

## GDS TECHNICAL SHEET - MELIÁ CAYO COCO

Updated: 2021-05-10

### GENERAL INFORMATION

**Name of the hotel:** Meliá Cayo Coco

**Denomination:** All Inclusive

**Brand:** Meliá Hotels & Resorts

**Property:** Gran Caribe

**Administration:** Meliá Hotels International Cuba

**Address:** Jardines del Rey, Cayo Coco, Ciego de Ávila, Cuba.

**Postal Code:** 69400

**Country:** CUBA

**Phone:** (53 33) 30 1180

**Email:** melia.cayo.coco@meliacuba.com

**Web:** <http://www.melia-cayococo.com>

**Year of construction:** 1999

**Category:** 5 estrellas

**Closing seasons:** Open all year long

**Area covered:** 11.6 hectáreas

**Internet:** Wifi Free

**Total Rooms:** 250

### HOTEL DESCRIPTION

*All Inclusive* 5 Star beachfront resort, designed exclusively for guests over 18 years of age. Situated on Cayo Coco, home to a colony of pink flamingos. Recommended for couples.

### LOCATION

**Location:** Rodeado de Naturaleza

**Component buildings:** - Edificio principal

**Nearest city:** Ciego de Avila

**Distance to the nearest city:** 88km

**Nearest airport:** Jardines del Rey

**IATA code:** CCC

**Distance from the airport:** 15 Km

## **PUBLIC AREAS AND GENERAL SERVICES**

- Gym
- Recreation theatre
- Health and Beauty Wellness Center
- Diving Center
- Internet Service Wi-Fi
- Car Rental (\$)

## **INTERESTS**

- Long Stay
- Weddings and Honeymoons

## ROOMS

Typology	Quantity
CLASSIC	168
GRAND PREMIUM LAGOON VIEW	62
JUNIOR SUITE	6
JUNIOR SUITE LAGOON VIEW	2
GRAND SUITE LAGOON VIEW	12

## ROOMS

### CLASSIC (168)



**Dimension:** 32 m<sup>2</sup>

**Maximum Occupancy:**

- 3 adult(s) + 0 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

### FACILITIES:

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- Air Conditioning
- Telephone
- 220 volt outlet
- Umbrella
- Comfortable furnishings in the terrace / balcony
- LCD TV
- View of the garden
- Wi-Fi connection (free of charge)
- Teapot/Kettle
- Beds: 2 doubles or 1 king size
- Terrace or balcony
- Iron and ironing board
- Hair dryer
- Magnifying mirror in the bathroom
- Safety deposit box
- Amenities in the bathroom.
- Mini-bar stocked daily
- Bathroom with bath or shower
- 1 Docking Station

## ROOMS

### GRAND PREMIUM LAGOON VIEW (62)



**Dimension:** 32 m<sup>2</sup>

**Maximum Occupancy:**

- 3 adult(s) + 0 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

#### FACILITIES:

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- Air Conditioning
- Telephone
- 220 volt outlet
- Umbrella
- Rooms for smokers and non-smokers
- Comfortable furnishings in the terrace / balcony
- LCD TV
- Wi-Fi connection (free of charge)
- Bathroom with shower
- Terrace or balcony
- Iron and ironing board
- Hair dryer
- Magnifying mirror in the bathroom
- View of the lagoon guaranteed
- Safety deposit box
- Amenities in the bathroom.
- 1 Docking Station
- Beds: 2 doubles or 1 king size

#### ADDED VALUES:

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- Beach towels in the room
- Late check-out guaranteed until 15:00 hours
- 4 reservas garantizadas en restaurantes a la carta (Estancias: 7 días)
- 1 servicio de desayuno exclusivo por estancia de 7 días
- Bathrobe
- Lobster dinner for stays of at least 7 days (1 per stay OR)
- Check-in privado hasta las 21:00 hrs
- Detalle de bienvenida (Botella de ron 500 ml) con carta del Director

## ROOMS

### JUNIOR SUITE (6)



**Dimension:** 45 m<sup>2</sup>

**Maximum Occupancy:**

- 3 adult(s) + 0 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

#### **FACILITIES:**

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- Air Conditioning
- 220 volt outlet
- Umbrella
- Terrace
- Comfortable furnishings in the terrace / balcony
- LCD TV
- Amenities in the bathroom.
- Mini-bar stocked daily
- Wi-Fi connection (free of charge)
- 1 Docking Station
- Iron and ironing board
- Hair dryer
- Magnifying mirror in the bathroom
- Entrance hall
- Safety deposit box
- Telephone in the room /bathroom
- View of the garden
- King-sized bed
- Teapot/Kettle
- Shower

#### **ADDED VALUES:**

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- Beach towels in the room
- Bathrobe
- Exclusive breakfast service
- 4 reservas garantizadas en restaurantes a la carta (Estancias: 7 días)
- Daily Turn-Down service
- Late check-out guaranteed until 15:00 hours
- Lobster dinner for stays of at least 7 days (1 per stay OR)
- Check-in privado hasta las 21:00 hrs
- Detalle de bienvenida (Botella de ron 500 ml) con carta del Director

## ROOMS

### JUNIOR SUITE LAGOON VIEW (2)



**Dimension:** 45 m<sup>2</sup>

**Maximum Occupancy:**

- 3 adult(s) + 0 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

#### **FACILITIES:**

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- Telephone
- Iron and ironing board
- Umbrella
- View of the lagoon guaranteed
- LCD TV
- King- size bed
- Mini-bar stocked daily
- Teapot/Kettle
- Bathroom with shower
- In-room safe
- Hair dryer
- Magnifying mirror in the bathroom
- Entrance hall
- Amenities in the bathroom.
- Chairs, sun loungers, lounge chairs and table in the balcony.
- Wi-Fi connection (free of charge)
- 1 Docking Station

#### **ADDED VALUES:**

---

- Beach towels in the room
- Bathrobe
- Exclusive breakfast service
- 4 reservas garantizadas en restaurantes a la carta (Estancias: 7 días)
- Daily Turn-Down service
- Late check-out guaranteed until 15:00 hours
- Lobster dinner for stays of at least 7 days (1 per stay OR)
- Check-in privado hasta las 21:00 hrs
- Detalle de bienvenida (Botella de ron 500 ml) con carta del Director

## ROOMS

### GRAND SUITE LAGOON VIEW (12)



**Dimension:** 55 m<sup>2</sup>

**Maximum Occupancy:**

- 3 adult(s) + 0 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

#### **FACILITIES:**

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- Air Conditioning
- Iron and ironing board
- Umbrella
- View of the lagoon guaranteed
- LCD TV
- Amenities in the bathroom.
- Chairs, sun loungers, lounge chairs and table in the balcony.
- Wi-Fi connection (free of charge)
- Bathroom with shower
- In-room safe
- Hair dryer
- Magnifying mirror in the bathroom
- Entrance hall
- Telephone in the room /bathroom
- King- size bed
- Kitchenette
- Mini-bar stocked daily
- Teapot/Kettle
- Home theatre

#### **ADDED VALUES:**

---

- Beach towels in the room
- Bathrobe
- Lobster dinner for stays of at least 7 days (1 per stay OR)
- Check-in privado hasta las 21:00 hrs
- Daily Turn-Down service
- Exclusive breakfast service
- 4 reservas garantizadas en restaurantes a la carta (Estancias: 7 días)
- Detalle de bienvenida (Botella de ron 500 ml) con carta del Director



## RESTAURANTS

### Arena Real



**Specialty:** Cuban food  
**Capacity:** 124  
**Aire acondicionado:** No  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Beach  
**Schedule:**  
Lunch: 12:30 - 15:00  
Dinner: 18:30 - 22:00, A la Carte

### Del Sol



**Specialty:** Buffet  
**Capacity:** 282  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
Breakfast: 07:30 - 10:00, Buffet  
Lunch: 12:30 - 14:30, Buffet  
Dinner: 18:30 - 22:00, Buffet

### La Terrazza



**Specialty:** Mediterranean food  
**Capacity:** 45  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
18:30 - 22:00, A la Carte

### Las Caletas



**Specialty:** International food  
**Capacity:** 70  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Lagoon  
**Schedule:**  
18:30 - 21:30, A la Carte

## BARS

### Beach Bar



**Specialty:** Drinks and liquors  
**Capacity:** 0  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Beach  
**Schedule:**  
10:00 - 17:00

### Carambola



**Specialty:** Drinks and liquors  
**Capacity:** 35  
**Aire acondicionado:** Yes  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Lagoon  
**Schedule:**  
16:30 - 23:30

### El Mirador



**Specialty:** Drinks and liquors  
**Capacity:** 70  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Lobby  
**Schedule:**  
16:00 - 23:00

### Health Bar "El Bohío"



**Specialty:** Shakes and fruit  
**Capacity:** 0  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
10:00 - 17:00

## BARS

### Las Coloradas



**Specialty:** Drinks and liquors  
**Capacity:** 250  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Entertainment theater  
**Schedule:**  
21:30 - 23:00

### Los Flamencos



**Specialty:** Drinks and liquors  
**Capacity:** 150  
**Aire acondicionado:** No  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Lobby bar  
**Schedule:** 24 hours

### Snack bar piscina "El Saladito"



**Specialty:** Cocktail and snacks  
**Capacity:** 80  
**Aire acondicionado:** No  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Pool  
**Schedule:** 24 hours

## BEACH AND POOL

### **Beach facilities:**

- Towel service
- Lounge chairs service
- Deck chairs with "waiter service"

### **Pool facilities:**

In the swimming pool area, surrounded by lounge chairs and swaying palm trees, guests can enjoy a delicious a light lunch at the El Saladito snack bar or at the Del Sol buffet restaurant. The gym is also located in this area, equipped with sauna, hydro-massage and steam bath.

- Exterior: Yes
- Brackish: No
- Children's area: No
- Towel service
- Umbrellas service
- Deck chairs with "waiter service"

## SPORT

### **Watersports:**

- Canoeing
- Catamaran
- Kayaking
- Pool Volleyball
- Sailing boats
- Snorkeling
- Water Aerobics
- Water basketball
- Water bicycles
- Water polo
- Waterskiing (\$)
- Windsurfing

### **Land sports:**

- Archery and carbine shooting
- Basketball
- Chess
- Darts
- Dominoes
- Draughts/Checkers
- Giant chess
- Horseback-riding (\$)
- Mini football
- Mini-Golf
- Petanque
- Ping Pong
- Room games
- Shuffleboard
- Soccer
- Tennis

- Trekking
- Volleyball
- Yoga / Meditation / Taichi

## ENTERTAINMENT

- Fun Pub: Los Cocos

Enjoy an entertaining evening accompanied by the exquisite selection of local and international drinks in our Music Bar. Your favourite tippie or a refreshing cocktail can add to a memorable experience.

## OTHER FACILITIES

- Car Rental (\$)
- Craftworks (\$)
- Trips and optionals desk (\$)
- Foreign currency exchange (\$)
- Parking
- Facilities for physically disabled persons
- Rooms for smokers and non-smokers
- Hotel taxes included
- Late Check-Out according to availability (\$)
- Mini market
- Laundry service (\$)
- 24-hour medical service
- Adults only
- Taxis (\$)
- Crafts shop (\$)
- Gift shop (\$)
- Private transfers in cars (upon request) (\$)
- Check-in: 16:00 hrs
- Check-out: 12:00 hrs.
- WI-FI connection service.

## RESERVATION POLICY AND PAYMENT CONDITIONS

- Please contact the hotel directly for information about reservation policy and payment conditions.
- The Cuban peso (CUP) is the national currency in the country and it's used to pay for all tourist products and services in the destination.
- Exchanging USD cash, and other currencies, to CUP is subject to an exchange rate taking into account its fluctuation in the world market. It is carried out in airports, banks, hotels, exchange houses (CADECA).
- In Cuba credit and debit cards operate in US dollars and are subject to a 3% commission. Visa and MasterCard are accepted, provided they have not been issued by a US bank or one of its subsidiaries.
- Cash payment is not accepted at the hotel to reduce Covid-19 risks.
- In addition, RED and AIS cards are accepted in convertible currencies issued by Cuban banks. Direct payment at the hotel for reservations and extra services with these Cards has a 10% discount.
- Cards in CUP currency issued by Cuban banks are also accepted.