

## GDS TECHNICAL SHEET - MELIÁ BUENAVISTA

Updated: 2025-07-02

### GENERAL INFORMATION

Name of the hotel: Meliá Buenavista

Denomination: All Inclusive The Level & Spa

Brand: Meliá Hotels & Resorts

Property: Gaviota

Administration: Meliá Hotels International Cuba

Address: Punta Madruguilla, oeste Cayo Santa María, Caibarién, Villa Clara, Cuba.

Postal Code: 52610

Country: CUBA

Phone: (5342)350700

Email: melia.buena.vista@meliacuba.com

Web: <http://www.melia-buenavista.com>

Year of construction: 2010

Category: 5 stars

Closing seasons: Open all year long

Area covered: 2500

Internet: Wifi Free

Total Rooms: 105

### HOTEL DESCRIPTION

In the paradisiacal environment of Cayo Santa María stands this All Inclusive hotel only for adults over 18 years of age. Its exclusive The Level facilities, exquisite cuisine and butler service make it the ideal space to enjoy a perfect vacation by the sea. Surrounded by beautiful natural spaces and its three idyllic beaches, the hotel is conceived as the best option for resting as a couple, weddings, honeymoons and well-being.

### LOCATION

Location: Surrounded by nature

Component buildings: - Bungalow  
- Exclusive building

Nearest city: Santa Clara

Distance to the nearest city:  
94.58km

Nearest airport: Abel Santamaría

IATA code: SNU

Distance from the airport: 110 Km

Other airports: Las Brujas

IATA code: BWW

Distance from the airport: 13.6 Km

## PUBLIC AREAS AND GENERAL SERVICES

- Beauty parlor (\$)
- Concierge
- Car Rental (\$)
- Room Service
- Beauty & SPA YHI SPA
- Medical services 24-hr International Clinic (\$)
- Fitness Center
- Internet Service Wi-Fi (free)
- Internal transfer Cayo Santa María (\$)

## INTERESTS

- Weddings and Honeymoons
- Honeymoons
- YHI SPA
- Adults only

## ATTRIBUTES

## THE LEVEL

Superior-quality experiences and private services in all the rooms and other resort areas are the hallmarks of The Level service at the Meliá Buenavista Hotel. A spectacular natural environment surrounds this all-inclusive accommodation, guaranteeing unforgettable Caribbean holidays in the greatest comfort and with unlimited privacy.

### Services and facilities

- Access to a private pool
- Access to the private Lounge
- Aromatherapy in the room
- Assistance in organising excursions and visits
- Bali bed
- Bathrobe and slippers
- Butler service
- Coffee maker
- Early check-in
- Email for assistance prior to arrival
- Extra-large bed
- Free ironing (one garment per stay)
- Hydromassage menu
- Late check-out
- Luggage unpacking and packing service
- Luxury bathroom amenities
- Make-up mirror
- Minibar
- Organic beach bag
- Preferential reservations for resort services
- Preferential reservations for sunbeds (recommended for adults)
- Preferential reservations in restaurants
- Private check-in and check-out
- Private pool
- Private reception
- Special pillow menu
- Transfer to the airport
- Turndown service
- Water ritual (one per person per stay)
- Welcome details

# ROOMS

Typology	Quantity
The Level Junior Suite	50
Junior Suite Sea View The Level	20
Romance Junior Suite Sea View The Level	30
The Level Royal Suite	2
The Level Grand Suite Sea View	2
Villa Zaida Del Rio The Level	1

Special rooms:	
Connecting rooms:	6

## ROOMS

### The Level Junior Suite (50)



Dimension: 62 m<sup>2</sup>  
Number of callers: 6  
Máx Pax: 2  
Max Adults:  
- 2 adult(s)  
Max children:  
- 0 children  
Minimum Occupancy:  
- 1 adult(s) + 0 children  
Beds:  
- King 2.00 x 2.00 - 1  
- Twin 1.35 x 2.00 - 2  
Located in:  
- Bungalow, Floors: 1,2  
Views:  
- Garden view  
Exclusive services:  
- Services The Level

#### FACILITIES:

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- Air-conditioning
- Hairdryer
- Whirlpool bathtub
- Scale in the bathroom
- Magnifying mirror in the bathroom
- Garden /swimming pool view
- Flat-screen TV
- Ceiling fan
- Mini-bar stocked daily
- Living Room -TV-Bedroom
- Terrace with outdoor shower
- Lounge
- Free mineral water
- Fibre pillows
- Gifts on arrival
- Dining area
- Spanish TV channel
- Private check-in
- Free premium minibar with local beer
- Free Wi-Fi
- Safe
- Shower and bathtub
- Special amenities in the bathroom
- Telephone in the room /bathroom
- Chairs and table on the terrace
- Electric coffeemaker / tea and coffee service.
- Pillow menu
- Beach towels
- Terrace with bench-sofa
- Balcony
- Bathrobe and slippers
- Foam pillow
- Feather pillows
- Quality amenities
- Bathroom
- Satellite channels
- Ironing facilities
- Sofa

## ROOMS

### Junior Suite Sea View The Level (20)



Dimension: 62 m<sup>2</sup>

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

- Twin 1.35 x 2.00 - 2

Located in:

- Bungalow, Floors: 1

Views:

- Sea view

Exclusive services:

- Services The

Level

### FACILITIES:

---

- Air-conditioning
- Hairdryer
- Whirlpool bathtub
- Mini-bar stocked daily
- Ceiling fan
- Flat-screen TV
- Scale in the bathroom
- Telephone in the room /bathroom
- Special amenities in the bathroom
- Living Room -TV-Bedroom
- Terrace with outdoor shower
- Sofa
- Ironing facilities
- Satellite channels
- Bathroom
- Gifts on arrival
- Fibre pillows
- Free mineral water
- Lounge
- Free Wi-Fi
- Safe
- Beach towels
- Pillow menu
- Balcony or terrace in most of the rooms
- Electric coffeemaker / tea and coffee service.
- Chairs and table on the terrace
- Magnifying mirror in the bathroom
- Shower and bathtub
- Terrace with bench-sofa
- Dining area
- Free premium minibar with local beer
- Private check-in
- Spanish TV channel
- Quality amenities
- Feather pillows
- Foam pillow
- Bathrobe and slippers

## ROOMS

### Romance Junior Suite Sea View The Level (30)



Dimension: 62 m<sup>2</sup>

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

- Twin 1.35 x 2.00 - 2

Located in:

- Bungalow, Floors: 2

Views:

- Sea view

Exclusive services:

- Services The

Level

#### FACILITIES:

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- Air-conditioning
- Hairdryer
- Whirlpool bathtub
- Beach towels
- Pillow menu
- Balcony or terrace in most of the rooms
- Electric coffeemaker / tea and coffee service.
- Chairs and table on the terrace
- Magnifying mirror in the bathroom
- Living Room -TV-Bedroom
- Terrace with outdoor shower
- Sofa
- Ironing facilities
- Satellite channels
- Bathroom
- Gifts on arrival
- Fibre pillows
- Free mineral water
- Lounge
- Free Wi-Fi
- Safe
- Shower and bathtub
- Mini-bar stocked daily
- Ceiling fan
- Flat-screen TV
- Scale in the bathroom
- Telephone in the room /bathroom
- Special amenities in the bathroom
- Terrace with bench-sofa
- Dining area
- Free premium minibar with local beer
- Private check-in
- Spanish TV channel
- Quality amenities
- Feather pillows
- Foam pillow
- Bathrobe and slippers



## ROOMS

### The Level Royal Suite (2)



Dimension: 102 m<sup>2</sup>

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

Located in:

- Bungalow, Floors: 1

Views:

- Sea view

Exclusive services:

- Services The

Level

#### FACILITIES:

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- |  |   |
|--|---|
| - Air-conditioning                               | - Free Wi-Fi                              |
| - Lounge with sofa-bed                           | - Dining area                             |
| - Whirlpool bathtub                              | - Shower and bathtub                      |
| - King- size bed                                 | - Privileged view of Punta Madruguilla    |
| - Table and chairs in the balcony                | - Scale in the bathroom                   |
| - Electric coffeemaker / tea and coffee service. | - Balcony or terrace in most of the rooms |
| - Ceiling fan                                    | - Pillow menu                             |
| - Mini-bar stocked daily                         | - Beach towels                            |
| - Telephone in room                              | - Terrace with outdoor shower             |
| - Living room-dining room- TV                    | - Bedroom-TV                              |
| - Terrace with sofa (Living Room and Bedroom)    | - Bathrooms (Living Room and Bedroom)     |
| - Garden ground floor                            | - Telephone Living Room / Bathroom        |
| - Laundry service (\$)                           | - Quality amenities                       |
| - Patio  | - Safe                                    |
| - Bathrobe and slippers                          | - Free mineral water                      |
| - Foam pillow                                    | - Fibre pillows                           |
| - Feather pillows                                | - Extra restroom                          |
| - Gifts on arrival                               | - Magnifying mirror in the bathroom       |
| - Spanish TV channel                             | - Satellite channels                      |
| - Private check-in                               | - Ironing facilities                      |
| - Free premium minibar with local beer           | - Sofa                                    |
| - Hairdryer                                      | - Special amenities in the bathroom       |

#### ADDED VALUES:

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- Private transfer from and to Santa Clara Abel Santa María International Airport and Cayo Santa María Cayo Las Brujas Airport–Hotel (1 per room) / minimum 5 nights stay. exclusively for online bookings)

## ROOMS

### The Level Grand Suite Sea View (2)



Dimension: 102 m<sup>2</sup>

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

Located in:

- Bungalow, Floors: 2

Views:

- Sea view

Exclusive services:

- Services The

Level

#### FACILITIES:

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- |  |   |
|--|---|
| - Air-conditioning                               | - Dining area                                 |
| - Free Wi-Fi                                     | - Lounge with sofa-bed                        |
| - Whirlpool bathtub                              | - Shower and bathtub                          |
| - Spanish TV channel                             | - Chairs and table on the terrace             |
| - Cordless phone in the Bedroom                  | - Scale in the bathroom                       |
| - Electric coffeemaker / tea and coffee service. | - Balcony or terrace in most of the rooms     |
| - Ceiling fan                                    | - Pillow menu                                 |
| - Mini-bar stocked daily                         | - Beach towels                                |
| - Terrace with outdoor shower                    | - Living room-dining room- TV                 |
| - Bedroom-TV                                     | - Terrace with sofa (Living Room and Bedroom) |
| - Bathrooms (Living Room and Bedroom)            | - Telephone Living Room / Bathroom            |
| - Laundry service (\$)                           | - Privileged view of Punta Madruguilla        |
| - Satellite channels                             | - Safe  |
| - Bathrobe and slippers                          | - Free mineral water                          |
| - Foam pillow                                    | - Fibre pillows                               |
| - Feather pillows                                | - Gifts on arrival                            |
| - Quality amenities                              | - King- size bed                              |
| - Private check-in                               | - Ironing facilities                          |
| - Free premium minibar with local beer           | - Sofa  |
| - Flat-screen TV                                 | - Hairdryer                                   |
| - Special amenities in the bathroom              | - Magnifying mirror in the bathroom           |

#### ADDED VALUES:

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- Private transfer from and to Santa Clara Abel Santa María International Airport and Cayo Santa María Cayo Las Brujas Airport–Hotel (1 per room) / minimum 5 nights stay. exclusively for online bookings)

## ROOMS

### Villa Zaida Del Rio The Level (1)



Dimension: 250 m<sup>2</sup>

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

Located in:

- Exclusive building, Floors: 1,2

Views:

- Sea view

Exclusive services:

- Services The

Level

#### FACILITIES:

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- Air-conditioning
- Bathrobe and slippers
- Free Wi-Fi
- Whirlpool bathtub
- Private garden
- Safe
- Full bar stocked with premium beverages
- Living room-study
- Balcony or terrace in most of the rooms
- Chairs, sun loungers, lounge chairs and table in the balcony.
- Trouser press (valet)
- CD-MP3-Radio and DVD player
- Top floor with terraces
- Direct private access to the beach
- Bathroom with skylight, shower and Jacuzzi
- Gifts on arrival
- Satellite channels
- Private entrance
- Extra restroom
- Magnifying mirror in the bathroom
- Fibre pillows
- Free mineral water
- Telephone
- Quality amenities
- Art in the room
- Dining area
- Hairdryer
- Lounge
- Private pool
- Bathroom
- Living room-dining room/kitchen -bar
- Scale in the bathroom
- Umbrella
- Assorted minibar
- Electric coffee maker with tea and coffee service
- King-sized bed
- Independent chalet -style cottage with tile roof
- Rocking chairs in the terrace and bedroom
- Swimming pool /Jacuzzi/solarium
- Feather pillows
- Spanish TV channel
- Private check-in
- Ironing facilities
- Free premium minibar with local beer
- Flat-screen TV
- Foam pillow
- Direct pool access
- Amenities in the bathroom.

#### ADDED VALUES:

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- Private transfer from and to Santa Clara Abel Santa María International Airport and Cayo Santa María Cayo Las Brujas Airport–Hotel (1 per room) / minimum 5 nights stay. exclusively for online bookings)

## RESTAURANTS

Los Navegantes

Exclusive: The Level



Specialty: Gourmet cuisine

Capacity: 42

Open: 7 days a week

Location: Central Building

Schedule:

18:30 - 22:00, A la Carte

Los Caribes

Exclusive: The Level



Specialty: International food

Capacity: 71

Open: 7 days a week

Location: Central Building

Schedule:

Dinner: 18:30 - 22:00, A la Carte

Los Marinos

Exclusive: The Level



Specialty: Gourmet cuisine

Capacity: 62

Open: 7 days a week

Location: Building near the beach

Schedule:

Breakfast: 07:30 - 11:00, A la carte and mini-buffet

Lunch: 13:00 - 16:00, A la carte and mini-buffet

Dinner: 18:30 - 22:00, A la carte and mini-buffet



## BARS

### La Notte

Exclusive: The Level



Specialty: Beverages  
Capacity: 82  
Open: 7 days a week  
Location: Lobby  
Schedule: 24 hours

### La Caracola

Exclusive: The Level



Specialty: Light meals  
Capacity: 6  
Open: 7 days a week  
Location: Pool  
Schedule:  
10:00 - 17:00

### La Duna

Exclusive: The Level



Specialty: Beverages  
Capacity: 5  
Open: 7 days a week  
Location: Walkway to the beach  
Schedule:  
10:00 - 17:00

### Sunset Bar

Exclusive: The Level



Specialty: Beverages  
Capacity: 15  
Open: 7 days a week  
Location: Beach  
Schedule:  
10:00 - 19:00



## SWIMMING POOLS

Pool facilities:

Lobby

Located in the Lobby area and surrounded by water mirrors overlooking Punta Madruguilla Sea.

- Exterior: Yes

Bungalow Area

Located in the bungalows area, it offers guests easy and direct access to the beach grill restaurant and to the rooms overlooking the pool.

- Exterior: Yes

## SPORT

Watersports:

- Catamaran

- Diving

- Paddle

- Snorkeling

- Water bicycles

Land sports:

- Aerobics

- Basketball

- Beach football

- Beach

Volleyball

- Billiards

- Mini bowling (\$)

- Mini football

- Petanque

- Ping Pong

- Squash

- Tennis

- Terrace games

## ENTERTAINMENT

#### - Swimming pools

A serene and relaxing environment with two swimming pools at the Meliá Buenavista hotel. Located in the central building and the bungalow area, they have shaded areas, sunbeds, Bali beds and palapas. The Club House offers a choice of games and scuba diving classes for beginners to ensure the most refreshing Caribbean experience.

#### - Beaches

Beautiful, warm waters bless the three beaches alongside this elegant all-inclusive eco-resort in Cayo Santa María. Playa Madruguilla Beach is an idyllic location with greater privacy. Enjoy memorable experiences at Playa Matamoros Beach, with a gazebo in the water and beautiful violin or saxophone music alongside the sea. 400 metres of white sand and crystal-clear waters, Playa Cañón Beach is ideal for enjoying the stunning underwater fauna.

#### - Gym

We care about your wellbeing, which is why we invite you to complement our spa treatments with activities in a gym with modern facilities such as treadmills, weight-training equipment and exercise bikes. An instructor will be at hand to help indicate the best routines.

#### - Water Activities

Non-motorised water sports such as kayaking, water bikes and sailboats are available at the nearby Meliá Cayo Santa María Hotel. The Cayo Las Brujas international marina also offers diving trips, sport fishing and yacht trips, all with an extra charge.

#### - Landsports

The sports area next to the spa has a professional tennis court with floodlights and tennis classes (if needed). You can also do aerobics and play basketball, squash, pool, beach football, table tennis, beach volleyball and mini bowling (the latter with an extra charge).

#### - Beauty parlor

We want our guests to look their best during their holidays, which is why we offer standard or gala manicures and pedicures, and hairdressing services for men and women. We also provide assistance for weddings and formal events. All these services have an extra charge.

#### - Personalised experiences

Enrich your life and add unforgettable experiences to your holidays at Meliá Buenavista. Breakfast or a romantic dinner on the beach, a sunset with music in the gazebo, glasses of champagne by the sea... these are just some of the many pleasures you can discover, all of them with an extra charge. Enjoy an adventure with us!

#### - Adults-only accommodation

Meliá Buenavista is an all-inclusive hotel for adults only and invites you to create exclusive holiday experiences in Cuba. The impeccable service at The Level, the beaches with crystal-clear waters, the welcoming Junior Suites and Suites, gourmet cuisine and premium-quality details make it the perfect refuge for a romantic evening or a stay with friends.

### RESERVATION POLICY AND PAYMENT CONDITIONS

- For the reservation policy and payment methods, please contact the hotel.
  - The exchange of currencies to CUP will be subject to the official exchange rate in force at the time of the transaction and may be carried out at airports, banks, hotels (\*) or exchange houses (CADECA).
  - In Cuba, credit and debit cards operate in USD and Visa and Mastercard are accepted, as long as they have not been issued by US banks or their subsidiaries.
- (\*) Restrictions may apply