

# GDS TECHNICAL SHEET - JAGUA MANAGED BY MELIÁ HOTELS INTERNATIONAL

Updated: 2021-05-07

## GENERAL INFORMATION

**Name of the hotel:** Jagua Managed By Meliá Hotels International

**Denomination:** -

**Brand:** White label

**Property:** Gran Caribe

**Administration:** Meliá Hotels International Cuba

**Address:** Calle 37 entre 0 y 2. Punta Gorda, Cienfuegos, Cuba

**Postal Code:** 55100

**Country:** CUBA

**Phone:** (53)(43) 551003

**Email:** jefe.ventas.ija@meliacuba.com

**Web:** <http://www.jagua.com>

**Year of construction:** 2001

**Category:** 4 estrellas

**Closing seasons:** Open all year long

**Area covered:** -

**Internet:** Wifi Free

**Total Rooms:** 173

## HOTEL DESCRIPTION

Situated in one of the most exclusive areas of this pretty coastal city, Hotel Jagua satisfies a whole range of tastes, thanks to its numerous accommodation options, its varied cuisine and the wealth of nature and culture surrounding it.

## LOCATION

**Location:** Rodeado de Naturaleza

**Component buildings:** - Edificio principal  
- Edificio Exclusivo

**Nearest city:** Cienfuegos

**Distance to the nearest city:** 3.08km

**Nearest airport:** Jaime González

**IATA code:** CFG

**Distance from the airport:** 5.0 Km

## **PUBLIC AREAS AND GENERAL SERVICES**

- Lobby
- Restaurante
- Bar
- Gym
- Entertainment Tourist Information Office (\$)
- Medical services (\$)
- Room Service (\$)
- Internet Service

## **INTERESTS**

- Weddings and Honeymoons
- Meetings & Events

**ROOMS**

Typology	Quantity
Standard	134
Standard Room with Parking Lot & Pool View	13
JUNIOR SUITE SEA VIEW	2
PERLA DEL MAR VILLA - STANDARD	7
PALACIO AZUL VILLA - STANDARD	6
CASA VERDE VILLA - STANDARD	7
PALACIO AZUL VILLA - STANDARD SEA VIEW	1
PERLA DEL MAR VILLA - JUNIOR SUITE SEA VIEW	2
CASA VERDE VILLA - JUNIOR SUITE SEA VIEW	1

## ROOMS

### Standard (134)



**Dimension:** 24 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.00 x 2.00 - 2

**Located in:**

- Edificio principal, Floors: 1,2,3,4,5,6,7

**Views:**

- Vista Ciudad

- Vista Mar

- Vista Piscina

### FACILITIES:

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- Air Conditioning
- In-room safe
- Minibar (\$)
- Room service (\$)
- Balcony
- Bathroom with shower
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- 1 extra bed or one cot (on request)
- Doubles or King Size beds

## ROOMS

### Standard Room with Parking Lot & Pool View (13)



**Dimension:** 32 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.00 x 2.00 - 2

**Located in:**

- Edificio principal, Floors: 1

**Views:**

- Vista Ciudad

- Vista Mar

- Vista Piscina

### FACILITIES:

---

- Air Conditioning
- In-room safe
- Minibar
- Twin beds
- Bathroom with shower
- Telephone
- Satellite TV
- Amenities in the bathroom.
- Pool view
- Hairdryer in the bathroom

## ROOMS

### JUNIOR SUITE SEA VIEW (2)



**Dimension:** 64 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

**Located in:**

- Edificio principal, Floors: 6,7

**Views:**

- Vista Ciudad

- Vista Mar

- Vista Piscina

### FACILITIES:

---

- Air Conditioning
- In-room safe
- Minibar (\$)
- Entrance hall
- Balcony
- King-sized bed
- TV lounge
- Telephone
- Satellite TV
- Room service (\$)
- Amenities in the bathroom.
- Bedroom-TV
- Bathroom with bath
- Hairdryer in the bathroom

## ROOMS

### PERLA DEL MAR VILLA - STANDARD (7)



**Dimension:** 30 m<sup>2</sup>

**Maximum Occupancy:**

- 3 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 2

**Located in:**

- Edificio Exclusivo, Floors: 1,2

### FACILITIES:

---

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- Amenities in the bathroom.
- Bathroom with bath
- Telephone
- Satellite TV
- Hair dryer
- Doubles beds
- 1 extra bed or one cot (on request)
- "Villa Perla del Mar" facilities:
  - Separate entrance
  - Private parking
  - Lounge-bar, bar and terrace restaurant
  - Jacuzzi, solarium with loungers and terrace with views
  - Day Around & Dining Around

## ROOMS

### PALACIO AZUL VILLA - STANDARD (6)



**Dimension:** 30 m<sup>2</sup>

**Maximum Occupancy:**

- 3 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Personal 1.22 x 2.00 - 3

- Personal 1.00 x 2.00 - 2

**Located in:**

- Edificio Exclusivo, Floors: 1,2

### FACILITIES:

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- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- 1 extra bed or one cot (on request)
- Double or Triple beds
- "Villa Palacio Azul" facilities:
  - Separate entrance
  - Private parking
  - Lounge-bar, bar and terrace restaurant
  - Jacuzzi, solarium with loungers and terrace with views
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- Bathroom with bath
- Hairdryer in the bathroom



## ROOMS

### CASA VERDE VILLA - STANDARD (7)



**Dimension:** 33 m<sup>2</sup>

**Maximum Occupancy:**

- 3 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Personal 1.00 x 2.00 - 2

- Matrimonial 2.00 x 2.00 - 1

**Located in:**

- Edificio Exclusivo, Floors: 1,2

### FACILITIES:

---

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- 1 extra bed or one cot (on request)
- Doubles or King Size beds
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- Bathroom with bath
- "Villa Casa Verde" facilities:
  - Separate entrance
  - Private parking
  - Lounge-bar, bar and terrace restaurant
  - Jacuzzi, solarium with loungers and terrace with views
  - Gym, gardens and grove

## ROOMS

### PALACIO AZUL VILLA - STANDARD SEA VIEW (1)



**Dimension:** 39 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Personal 1.22 x 2.00 - 2

**Located in:**

- Edificio Exclusivo, Floors: 1,2

**Views:**

- Vista Mar

### FACILITIES:

---

- Air Conditioning
- In-room safe
- Minibar (\$)
- Room service (\$)
- Amenities in the bathroom.
- 1 extra bed or one cot (on request)
- "Villa Palacio Azul" facilities:
  - Separate entrance
  - Private parking
  - Lounge-bar, bar and terrace restaurant
  - Jacuzzi, solarium with loungers and terrace with views
- Telephone
- Satellite TV
- Hair dryer
- Doubles beds
- Living Room-Entrance Hall
- Bathroom with bath

## ROOMS

### PERLA DEL MAR VILLA - JUNIOR SUITE SEA VIEW (2)



**Dimension:** 62 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

**Located in:**

- Edificio Exclusivo, Floors: 1,2

### FACILITIES:

---

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- Amenities in the bathroom.
- Bathroom with bath
- Telephone
- Satellite TV
- Hair dryer
- Terrace
- Breakfast table
- "Villa Perla del Mar" facilities:
  - Separate entrance
  - Private parking
  - Lounge-bar, bar and terrace restaurant
  - Jacuzzi, solarium with loungers and terrace with views
  - Day Around & Dining Around

## ROOMS

### CASA VERDE VILLA - JUNIOR SUITE SEA VIEW (1)



**Dimension:** 50 m<sup>2</sup>

**Maximum Occupancy:**

- 2 adult(s) + 1 children

**Minimum Occupancy:**

- 1 adult(s) + 0 children

**Beds:**

- Matrimonial 2.00 x 2.00 - 1

**Located in:**

- Edificio Exclusivo, Floors: 1,2

**Views:**

- Vista Mar

### FACILITIES:

---

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- King- size bed
- "Villa Casa Verde" facilities:
  - Separate entrance
  - Private parking
  - Lounge-bar, bar and terrace restaurant
  - Jacuzzi, solarium with loungers and terrace with views
  - Gym, gardens and grove
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- Bathroom with bath

## RESTAURANTS

### Escambray



**Specialty:** International food  
**Capacity:** 250  
**Aire acondicionado:** No  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Lobby  
**Schedule:**  
Breakfast: 07:00 - 10:00, Buffet

### Los Laureles



**Specialty:** Caribbean food  
**Capacity:** 60  
**Aire acondicionado:** No  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Palacio de Valle  
**Schedule:**  
12:00 - 15:00, Buffet  
19:00 - 22:00, Buffet

### Palacio de Valle



**Specialty:** International food  
**Capacity:** 160  
**Aire acondicionado:** No  
**Exterior:** No  
**Open:** 7 days a week  
**Location:** Palacio de Valle  
**Schedule:**  
12:00 - 23:00, A la Carte



## BARS

### Guanaroca



**Specialty:** Cocktails  
**Capacity:** 300  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Interior  
**Schedule:**  
22:00 - 02:00

### Lounge Bar - Perla del Mar



**Specialty:** Drinks and liquors  
**Capacity:** 60  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Casa Perla del Mar  
**Schedule:** 24 hours

### Lounge Bar - Palacio Azul



**Specialty:** Drinks and liquors  
**Capacity:** 60  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Casa Palacio Azul  
**Schedule:** 24 hours

### Terrace Bar - Casa Verde



**Specialty:** Drinks and liquors  
**Capacity:** 60  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Casa Verde  
**Schedule:** 24 hours

## BARS

### Jagua



**Specialty:** Drinks and liquors  
**Capacity:** 70  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Lobby bar  
**Schedule:** 24 hours

### Caonao



**Specialty:** Cocktail and snacks  
**Capacity:** 100  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Pool  
**Schedule:**  
09:00 - 19:00, A la Carte

### El Bodegón - Palacio del Valle



**Specialty:** Drinks and liquors  
**Capacity:** 60  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Palacio de Valle  
**Schedule:**  
10:00 - 22:00, A la Carte

### La Terraza - Palacio de Valle



**Specialty:** Drinks and liquors  
**Capacity:** 60  
**Aire acondicionado:** No  
**Exterior:** Yes  
**Open:** 7 days a week  
**Location:** Palacio de Valle  
**Schedule:**  
20:00 - 02:00, A la Carte

## BEACH AND POOL

### Pool facilities:

#### Pools

The hotel has an outdoor fresh-water pool for adults and a pool especially for children in the central building. The terrace of the Casa Perla del Sur villa has 2 Jacuzzis. The pool and Jacuzzi areas are equipped with umbrellas, loungers, chairs, palapas for relaxation, showers, toilets, towels and lifeguard service.

- Exterior: No
- Brackish: No
- Children's area: No

## ENTERTAINMENT

- Activities and entertainment
- Chill-out music (pool area)

## OTHER FACILITIES

- Check-in: 16:00 hrs
- Check-out: 12:00 hrs.
- Internet Center (\$)
- Facilities for physically disabled persons
- Wheelchairs (OR)
- Smoking area as signposted
- Voltage hotel: 220 V/60 Hz. 110 V for low-power equipment in the bathrooms of the guestrooms. The guests can bring their converter.
- Art gallery
- Postal service
- 24-hour room service (\$)
- Shuttle train service between Hotel & Village (2 cuc x pax)
- Foreign currency exchange
- Shop



## RESERVATION POLICY AND PAYMENT CONDITIONS

- Please contact the hotel directly for information about reservation policy and payment conditions.
- The Cuban peso (CUP) is the national currency in the country and it's used to pay for all tourist products and services in the destination.
- Exchanging USD cash, and other currencies, to CUP is subject to an exchange rate taking into account its fluctuation in the world market. It is carried out in airports, banks, hotels, exchange houses (CADECA).
- In Cuba credit and debit cards operate in US dollars and are subject to a 3% commission. Visa and MasterCard are accepted, provided they have not been issued by a US bank or one of its subsidiaries.
- Cash payment is not accepted at the hotel to reduce Covid-19 risks.
- In addition, RED and AIS cards are accepted in convertible currencies issued by Cuban banks. Direct payment at the hotel for reservations and extra services with these Cards has a 10% discount.
- Cards in CUP currency issued by Cuban banks are also accepted.