

DATASHEET



PARADISUS

BY MELIÁ

Río de Oro • Cuba



BEACH RESORT • ALL INCLUSIVE & SPA ADULTS ONLY (+ 18 YEARS)
HOLGUÍN

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MELIÁ HOTELS
INTERNATIONAL
CUBA

PARADISUS
BY MELIÁ

ROYAL SERVICE | GARDEN VILLAS | YHI SPA | MEETINGS & EVENTS | ADORE BY MELIÁ CUBA



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ADULTS ONLY

DESCRIPTION

GENERAL INFORMATION

Resort hotel owned by the Cuban tourism group Gaviota S.A. and managed by the Spanish hotel chain Meliá Hotels International in a management contract under its Paradisus by Meliá brand. The hotel opened on 21 December 1998.

RECOMMENDED FOR

Adults only, weddings and honeymoons, spa, meetings and events, golf, diving, nature, Royal Service.



PARADISUS
BY MELIÁ

BRAND

Luxury all-inclusive five-star plus beach resorts which enjoy enormous international prestige and wonderful locations in privileged exotic destinations wholly attuned to nature. Characterised by their original architecture and unique setting, the Paradisus Resort hotels in Cuba also stand out for their location in ecological reserves, exclusive beaches, a wide variety of fine cuisine, extensive and professional entertainment, life enriching experiences, sports, Yhi Spa, Royal Service for adults only and Family Concierge.

DESCRIPTION

The hotel covers an area of 113,000 m². Its architectural design blends harmoniously into the natural surroundings, making it a true eco-resort. Two-storey bungalows with modern and elegant rooms including Junior Suites, Luxury Junior Suites with garden or sea views, Suites, Royal Service Junior Suites with garden or sea views, Royal Service Luxury Junior Suites and Garden Villas.

DISTINCTIONS

Spacious lobby in the style of an indigenous village with a traditional courtyard - ideal for outdoor social gatherings. Outdoor palapas, beautiful garden areas and parks with tropical forest vegetation. Botanical garden and natural orchidarium, both ideal places for spotting native birdlife. Wonderful views of a lagoon and the sea. Original Yhi Spa nestled within the most private area of the hotel, with access

to an exclusive beach, and massage cabins with terraces and sea views. Zen area for relaxation and outdoor Jacuzzi with sea views. Convention area and wedding park with gazebo for ceremonies overlooking the sea. Quiet atmosphere and light entertainment, ideal for adults. Modern Royal Service section with new Junior Suites and elegant Garden Villas.

LOCATION

It faces the sea and lies within the perimeter of the Bahía de Naranjo Nature Park, which boasts lush tropical Caribbean forest vegetation. It is 56 km from the city of Holguín, 5 km from the shopping centre and Guardalavaca Beach and 4 km from Marina Gaviota, the aquarium/dolphinarium, Cayo Saetía and Chorro de Maíta. It is located 250 km from Santiago de Cuba and over 800 km from Havana.



Access: Land and air.

Distances and connections with Meliá Cuba hotels

Holguín	Havana	Varadero	Cayo Largo	Cayo Santa María	Cayo Guillermo	Cayo Coco	Santiago de Cuba
	10 hrs	9 hrs	-	5 hrs	5 hrs	5 hrs	2 hrs
	1 hr, 30 min	-	-	-	-	-	-

TRANSPORT AND AIRPORTS

Taxis, car and motorbike rental (\$). Nearest international airport: Holguín, 72 km (1 hour approx.).



ACCOMMODATION

Modern rooms. All are Junior Suites and Suites, with views of the garden or the swimming pools. Elegantly decorated, the Royal Service area combines innovative designs. Noteworthy are the Royal Service Junior Suites with outdoor Balinese and hydromassage showers, private swimming pools and access to the exclusive Las Caleticas beach, as well as many more Royal Service amenities.

ROOMS TYPES	Quantity
Paradisus Junior Suite	254
Luxury Junior Suite	26
Luxury Junior Suite Sea View	14
Suite	2
Junior Suite Royal Service	36
Luxury Junior Suite Royal Service	6
Junior Suite Sea View Royal Service	14
Garden Villa Royal Service	2
TOTAL	354
Connecting	16
Disabled Access	3
Non-Smoking	X
Royal Service Floor	58

ALL EQUIPPED WITH:

- Air-conditioning
- Telephone in bathroom and bedroom
- King-size or twin beds
- Satellite LCD TV with USB port
- Safety deposit box and minibar with water, soft drinks and beer (restocked daily)
- Electric coffee maker with daily coffee service
- Iron with ironing board and umbrella
- Beach and pool towels
- Bathroom with daily amenities, bath salts and hairdryer. Bath tub and/or shower. 110 V socket for appliances up to 50 W
- Voltage (current): 220 V/60 Hz
- 24-hour room service

ROOM TYPES

PARADISUS JUNIOR SUITE

Rooms with garden views. Area: 43 m². Layout: lounge-bedroom, bathroom and balcony. Four-poster king-size or twin beds. Located in two-storey bungalows.

LUXURY JUNIOR SUITE and SEA VIEW LUXURY JUNIOR SUITE

Rooms with garden or sea views. Area: 49 m². Layout: lounge-bedroom, bathroom and terrace with loungers and hammocks. Outdoor shower. King-size beds in single-storey cabins with private gardens.

SUITE

Rooms with double space and garden views. Area: 90 m². Layout: bathroom, living-dining room, bedroom with bathroom and two balconies. King-size beds. Located on the top floor of two-storey buildings.

JUNIOR SUITE ROYAL SERVICE and SEA VIEW JUNIOR SUITE ROYAL SERVICE

Rooms with garden or sea views. Area: 78 m². Layout: living room with bedroom and large bathroom, hall, walk-in wardrobe and terraces. LCD TV in lounge, Balinese bed on the terrace, hydromassage bath tub and outdoor Balinese shower. King-size bed or 2 twin beds. Located in one- or two-storey bungalows in Royal Service area.

ROYAL SERVICE LUXURY JUNIOR SUITE

Rooms with garden views. Area: 74 m². Layout: living room with bedroom and bathroom, hall, wardrobe and terraces. Lounge equipped with LCD TV, loungers on the terrace, hydromassage bath tub and outdoor Balinese shower. King-size beds. Single-storey, independent cabins in a more private area within the Royal Service area.

ROYAL SERVICE GARDEN VILLA

Exclusive Garden Villa rooms. Private chalet-style cabins, with exclusive entrance inside the hotel and special services. Boasting sea view palapas and surrounded by lush vegetation. Beachfront location, very close to the Yhi Spa. Area: 370 m² each. Layout: ground floor, private entrance, lounge-dining room with kitchen. Large bedroom with king-size bed, bathroom, dressing room, hydromassage tub with shower and sauna. Outdoor Jacuzzi with sea views, terraces, private garden, outdoor breakfast palapa, private swimming pool and viewing tower.

Maximum occupancy per room: Double occupancy or double for single occupancy. Adults Only (18 years or over). Maximum room occupancy: 3 adults. Only 1 extra bed allowed per room. Maximum occupancy in Royal Service rooms: 2 adults.



Paradisus Junior Suite



Luxury Junior Suite Royal Service

ROYAL SERVICE AT PARADISUS RIO DE ORO

ROYAL SERVICE FLOOR (Adults Only): An exclusive hotel within the hotel. One of the finest spaces with a personalised service and butler service, giving the guest unprecedented exclusivity and privacy. Floor with superior facilities for adults only and with views of the gardens and the sea.

FACILITIES

- Separate building with direct access.
- Exclusive lounge-reception-concierge service
- Exclusive Internet (Wi-Fi) area and TV
- Exclusive lobby bar-lounge with terraces. Tea time and snacks
- Tiered Infinity pool with exclusive beach and sea views
- Exclusive pool and beach bars
- Exclusive à la carte gourmet restaurant with terraces. Breakfast, lunch and dinner service
- Exclusive Royal Service rooms

SERVICES

- Butler service
- 24-hour room service
- Free Wi-Fi service in rooms and common areas
- Pool & beach concierge
- Personalised and private check-in / check-out
- Welcome cocktail with cava and refreshing wipes
- Personalised welcome and introduction
- Personalised assistance and arrangements

- Reservations and transfers. Priority bookings for any hotel service
- Unpacking and packing service
- First ironing service free of charge for two garments per person and express laundry service
- Guaranteed reservations in all the hotel's à la carte restaurants
- Nightly turndown service and VIP amenities with bath salts
- Beach bag for towels and luxury postcard (complimentary)
- Premium bar service to suit the guest's tastes
- In-room dining (à la carte dinner service in your room), free of charge
- Bath prepared with salts and candles
- In-room spa service (\$) with baths of grapes, vanilla, Cleopatra milk, sea crystals and Equilibrium oils (\$)
- Pillow menu: anti-allergic, anatomic, non-deformable, multi-elastic-hypoallergenic, duck feather, neck and shoulder protector and bolster with neck support
- Hydrothermal circuit in Yhi Spa included
- Discount on massages at the Yhi Spa
- Late check-out guaranteed up until 14:00 and early check-in subject to availability
- Free Internet connection
- À la carte breakfast, lunch and dinner and tea time and snack service
- Private transfers airport-hotel-airport (in Royal Service Luxury Junior Suites and Royal Service Garden Villas only)

www.luxurymelicuba.com



GASTRONOMY

Varied and refined range of cuisine through 8 culinary options, 4 of them specialised à la carte restaurants and 7 bars. Daily tea time service with juice and cava, in addition to different themed options every night.

RESTAURANTS AND CAFETERIAS



La Ceiba

International buffet
buffet

07:30 – 10:30 250
13:00 – 14:30 Inside
18:30 – 21:30



El Bohío

Cuban
À la carte

18:30 – 21:30 58
Inside
* Outside



El Patio

International cuisine
À la carte

18:30–21:30 52
* Inside



Mediterranean

Mediterranean
À la carte

18:30–21:30 54
* Inside



Tsuru

Japanese
À la carte

18:30–21:30 52
* Inside



Santa María

Beach bar
À la carte

12:30–15:00 50
* Outside



La Laguna

Grill - poolside snack bar
À la carte

10:30–17:00 250
* Outside



Los Helechos Royal Service

Gourmet cuisine terrace snack bar
À la carte

07:30 – 10:30 74
12:30 – 14:30 * Inside
18:30 – 21:30 * Outside

Gastronomy Remarks: The menus and times of the restaurants and bars may be subject to change depending on the season and hotel occupancy. Non-smoking areas. Reservations and dress code (formal) for dinner in all the restaurants. 24-hour snack corner and themed nights, including white night and Cuban night at the Buffet restaurant. Wine, cheese and sushi tasting. Additional menu and live music in some restaurants. Premium international drinks. Pool and Beach Concierge on the beach and at the swimming pool. 24 hour room service.

GASTRONOMY

Varied and refined range of cuisine through 8 culinary options, 4 of them specialised à la carte restaurants and 7 bars. Daily tea time service with juice and cava, in addition to different themed options every night.

BARS



Palma Real

🍷 Lobby bar / Piano
📍 Bar and tea time
🕒 24 horas
🕒 19:00 - 21:00
👤 80
☀️ Outside



La Conga

🍷 Fun pub
📍 Bar
🕒 22:00 - 02:00
👤 50
☀️ Interior



El Saltón

🍷 Aquabar
📍 Poolside bar
🕒 10:00 - 18:00
👤 10
☀️ Outside



Santa María

🍷 Beach bar
📍 Beach bar
🕒 10:00 - 18:00
👤 30
☀️ Outside



Las Gardenias Royal Service

🍷 VIP bar lounge
📍 Lobby Bar
🕒 24 horas
👤 50
☀️ Outside



La Cascada Royal Service

🍷 Poolside bar
📍 Poolside bar
🕒 10:00 - 18:00
👤 40
☀️ Outside



Caleticas Royal Service

🍷 Beach bar
📍 Beach bar
🕒 10:00 - 17:00
👤 10
☀️ Outside

Gastronomy Remarks: The menus and times of the restaurants and bars may be subject to change depending on the season and hotel occupancy. Non-smoking areas. Reservations and dress code (formal) for dinner in all the restaurants. 24-hour snack corner and themed nights, including white night and Cuban night at the Buffet restaurant. Wine, cheese and sushi tasting. Additional menu and live music in some restaurants. Premium international drinks. Pool and Beach Concierge on the beach and at the swimming pool. 24 hour room service.

GENERAL FACILITIES

Reception-Concierge (24 hours). Check-in: 14:00. Check-out: 12:00 hrs. Early check-in and late check-out (\$). 24 hour telephone services (\$). Currency exchange. No credit cards issued by US banks are accepted. Outdoor parking. Porter service.

Customer care: Assistance line for guests (24 hours). Non-smoking areas. No pets allowed, except guide or assistance dogs. Special gifts for returning guests, wedding anniversaries and birthdays.

Bureau de Change: At reception and at the bank office next to the hotel lobby.

Internet Center: Located in the lobby. PC with Internet connection (\$). Wi-Fi (\$) available in lobby, snack bar, main swimming pool and Yhi Spa. Wi-Fi included in the lobby, swimming pool, beach and Royal Service rooms.

Medical services. International clinic (\$) open 24 hours, 15 minute drive from the hotel. Doctor and nurse available at the hotel from Monday to Saturday for first aid.

Disabled Access: Access via ramps and entrances. Rooms adapted for the disabled.

Security: (24-hour) in-house security staff. Locks and safety deposit box with magnetic cards. Fireproof materials, alarm system and sprinklers.

Hotel voltage: 220 V/60 Hz. Guests may bring their own converter.

Services not included (\$) : Currency exchange, souvenir and gift shops, perfume shop, preserves, tourist information offices, excursions, travel agencies, taxis, car rental, laundry, internet, tobacco, telephone calls, food and drink off-menu, medical services, beauty salon, massages, meeting rooms, weddings and specialist activities outside of the hotel package.

Swimming pools: 1 main free-form swimming pool measuring 1,100 m² (maximum depth 1.50 m) with paddling area and 2 Jacuzzis in the pool area. There is also 1 swimming pool and 2 Jacuzzis in the Yhi Spa and 1 exclusive swimming pool with sea views for Royal Service. All Garden Villas have their own swimming pool. Shaded areas and loungers, toilets and bar by the swimming pool. Lifeguard service, towels and games in the Club House.

Beaches: Extensive beach 100 m from the hotel. Exclusive Playa Esmeralda beach for Meliá hotel guests. Crystal-clear, shallow waters and white sands stretching for 800 m. Shaded areas with palm trees, hammocks, umbrellas and loungers. There

is also a 200 m exclusive area with three small private beaches called Caleticas available to the Royal Service and Yhi Spa guests. Beach bar. Lifeguard service. Towels and games in the Club House.

Health and beauty: Yhi Spa and beauty salon. Massages, treatments, individual air-conditioned pavilions equipped with 2 beds and sea views, 2 Jacuzzis with sea views, saltwater pool, solarium, themed water and relaxation bar, hydrothermal circuit facilities (sauna, Balinese shower, sensation shower, footbath, men's and women's changing rooms, relaxation room and personalised valet service), tea service and spa menu. An extensive menu of services provided by qualified staff, down to the very last detail. Hair salon, manicures and pedicures. Direct access to one of the Caleticas beaches, for the exclusive use by Yhi Spa guests.

Fitness Center: Gym located next to the Yhi Spa. Equipped with weights, aerobics room and cardiovascular equipment, including walkers, bikes and a climber, etc. Instructor available. Air-conditioned. Showers. Views of the vegetation and partial sea views.

Activities and entertainment: Daytime and evening activities: stretching, tai chi, aerobics, table-tennis, darts competition, dominoes, rifle shooting, cooking demonstration and international quiz. Spanish, dance, percussion and cocktail-making classes. Volleyball, volleyball tournaments in the swimming pool, snorkelling, sand sculptures, water gym, pétanque and football. Life enriching: wine-tasting, painting and craftwork classes, among other activities. Through the Club House, activities are offered at the swimming pool and beach with a varied programme and towel and game service. Evening entertainment and themed shows. Varied professional performances and activities every day. Live music with orchestra every day.

Sports: 3 tennis courts with floodlighting, multi-sport court for volleyball, basketball, 5-a-side football and handball; beach volleyball, diving lessons for beginners (no certification provided), billiards, rifle shooting, aerobics, archery, giant chess, deep-sea excursions (\$), shuffleboard, pétanque, table tennis, yoga and tai chi classes, playing cards and other board games available in the Club House.

Water Sports: Catamarans, sailing boats, kayaks, wind glade boards, water bikes, snorkels, masks and fins; lifejackets, lifeboat. Diving included for beginners and certified divers, subject to availability and weather conditions, with advance booking at the hotel. Other diving and water activities at the diving centre (ACUC) and Marina Gaviota (\$).



ADULTS ONLY

YHI SPA AGUAS DE ORO

Yhi Spa, synonymous with light, vitality and harmony, is the brand of Meliá Hotels International dedicated to wellness, for guests who need to be pampered, revitalised and forget about the strains and stresses of everyday life. In Cuba these are in the form of a beach spa, a luxury oasis for guests to relax in beautiful natural surroundings, inviting you to relax your body and refresh your mind in an exotic setting full of tropical beauty and an ever-cool environment.

The Yhi Spa Aguas de Oro is situated in a coastal area, surrounded by the lush vegetation of the Bahía de Naranjo Natural Park, a completely ecological area. Located inside the hotel, very close to the Royal Service area and the Garden Villas, with exclusive access to a secluded Caleticas beach. With beautiful views of the sea and exclusive terraces and eco-palapas on stilts. The ideal spot for enjoying therapeutic treatments or simply resting and relaxing in the peaceful, completely natural surroundings, accompanied only by the sea breeze and the sounds of the shore

FACILITIES AND SERVICES:

Separate building covering an area of 1,842 m². Spa, medical consultation and beauty salon. Reception with a cool, airy, welcoming lounge. Valets and highly qualified therapists provide personalised attention. Eco bar with fresh water, mineralised water, tea, herbal teas, etc. Towel, bathrobe and flip-flop service. Personal lockers for men and women. Toiletries. Exclusive outdoor palapas for couples in a natural setting.

*Individual air-conditioned pavilions equipped with two beds, overlooking the Atlantic Ocean. Jacuzzis with sea views. Natural saltwater pool surrounded by a tropical vegetation. Private beach with spectacular views of the cliffs and the sea. Hydrothermal circuit facilities: sauna, steam room, Balinese shower, sensation shower, men's and women's changing rooms and personalised valet service. Exclusive Jacuzzis with contrasting cold and hot water in a spectacular natural Cuban setting. Relaxation room and tea service. Beauty salon service for men and women. Spa nearby, gym with instructor, the latest high-tech equipment and a wide range of exercises.

SPA TREATMENTS (\$):

Selection of body treatments and massages from a spa menu with the world's most exclusive services in Cuban aromas and flavours. "A sensory journey through water" hydrothermal circuit for men and women. "Sensations of Cuba" body massages and "Beauty of Cuba" tropical facials. Programmes lasting one or more days for couples or individuals "A spa day". Yhi Spa guide with all you need to know about a spa. Special offers for weddings. The products used for the treatments are totally professional, from the Germaine de Capuccini brand.



ADULTS ONLY

WEDDINGS AND HONEYMOONS

WEDDINGS

Personal wedding coordinator to take care of every detail. Attractive "Adore Cuba" programmes for newlyweds and couples, especially designed for the Paradisus Resorts brand.

- Free Wedding and Free Renewal of Vows programme with group options depending on the number of nights.
- Luxury Wedding Programme with two attractive offers: Luxury Wedding in Paradisus and Paradise of Love in Paradisus.
- Renewal of vows programme for a minimum stay of 6 nights.
- "Live your Dream" symbolic wedding programme, for those who prefer a ceremony without legal services.
- Extra services with a variety of options for your wedding day. Cocktail and dinners, flowers, photos and video, music, beauty & spa, etc.
- Honeymoon gifts for newlyweds and free Honeymoon programme for stays of several nights.

Our programmes include gazebos or alternative locations, notary service, certifications, cake, cava and romantic dinners. Special touches for returning guests and anniversaries. Ceremonies on the shore, in romantic and exciting locations, with many varied services and added values to make your honeymoon an unforgettable experience.

www.weddingcubachannel.com

HONEYMOONS

Programme: 6 nights' accommodation in one hotel only or a combination of Meliá Cuba hotels. Guaranteed private check-in and late check-out, special room with flowers, bottle of cava and fruit basket on arrival, housekeeping service (11:00 – 15:00), daily turndown service, welcome cocktail, romantic honeymoon dinner for two, honeymoon breakfast in your room the day after arrival, daily gifts in your room and special honeymoon gift and weekly cocktail for honeymoon couples.

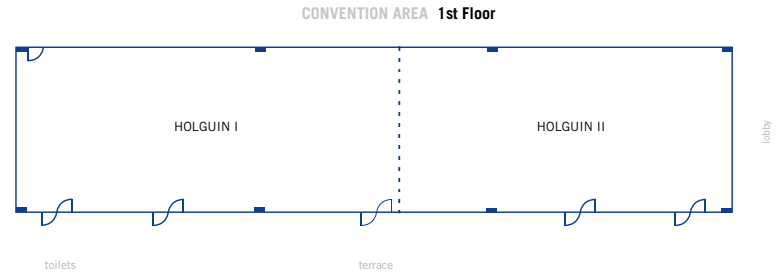


ADULTS ONLY

MEETINGS AND EVENTS

Hotel specialising in business and leisure groups, events, meetings, conferences and incentive trips. Equipped with 1 multi-purpose room (which can be divided into 2), convention area and alternative locations, such as the beach, swimming pool and gardens. Formats accommodating from 100 to 300 people. The meeting room is situated in the lobby, with outdoor areas for cocktails and coffee breaks. Wi-Fi internet connection. Our friendly, professional and experienced staff will organise and coordinate any kind of activity in the hotel, either directly or through the Department of Meetings & Events by Meliá Hotels International Cuba. Through the groups and events coordinator you can access audiovisual equipment, gastronomic and banqueting services, as well as musical groups, decorations, gifts and added values for groups, parties and dinners on the beach for groups.

Email: meeting@meliacuba.com



Paradisus Río de Oro									Capacity										
No.	Nombre Salón / Name Meeting Room	Loc. Piso / Loc. Floor	Puertas / Doors	Metros ² Area / SQ. Meters	Pies / SQ. Feet	Altura (m) / Height	Largo x ancho (m) / Dimensions	Divisible en / Sections	Capacity										
									Cocktail / Cocktail	Teatro / Theatre	Escuela / Classroom	Banquete / Banquet	Imperial / Boardroom	U / U-Shape	Show / Cabaret	Work-Shop / Work-Shop	Internet / Internet	Aire Acondic / Air Condit	Luz natural / Daylight
1	Holguín I+II	1	2	300	3229	3.50	30 x 10	2	300	300	200	200	0	0	0	0	-	*	☀
2	Holguín I	1	1	150	1614,5	3.50	15 x 10	1	175	150	100	100	0	0	0	0	-	*	☀
3	Holguín II	1	1	150	1614,5	3.50	15 x 10	1	175	150	100	100	0	0	0	0	-	*	☀
Other locations																			
1	Gardens	1	-	-	-	-	-	0	-	0	0	-	0	0	0	0	-	-	☀
2	Swimming Pool	1	-	-	-	-	-	0	-	0	0	-	0	0	0	0	-	-	☀
3	Beach	-	-	-	-	-	-	0	-	0	0	-	0	0	0	0	-	-	☀
4	Convention Area	1	-	-	-	-	-	0	-	0	0	0	0	0	0	0	-	-	☀
5	Business Center	1	-	-	-	-	-	0	-	-	-	-	-	-	-	-	🌐	-	☀



MAP

ADULTS ONLY



CAPTION

- | | | | |
|--|---|--|---|
|  MAIN BUILDING |  SWIMMING POOL |  BARS |  MEETING ROOMS |
|  ROOMS |  BEACH |  GENERAL FACILITIES |  WEDDINGS |
|  GARDEN VILLAS |  RESTAURANTS |  YHI SPA |  ROYAL SERVICE |