

GDS TECHNICAL SHEET - HOTEL JAGUA, AFFILIATED BY MELIÁ

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GENERAL INFORMATION

Name of the hotel: Hotel Jagua, Affiliated by Meliá

Denomination: -

Brand: White label

Property: Gran Caribe

Administration: Meliá Hotels International Cuba

Address: Calle 37 entre 0 y 2. Punta Gorda, Cienfuegos, Cuba

Postal Code: 55100

Country: CUBA

Phone: (53)(43) 551003

Email: jefe.ventas.ija@meliacuba.com

Web: <http://www.jagua.com>

Year of construction: 2001

Category: 4 estrellas

Closing seasons: Open all year long

Area covered: -

Internet: Wifi Free

Total Rooms: 173

HOTEL DESCRIPTION

Situated in one of the most exclusive areas of this pretty coastal city, Hotel Jagua satisfies a whole range of tastes, thanks to its numerous accommodation options, its varied cuisine and the wealth of nature and culture surrounding it.

LOCATION

Location: Rodeado de Naturaleza

Component buildings: - Edificio principal
- Edificio Exclusivo

Nearest city: Cienfuegos

Distance to the nearest city: 3.08km

Nearest airport: Jaime González

IATA code: CFG

Distance from the airport: 5.0 Km

PUBLIC AREAS AND GENERAL SERVICES

- Lobby
- Restaurante
- Bar
- Gym
- Entertainment Tourist Information Office (\$)
- Medical services (\$)
- Room Service (\$)
- Internet Service

INTERESTS

- Meetings & Events
- Travel Circuits

ROOMS

Typology	Quantity
STANDARD	134
STANDARD ROOM WITH PARKING LOT & POOL VIEW	13
JUNIOR SUITE SEA VIEW	2
PERLA DEL MAR VILLA - STANDARD	7
PALACIO AZUL VILLA - STANDARD	6
CASA VERDE VILLA - STANDARD	7
PALACIO AZUL VILLA - STANDARD SEA VIEW	1
PERLA DEL MAR VILLA - JUNIOR SUITE SEA VIEW	2
CASA VERDE VILLA - JUNIOR SUITE SEA VIEW	1

Special rooms:	
Disabled rooms:	1
Connecting rooms:	8

ROOMS

STANDARD (134)



Dimension: 24 m²

Number of callers: 8

Maximum Occupancy:

- 2 adult(s) + 1 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

Located in:

- Edificio principal, Floors: 1,2,3,4,5,6,7

Views:

- Vista Ciudad

- Vista Mar

- Vista Piscina

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar (\$)
- Room service (\$)
- Balcony
- Bathroom with shower
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- 1 extra bed or one cot (on request)
- Doubles or King Size beds

ROOMS

STANDARD ROOM WITH PARKING LOT & POOL VIEW (13)



Dimension: 32 m²

Disabled Amount: 1

Maximum Occupancy:

- 2 adult(s) + 1 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

Located in:

- Edificio principal, Floors: 1

Views:

- Vista Ciudad

- Vista Mar

- Vista Piscina

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar
- Twin/king size beds
- Bathroom with shower
- Telephone
- Satellite TV
- Amenities in the bathroom.
- Pool view
- Hairdryer in the bathroom

ROOMS

JUNIOR SUITE SEA VIEW (2)



Dimension: 64 m²

Maximum Occupancy:

- 2 adult(s) + 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

Located in:

- Edificio principal, Floors: 6,7

Views:

- Vista Ciudad

- Vista Mar

- Vista Piscina

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar (\$)
- Entrance hall
- Balcony
- King-sized bed
- TV lounge
- Telephone
- Satellite TV
- Room service (\$)
- Amenities in the bathroom.
- Bedroom-TV
- Bathroom with bath
- Hairdryer in the bathroom

ROOMS

PERLA DEL MAR VILLA - STANDARD (7)



Dimension: 30 m²

Maximum Occupancy:

- 3 adult(s) + 1 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 2

- Personal 1.22 x 2.00 - 2

Located in:

- Edificio Exclusivo, Floors: 1,2

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- Twin/king size beds
- Bathroom with bath
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- 1 extra bed or one cot (on request)
- "Villa Perla del Mar" facilities:
 - Separate entrance
 - Private parking
 - Lounge-bar, bar and terrace restaurant
 - Jacuzzi, solarium with loungers and terrace with views
 - Day Around & Dining Around

ROOMS

PALACIO AZUL VILLA - STANDARD (6)



Dimension: 30 m²

Maximum Occupancy:

- 3 adult(s) + 1 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Personal 1.22 x 2.00 - 3

Located in:

- Edificio Exclusivo, Floors: 1,2

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- 1 extra bed or one cot (on request)
- Double or Triple beds
- "Villa Palacio Azul" facilities:
 - Separate entrance
 - Private parking
 - Lounge-bar, bar and terrace restaurant
 - Jacuzzi, solarium with loungers and terrace with views
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- Bathroom with bath
- Hairdryer in the bathroom

ROOMS

CASA VERDE VILLA - STANDARD (7)



Dimension: 33 m²

Maximum Occupancy:

- 3 adult(s) + 1 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

- Personal 1.22 x 2.00 - 2

Located in:

- Edificio Exclusivo, Floors: 1,2

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- 1 extra bed or one cot (on request)
- Doubles or King Size beds
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- Bathroom with bath
- "Villa Casa Verde" facilities:
 - Separate entrance
 - Private parking
 - Lounge-bar, bar and terrace restaurant
 - Jacuzzi, solarium with loungers and terrace with views
 - Gym, gardens and grove

ROOMS

PALACIO AZUL VILLA - STANDARD SEA VIEW (1)



Dimension: 39 m²

Maximum Occupancy:

- 2 adult(s) + 1 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Personal 1.22 x 2.00 - 2

Located in:

- Edificio Exclusivo, Floors: 1,2

Views:

- Vista Mar

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar (\$)
- Room service (\$)
- Amenities in the bathroom.
- 1 extra bed or one cot (on request)
- "Villa Palacio Azul" facilities:
 - Separate entrance
 - Private parking
 - Lounge-bar, bar and terrace restaurant
 - Jacuzzi, solarium with loungers and terrace with views
- Telephone
- Satellite TV
- Hair dryer
- Doubles beds
- Living Room-Entrance Hall
- Bathroom with bath

ROOMS

PERLA DEL MAR VILLA - JUNIOR SUITE SEA VIEW (2)



Dimension: 62 m²

Maximum Occupancy:

- 2 adult(s) + 1 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

Located in:

- Edificio Exclusivo, Floors: 1,2

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- Amenities in the bathroom.
- Bathroom with bath
- Telephone
- Satellite TV
- Hair dryer
- Terrace
- Breakfast table
- "Villa Perla del Mar" facilities:
 - Separate entrance
 - Private parking
 - Lounge-bar, bar and terrace restaurant
 - Jacuzzi, solarium with loungers and terrace with views
 - Day Around & Dining Around

ROOMS

CASA VERDE VILLA - JUNIOR SUITE SEA VIEW (1)



Dimension: 50 m²

Maximum Occupancy:

- 2 adult(s) + 1 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- Matrimonial 2.00 x 2.00 - 1

Located in:

- Edificio Exclusivo, Floors: 1,2

Views:

- Vista Mar

FACILITIES:

- Air Conditioning
- In-room safe
- Minibar
- Room service (\$)
- King- size bed
- "Villa Casa Verde" facilities:
 - Separate entrance
 - Private parking
 - Lounge-bar, bar and terrace restaurant
 - Jacuzzi, solarium with loungers and terrace with views
 - Gym, gardens and grove
- Telephone
- Satellite TV
- Hair dryer
- Amenities in the bathroom.
- Bathroom with bath

RESTAURANTS

Escambray



Specialty: International food
Capacity: 250
Aire acondicionado: No
Exterior: No
Open: 7 days a week
Location: Lobby
Schedule:
Breakfast: 07:00 - 10:00, Buffet

Los Laureles



Specialty: Caribbean food
Capacity: 60
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Palacio de Valle
Schedule:
12:00 - 15:00, Buffet
19:00 - 22:00, Buffet

Palacio de Valle



Specialty: International food
Capacity: 160
Aire acondicionado: No
Exterior: No
Open: 7 days a week
Location: Palacio de Valle
Schedule:
12:00 - 23:00, A la Carte

BARS

Guanaroca



Specialty: Cocktails
Capacity: 300
Aire acondicionado: No
Exterior: No
Open: 7 days a week
Location: Interior
Schedule:
22:00 - 02:00

Lounge Bar - Perla del Mar



Specialty: Drinks and liquors
Capacity: 60
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Casa Perla del Mar
Schedule: 24 hours

Lounge Bar - Palacio Azul



Specialty: Drinks and liquors
Capacity: 60
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Casa Palacio Azul
Schedule: 24 hours

Terrace Bar - Casa Verde



Specialty: Drinks and liquors
Capacity: 60
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Casa Verde
Schedule: 24 hours

BARS

Jagua



Specialty: Drinks and liquors
Capacity: 70
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Lobby bar
Schedule: 24 hours

Caonao



Specialty: Cocktail and snacks
Capacity: 100
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Pool
Schedule:
09:00 - 19:00, A la Carte

El Bodegón - Palacio del Valle



Specialty: Drinks and liquors
Capacity: 60
Aire acondicionado: No
Exterior: No
Open: 7 days a week
Location: Palacio de Valle
Schedule:
10:00 - 22:00, A la Carte

La Terraza - Palacio de Valle



Specialty: Drinks and liquors
Capacity: 60
Aire acondicionado: No
Exterior: Yes
Open: 7 days a week
Location: Palacio de Valle
Schedule:
20:00 - 02:00, A la Carte

BEACH AND POOL

Pool facilities:

Pools

The hotel has an outdoor fresh-water pool for adults and a pool especially for children in the central building. The terrace of the Casa Perla del Sur villa has 2 Jacuzzis. The pool and Jacuzzi areas are equipped with umbrellas, loungers, chairs, palapas for relaxation, showers, toilets, towels and lifeguard service.

ENTERTAINMENT

- Activities and entertainment
- Chill-out music (pool area)

OTHER FACILITIES

- Check-in: 16:00 hrs
- Check-out: 12:00 hrs.
- Internet Center (\$)
- Facilities for physically disabled persons
- Wheelchairs (OR)
- Smoking area as signposted
- Voltage hotel: 220 V/60 Hz. 110 V for low-power equipment in the bathrooms of the guestrooms.
- Art gallery
- Postal service
- 24-hour room service (\$)
- Shuttle train service between Hotel & Village (\$)
- Foreign currency exchange
- Shop

RESERVATION POLICY AND PAYMENT CONDITIONS

- For the reservation policy and payment methods, please contact the hotel.
- The exchange of currencies to CUP will be subject to the official exchange rate in force at the time of the transaction and may be carried out at airports, banks, hotels (*) or exchange houses (CADECA).
- In Cuba, credit and debit cards operate in USD and Visa and Mastercard are accepted, as long as they have not been issued by US banks or their subsidiaries.
- RED and AIS cards in freely convertible currency and CUP cards issued by Cuban banks are accepted.
- Prepaid Card Service available at MLC. Cards are issued by Banco de Crédito y Comercio (BANDEC) for values of: 200, 500 and 1000 US dollars, which are marketed by CADECA, in any currency traded in its commercial network.
- This Card is not personalized, so it can be operated by those who have their PIN.
- At the request of the client, the balance of the Card is reimbursed by CADECA to the tourist in freely convertible currency, when he leaves the country, at international airports, in one of the foreign currencies of which they are quoted.

(*) Restrictions may apply