

GDS TECHNICAL SHEET - MELIÁ CAYO SANTA MARÍA

Updated: 2021-05-07

GENERAL INFORMATION

Name of the hotel: Meliá Cayo Santa María

Denomination: All Inclusive & Spa

Brand: Meliá Hotels & Resorts

Property: Gaviota

Administration: Meliá Hotels International Cuba

Address: Cayo Santa María, Caibarién, Villa Clara, Cuba.

Postal Code: 52610

Country: CUBA

Phone: (5342) 350500

Email: reservas1.csm@meliacuba.com

Web: <http://www.melia-cayosantamaria.com>

Year of construction: 2003

Category: 5 estrellas

Closing seasons: Open all year long

Area covered: 12

Internet: Wifi Free

Total Rooms: 358

HOTEL DESCRIPTION

5 Star *All Inclusive* Resort. Surrounded by the natural luxury of Cayo Santa María, the place of your dreams. Recommended for families, weddings, honeymoons and spa/wellness.

LOCATION

Location: Rodeado de Naturaleza

Component buildings: - Bungalow

Nearest city: Santa Clara

Distance to the nearest city: 96.75km

Nearest airport: Las Brujas

IATA code: BWW

Distance from the airport: 10.0 Km

Other airports: Abel Santamaría

IATA code: SNU

Distance from the airport: 110.0 Km

PUBLIC AREAS AND GENERAL SERVICES

- Mini Club
- Health and Beauty Beauty parlor (\$)
- Diving Center
- Internet Service
- Car Rental (\$) Car hire (\$)
- Activities for children and teenagers

INTERESTS

- Weddings and Honeymoons
- YHI SPA
- Family

ROOMS

Typology	Quantity
CLASSIC	318
PREMIUM	10
CLASSIC SEA VIEW	28
GRAND SUITE	2

ROOMS

CLASSIC (318)



Dimension: 41 m²

Maximum Occupancy:

- 2 adult(s) + 2 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

Located in:

- Bungalow, Floors: 1,2

Views:

- Vista Jardín

FACILITIES:

- Air Conditioning
- In-room safe
- 220 volt outlet
- Umbrella
- Entrance hall
- LCD TV
- Amenities in the bathroom.
- Table and chairs in the balcony
- Beach /swimming pool towel service
- Minibar, restocked daily with water, soft drinks and beer
- Terrace or balcony
- Iron and ironing board
- Hair dryer
- Magnifying mirror in the bathroom
- Complete bathroom
- Telephone in the room /bathroom
- Garden /swimming pool view
- Twin/king size beds
- 1 extra crib on request
- Wi-Fi connection (free of charge)
- Electric kettle with coffee

ROOMS

PREMIUM (10)



Dimension: 41 m²

Maximum Occupancy:

- 2 adult(s) + 2 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

Located in:

- Bungalow, Floors: 1,2

Views:

- Vista Piscina

FACILITIES:

- Telephone
- Iron and ironing board
- Umbrella
- Satellite LCD-TV.
- King- size or twin beds
- Pool view
- Wi-Fi connection (free of charge)
- In-room safe
- Hair dryer
- Magnifying mirror in the bathroom
- Table and chairs in the balcony
- 1 extra crib on request
- Minibar, restocked daily with water, soft drinks and beer
- Electric kettle with coffee

ADDED VALUES:

- Beach towels in the room
- Late check-out guaranteed until 15:00 hours
- 4 reservas garantizadas en restaurantes a la carta (Estancias: 7 días)
- Bathrobe
- Lobster dinner for stays of at least 7 days (1 per stay OR)
- Check-in privado hasta las 21:00 hrs
- Detalle de bienvenida (Botella de ron 500 ml) con carta del Director

ROOMS

CLASSIC SEA VIEW (28)



Dimension: 41 m²

Maximum Occupancy:

- 2 adult(s) + 2 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.00 x 2.00 - 2

Located in:

- Bungalow, Floors: 2

Views:

- Vista Mar

FACILITIES:

- Air Conditioning
- Iron and ironing board
- Hair dryer
- Ocean view guaranteed
- Complete bathroom
- Amenities in the bathroom.
- Table and chairs in the balcony
- 1 extra crib on request
- Wi-Fi connection (free of charge)
- In-room safe
- 220 volt outlet
- Umbrella
- Magnifying mirror in the bathroom
- Telephone in the room /bathroom
- Satellite LCD-TV.
- Twin/king size beds
- Minibar, restocked daily with water, soft drinks and beer
- Electric kettle with coffee

ROOMS

GRAND SUITE (2)



Dimension: 80 m²

Maximum Occupancy:

- 2 adult(s) + 2 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

Located in:

- Bungalow, Floors: 2

Views:

- Vista Mar

FACILITIES:

- Telephone
- Iron and ironing board
- Umbrella
- Magnifying mirror in the bathroom
- Amenities in the bathroom.
- King- size bed
- 2 Satellite TV sets
- Wi-Fi connection (free of charge)
- In-room safe
- Hair dryer
- Ocean view guaranteed
- Complete bathroom
- Table and chairs in the balcony
- 1 extra crib on request
- Minibar, restocked daily with water, soft drinks and beer
- Electric kettle with coffee

ADDED VALUES:

- Beach towels in the room
- Late check-out guaranteed until 15:00 hours
- 4 reservas garantizadas en restaurantes a la carta (Estancias: 7 días)
- Bathrobe
- Lobster dinner for stays of at least 7 days (1 per stay OR)
- Check-in privado hasta las 21:00 hrs
- Detalle de bienvenida (Botella de ron 500 ml) con carta del Director

RESTAURANTS

El Almirante



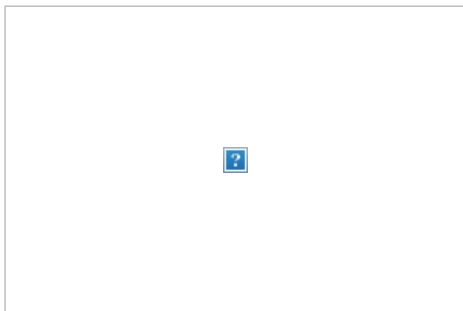
Specialty: Snacks
Capacity: 97
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Beach
Schedule:
12:30 - 15:30, Barbeque

El Portulano



Specialty: Mediterranean food
Capacity: 80
Aire acondicionado: Yes
Exterior: No
Open: 7 days a week
Location: Interior
Schedule:
Dinner: 18:30 - 22:00, A la Carte

Le Bistro



Specialty: International food
Capacity: 56
Aire acondicionado: Yes
Exterior: No
Open: 7 days a week
Location: Interior
Schedule:
18:30 - 22:00, A la Carte

Sakura



Specialty: Japanese food
Capacity: 54
Aire acondicionado: Yes
Exterior: No
Open: 7 days a week
Location: Interior
Schedule:
18:30 - 22:00, A la Carte

RESTAURANTS

Santa María del Mar



Specialty: International food

Capacity: 260

Aire acondicionado: Yes

Exterior: No

Open: 7 days a week

Location: Interior

Schedule:

Breakfast: 07:30 - 10:00, Buffet

Lunch: 13:00 - 15:00, Buffet

Dinner: 19:00 - 22:00, Buffet

Tex-Mex



Specialty: Tex-mex food

Capacity: 46

Aire acondicionado: Yes

Exterior: No

Open: 7 days a week

Location: Interior

Schedule:

Dinner: 18:30 - 22:00, A la Carte

BARS

Beach Bar



Specialty: Drinks and liquors
Capacity: 0
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Beach
Schedule:
10:00 - 18:00

Casa Da Vinci



Specialty: Snacks
Capacity: 62
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Interior
Schedule: 24 hours

Paso de los Vientos



Specialty: Cocktails
Capacity: 0
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Pool
Schedule:
10:00 - 18:00

San Juan



Specialty: Drinks and liquors
Capacity: 190
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Lobby bar
Schedule: 24 hours

BARS

Service Bar



Specialty: Drinks and snacks

Capacity: 12

Aire acondicionado: Yes

Exterior: Yes

Open: 7 days a week

Location: Interior

Schedule:

18:30 - 22:00

BEACH AND POOL

Beach facilities:

- Beach Bar
- Lounge chairs service
- Umbrellas service
- Lifeguard service

Pool facilities:

SPORT

Watersports:

- Canoeing
- Catamaran
- Fishing (\$)
- Kayaking
- Paddle
- Sailing boats
- Snorkeling
- Stretching
- Tai Chi
- Water Aerobics
- Water bicycles

Land sports:

- Aerobics
- Basketball
- Beach Volleyball
- Billiards
- Tennis

ENTERTAINMENT

- Sala de Animación "Meridiano 180"

Every day our entertainment team offer guests a number of land and nautical recreational activities: tennis, ecological excursions, aerobics, snorkeling and many more for the delight of both young and old.

- Fun Pub: San Pascual

Guests can enjoy a wide array of beverages and drinks, ideal for sharing moments with friends or for reminiscing at the sound of the background piano music.

OTHER FACILITIES

- Laundry and dry cleaning services (\$)
- 24-hour medical service
- Facilities for physically disabled persons
- Concierge Service (24 hrs)
- Parking
- Check-out: 12:00 hrs.
- Non-smoking areas
- Transportation service between the hotels and villages on the key (local service). (\$)
- Wi-Fi connection (lobby and phone booth) (\$)

- Internet Center (\$)
- Check-in: 16:00 hrs

RESERVATION POLICY AND PAYMENT CONDITIONS

- Please contact the hotel directly for information about reservation policy and payment conditions.
- The Cuban peso (CUP) is the national currency in the country and it's used to pay for all tourist products and services in the destination.
- Exchanging USD cash, and other currencies, to CUP is subject to an exchange rate taking into account its fluctuation in the world market. It is carried out in airports, banks, hotels, exchange houses (CADECA).
- In Cuba credit and debit cards operate in US dollars and are subject to a 3% commission. Visa and MasterCard are accepted, provided they have not been issued by a US bank or one of its subsidiaries.
- Cash payment is not accepted at the hotel to reduce Covid-19 risks.
- In addition, RED and AIS cards are accepted in convertible currencies issued by Cuban banks. Direct payment at the hotel for reservations and extra services with these Cards has a 10% discount.
- Cards in CUP currency issued by Cuban banks are also accepted.