in:**

- Bungalow, Floors: 2

**Views:**

- Vista Mar

### FACILITIES:

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- Air Conditioning
- Iron and ironing board
- Hair dryer
- Ocean view guaranteed
- Complete bathroom
- Amenities in the bathroom.
- Table and chairs in the balcony
- 1 extra crib on request
- Wi-Fi connection (free of charge)
- In-room safe
- 220 volt outlet
- Umbrella
- Magnifying mirror in the bathroom
- Telephone in the room /bathroom
- Satellite LCD-TV.
- Twin/king size beds
- Minibar, restocked daily with water, soft drinks and beer
- Electric kettle with coffee

## ROOMS

### GRAND SUITE (2)



**Dimension:** 80 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 2 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

**Located in:**

- Bungalow, Floors: 2

**Views:**

- Vista Mar

### FACILITIES:

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- Telephone
- Iron and ironing board
- Umbrella
- Magnifying mirror in the bathroom
- Amenities in the bathroom.
- King- size bed
- 2 Satellite TV sets
- Wi-Fi connection (free of charge)
- In-room safe
- Hair dryer
- Ocean view guaranteed
- Complete bathroom
- Table and chairs in the balcony
- 1 extra crib on request
- Minibar, restocked daily with water, soft drinks and beer
- Electric kettle with coffee

### ADDED VALUES:

---

- Beach towels in the room
- Late check-out guaranteed until 15:00 hours
- Four reservations in à la carte restaurants guaranteed (stay: 7 days).
- Bathrobe
- Lobster dinner for stays of at least 7 days (1 per stay OR)
- Private check-in until 21:00 hrs.
- Welcoming gift with a letter signed by the director

## RESTAURANTS

### El Almirante



**Specialty:** Snacks  
**Capacity:** 97  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Beach  
**Schedule:**  
12:30 - 15:30, Barbeque

### El Portulano



**Specialty:** Mediterranean food  
**Capacity:** 80  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
Dinner: 18:30 - 22:00, A la Carte

### Le Bistro



**Specialty:** International food  
**Capacity:** 56  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
18:30 - 22:00, A la Carte

### Sakura



**Specialty:** Japanese food  
**Capacity:** 54  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
18:30 - 22:00, A la Carte



## RESTAURANTS

### Santa María del Mar



**Specialty:** International food

**Capacity:** 260

**Aire acondicionado:** Yes

**Exterior:** No

**Open:** 7 days a week

**Location:** Interior

**Schedule:**

Breakfast: 07:30 - 10:00, Buffet

Lunch: 13:00 - 15:00, Buffet

Dinner: 19:00 - 22:00, Buffet

### Tex-Mex



**Specialty:** Tex-mex food

**Capacity:** 46

**Aire acondicionado:** Yes

**Exterior:** No

**Open:** 7 days a week

**Location:** Interior

**Schedule:**

Dinner: 18:30 - 22:00, A la Carte

## BARS

### Beach Bar



**Specialty:** Drinks and liquors  
**Capacity:** 0  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Beach  
**Schedule:**  
10:00 - 18:00

### Casa Da Vinci



**Specialty:** Snacks  
**Capacity:** 62  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:** 24 hours

### Paso de los Vientos



**Specialty:** Cocktails  
**Capacity:** 0  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Pool  
**Schedule:**  
10:00 - 18:00

### San Juan



**Specialty:** Drinks and liquors  
**Capacity:** 190  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Lobby bar  
**Schedule:** 24 hours

## BARS

### Service Bar



**Specialty:** Drinks and snacks

**Capacity:** 12

**Aire acondicionado:** Yes

**Exterior:** Yes

**Open:** 7 days a week

**Location:** Interior

**Schedule:**

18:30 - 22:00

## BEACH AND POOL

### **Beach facilities:**

- Beach Bar
- Lounge chairs service
- Umbrellas service
- Lifeguard service

### **Pool facilities:**

- Exterior: Yes
- Children's area: Yes
- Lounge chairs service
- Palapas
- Showers
- Shade areas

## SPORT

### **Watersports:**

- Canoeing
- Catamaran
- Fishing (\$)
- Kayaking
- Paddle
- Sailing boats
- Snorkeling
- Stretching
- Tai Chi
- Water Aerobics
- Water bicycles

### **Land sports:**

- Aerobics
- Basketball
- Beach Volleyball
- Billiards
- Tennis

## ENTERTAINMENT

- Sala de Animación "Meridiano 180"

Every day our entertainment team offer guests a number of land and nautical recreational activities: tennis, ecological excursions, aerobics, snorkeling and many more for the delight of both young and old.

- Fun Pub: San Pascual

Guests can enjoy a wide array of beverages and drinks, ideal for sharing moments with friends or for reminiscing at the sound of the background piano music.

## OTHER FACILITIES

- Laundry and dry cleaning services (\$)
- 24-hour medical service

- Facilities for physically disabled persons
- Concierge Service (24 hrs)
- Parking
- Check-out: 12:00 hrs.
- Non-smoking areas
- Transportation service between the hotels and villages on the key (local service). (\$)
- Check-in: 16:00 hrs
- Free Wi-Fi

## RESERVATION POLICY AND PAYMENT CONDITIONS

- For the reservation policy and payment methods, please contact the hotel.
- The exchange of USD in cash and other currencies to CUP will be subject to the official exchange rate in force at the time of the transaction and may be carried out at airports, banks, hotels or exchange houses (CADECA).
- In Cuba, credit and debit cards operate in USD and Visa and Mastercard are accepted, as long as they have not been issued by US banks or their subsidiaries.
- RED and AIS cards in freely convertible currency and CUP cards issued by Cuban banks are accepted.