

# DATASHEET

# MELIÃ

## CAYO GUILLERMO

CUBA - ALL INCLUSIVE



### ALL INCLUSIVE • BEACH RESORT CAYO GUILLERMO

Cayo Guillermo, Jardines del Rey, Ciego de Ávila, Cuba  
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## DESCRIPTION

### GENERAL INFORMATION

Hotel owned by the Gran Caribe hotel group and managed by the Spanish chain Meliá Hotels International with a management contract under the brand Meliá Hotels & Resorts, since it opened on 6th July 2000.

### RECOMMENDED FOR

Weddings and honeymoons, families, diving, fishing, nature.



### BRAND

Five Star or Four Star Superior category hotel brand, with highly-personalised service and wonderful city and beach locations. Spacious lounges, services and facilities for business travellers to maximise the potential of their professional events. A variety of leisure and sports facilities at beach destinations, on an All-Inclusive basis. The select range of cuisine is one of the aspects of quality and wellbeing that make them so special. Some have an exclusive The Level floor and Yhi Spa.

### DESCRIPTION

Five Star All-Inclusive Resort, covering a total area of 11,600 m<sup>2</sup>. Its rooms are situated in a main building with 3-storey blocks of rooms and 1-storey bungalows.

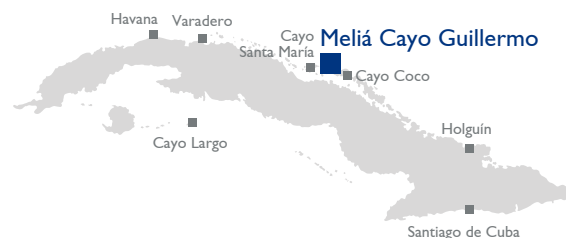
### DISTINCTIONS

Renowned for its attractive Ernest Hemingway pier with walkway, viewing point and private palapas with wonderful views. An ideal spot for fishing and having fun in the sea. Hotel with numerous open spaces, gardens with hammocks and terraces with lush tropical vegetation. Very cool lobby with skylight and central courtyard which is charming at any hour. Musical ambience in the terrace area and inside with piano bar at night. Boasts a beautiful lake-shaped swimming pool with bridges and floating gardens. Massage palapas in the gardens and wedding gazebo overlooking the Hemingway pier. Also noted for its range of facilities for lovers of fishing and diving. Extensive facilities for families complete those available at this welcoming hotel with spectacular beaches. The wide range of hotel facilities

is complemented by the option of enjoying a free day around system between the Meliá Cuba hotels on Cayo Coco and Cayo Guillermo. The most comprehensive and stylish option for families, couples and groups on Cayo Guillermo.

### LOCATION

Situated on Cayo Guillermo, in the Archipelago of Jardines del Rey, 39km from Cayo Coco, linked to the mainland by a 17km stone causeway across the sea. Located right on the beach, 138 km from the city of Ciego de Ávila, 7 km from Playa Pilar, 4 km from the Marina Marlin Aguas Tranquilas, and 2 km from Boat Adventure, the dolphinarium and the hotel Sol Cayo Guillermo. Access by road. 17km Ciego de Ávila-Cayo Coco causeway and 40km Cayo Coco-Cayo Guillermo causeway. By air via Jardines del Rey International Airport on Cayo Coco.



Access: Land and air

Distances and connections with Meliá Cuba hotels

Cayo Guillermo	Havana	Varadero	Cayo Largo	Cayo Santa María	Cayo Coco	Holguín	Santiago de Cuba
	6 hrs.	5 hrs.	-	4 hrs 30 min.	40 min.	5 hrs	7 hrs
	1 hr.	-	-	-	-	-	-

### TRANSPORT AND AIRPORTS

**Local transport:** Taxis, bus, car rental and Cayo Coco-Cayo Guillermo tourist shuttle bus.

**Nearest International Airport:** Jardines del Rey, 45 km from the hotel (50 minutes, approximate fare: 50 CUC).



## ACCOMMODATION

Modern rooms. Worth mentioning are the rooms Junior Suites and Suites in bungalows. Subtly decorated, equipped with all facilities.

ROOMS TYPES	Quantity
Classic Room	274
Premium Room	12
Junior Suite	8
Romance Junior Suite	5
Grand Suite	2
<b>TOTAL ROOMS</b>	<b>301</b>
	(Connecting)
	(Disabled Access)
	(Non-Smoking)
	Honeymoons
	Luxury Rooms

### ALL EQUIPPED WITH:

- Air-conditioning
- Direct-dial telephone in bedroom
- King-size or twin beds
- Satellite TV
- Electronic safety deposit box
- Minibar, restocked daily (with water, soft drinks and beer)
- Electric coffee maker with daily coffee service (upon request)
- Iron and ironing board in wardrobe
- Umbrellas
- Bathroom with daily amenities and hairdryer.
- Voltage (current): 220 V/ 60 Hz

## ROOM TYPES

### CLASSIC ROOM

Rooms with garden views. Located on the first, second or third floor of the building. Area: 39.56 m<sup>2</sup>. Layout: hall, bedroom, bathroom and balcony or terrace. King-size and twin beds. Some are located on the ground floor of the building, with private garden, ideal for families.

### PREMIUM ROOM

Exclusive rooms with private garden and special gifts. Area: 39.56 m<sup>2</sup>. Layout: bedroom, bathroom and terrace. King-size and twin beds. Located on the ground floor in individual bungalows. With private garden, hammocks and loungers. Ideal for families, couples, fishing and diving.

### JUNIOR SUITE AND ROMANCE JUNIOR SUITE

Rooms located in buildings with pool and/or garden views (second or third floor) or in cabin bungalows with hammocks and loungers in the garden. Area: 78 m<sup>2</sup>. Layout: hall, bedroom, 2 bathrooms and 2 terraces. King-size beds. Double space with 2 TVs, telephone in room and bathroom, 2 minibars.

### GRAND SUITE

Two exclusive rooms with private terrace, outdoor Jacuzzi and Luxury services\*. Area: 90 m<sup>2</sup>. Layout: hall, lounge/dining room, bedroom, 2 bathrooms and terrace with garden and Jacuzzi. King-size beds. Located in bungalows, completely private and surrounded by a wall. Private garden with loungers and hammocks, and direct access to the beach through a private gate. The interior consists of a furnished double space with 2 TVs, telephone in room and bathroom, superior category bathroom, 2 minibars, bathrobe, spirits, rum and wine.

**Maximum occupancy per room:** Double occupancy and double for single occupancy. In all room types: 2 adults + 1 child (Standard) and 2 adults + 2 children (Junior Suite and Suite). Only one extra bed or cot for children (on request) allowed per room.



Classic Room



Grand Suite

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## GASTRONOMY

Varied range of cuisine with 4 restaurants (3 of these with specialist cuisine) and 7 bars for enjoying delicious tropical cocktails and the finest national and international drinks. Tea time service with juices and cava, as well as various themed flavours every night. Range of dinners, additional menu and live music in some restaurants.

## RESTAURANTS & SNACK BARS



### Las Palmeras

🍴 International Buffet  
🕒 07:30 – 10:00 300  
12:30–15:00 \* Inside  
18:30 – 22:00



### La Laguna

🍴 International À la carte  
🕒 18:30 – 22:00 60  
\* Inside



### Bonasí

🍴 Italian À la carte  
🕒 12:30–16:00 80  
18:30–22:00 \* Inside  
\* Outside



### El Viejo y el Mar

🍴 Beach bar grill Grill / minibuffet  
🕒 12:30–16:00 150  
Inside  
\* Outside



### La Cascada

🍴 Poolside snack bar Poolside bar  
🕒 24 hrs 40  
\* Outside

**Gastronomy Remarks:** The menus and times of the restaurants and bars may be subject to change depending on the season and hotel occupancy. Smoking areas. Reservations and dress code (formal) for dinner in the specialist restaurants. Wine served at lunch and dinner. (\*air-conditioned venues) Day around free at Meliá Cuba hotels on Cayo Coco and Cayo Guillermo.

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## BARS



### Las Orquídeas

🍷 Lobby bar / Piano bar  
 📍 Bar (tea time)  
 ⌚ 24 horas    👤 47  
 🌿 Inside  
 ☀️ Outside



### La Cascada

🍷 Aquabar  
 📍 Poolside bar  
 ⌚ 10:00 – 18:00    👤 10  
 🌿 Inside  
 ☀️ Outside



### Hemingway

🍷 Beach bar  
 📍 Beach bar  
 ⌚ 10:00 – 17:00    👤 20  
 🌿 Inside  
 ☀️ Outside



### Swing Latino

🍷 Disco bar  
 📍 Bar-disco-karaoke  
 ⌚ 22:00–02:00    👤 40  
 🌿 Inside



### Cubanito

🍷 Sports bar  
 📍 Cuban cocktail bar  
 ⌚ 10:00–17:00    👤 80  
 🌿 Inside



### Guillermo

🍷 Cigar bar  
 📍 Bar-Cigar shop  
 ⌚ 18:00–00:00    👤 30  
 🌿 Inside

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## GENERAL FACILITIES

**Reception-Concierge** (24 hours). Check-in: 16:00. Check-out: 12:00. Late check-out and early check-in (\$). 24-hour telephone and fax service (\$). Currency exchange. No credit cards issued by US banks or their branches are accepted. Parking and porter service. Wi-Fi cards on sale (\$), 24-hour currency exchange.

**Customer care:** 24-hour assistance line for guests. Non-smoking areas. No pets allowed (except guide or assistance dogs). Special gifts for returning guests, wedding anniversaries and birthdays.

**Bureau de Change:** No

**Internet Center:** Located in the lobby. PC with Internet connection. (\$)

**Medical services.** Medical consultation for first aid. 24-hour international clinic and pharmacy 40 km away.

**Disabled Access:** Access via ramps and entrances. Rooms adapted for the disabled. Wheelchairs on request (\$).

**Security:** (24-hour) in-house security staff. Locks and safety deposit box with magnetic cards. Fireproof materials, alarm system and sprinklers.

**Hotel voltage:** 220 V (60 Hz). Guests may bring their own converter.

**Services not included** (\$): Currency exchange, souvenir and gift shops, perfume shop, preserves, tourist information offices, excursions, travel agencies, taxis, car rental, bikes, laundry, Internet, tobacco, Wi-Fi, telephone calls, food and drink off-menu, medical services, beauty salon, massages, meeting rooms, weddings, and specialist activities outside of the hotel. Shuttle and Tourist Village.

**Swimming pools:** Swimming pools: 1 free-form swimming pool with bridges and terrace with Jacuzzi, surrounded by water mirrors. Depth: 0.50-1.40m. Children's section. Depth: 0.20-1.26m. Shaded areas with loungers, showers, umbrellas, palapas for relaxation, lifeguard service, changing room and snack bar. Towels in the Club House.

**Beaches:** Direct access to the beach (Playa Larga), 50 m from the hotel. 800m of white sands and calm, shallow waters. 100m pier with viewing tower. Ideal for fishing. Shaded cabins in the water. Shaded areas with loungers, thatched umbrellas, shower, lifeguard service, beach bar. Towels in the Club House.

**Health and beauty:** Massages. Beauty salon and treatments.

**Fitness Center:** Gym equipped with weights and cardiovascular equipment, walkers, bikes and climber, sauna and instructor available.

**Activities and entertainment:** Daytime and evening activity programme: Pool and beach activities are available through the Club House, with a varied programme and towel service and games. Beginners' diving lessons in the swimming pool. Evening entertainment and themed shows. Varied professional performances and activities every day. Covered and open-air entertainment theatre.

**Sports:** Tennis court, beach volleyball, terrace games, area for board games and other table-top games available in the Club House.

**Water Sports:** Water-sports centre with catamarans, waterbikes and windsurfing.

**Diving and fishing:** Diving and free fishing can be enjoyed in the area, as well as fly and deep-sea fishing through the Marina Marlin. Diving centre at the hotel. Fishing option on pier.

### MEETING ROOMS

Hotel with facilities for business and leisure groups. Equipped with 1 meeting room, Internet area and alternative locations such as the beach, swimming pool, gardens, etc. Formats accommodating from 80 to 120 people.

The meeting room is situated in the terrace area of the lobby, with outdoor areas for cocktails and coffee breaks. Our friendly, professional and experienced staff will organise and coordinate any kind of activity in the hotel, either directly or through the Department of Meetings & Events by Meliá Hotels International Cuba. [meeting@meliacuba.com](mailto:meeting@meliacuba.com)



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## FAMILIES

Meliá Cuba offers a product designed especially for the family market in several of its hotels. We offer a wide range of accommodation and cuisine, as well as activities and entertainment, making us a unique and fully comprehensive option for family holidays.

Safe beaches with white sands and calm, warm and shallow waters. Restaurants and bars with children's menu and kit. Activity club with daily programme for children and teenagers. Extra beds and cots on request. Discount and no-charge options for children aged 0-12 years. Offers for multiple and single-parent occupancy, among many other options throughout the year. Family services and programmes available through our Cubamigos Club. Kit with check-in passport, diploma and many more surprises await you with our Cubamigos mascots: Pepelícano, Quelonio and Ijuana

### Meliá Cayo Guillermo offers:

Family accommodation: Superior rooms, Junior Suites and Junior Suites with 2 connecting spaces, with lounge/dining room and terrace, ideal for families. The Superior rooms and Suites are located in cabins with a garden and private terrace. Maximum capacities: 2 adults plus 2 children.

Family facilities: Miniclub with children's play area. Children's swimming pool with paddling area in main pool. "Alone at last" programme. Children's outing in donkey-drawn cart.



## WEDDINGS AND HONEYMOONS

### WEDDINGS

Personal wedding and honeymoon coordinator to take care of every detail. Attractive Adore by Meliá Cuba programmes for the bride and groom and couples.

- Free Wedding programme with group options depending on the number of nights.
- Programmes: Luxury Wedding, Memorable Wedding and 'Live Your Dream' Symbolic Wedding programmes for couples that prefer a ceremony without legal services.
- Renewal of Vows programme with group options depending on the minimum number of nights.
- Extra services with a variety of options for your wedding day. Cocktail and dinners, flowers, photos and video, music, beauty & spa, etc.
- Romance programmes with Free Honeymoon and Romantic Getaway packages for couples.

Our programmes include gazebos or alternative locations, notary service, certifications, cake, cava and romantic dinners. Special touches for returning guests and anniversaries. Ceremonies on the shore, in romantic and exciting locations, with many varied services and added values to make your honeymoon an unforgettable experience.

[www.weddingcubachannel.com](http://www.weddingcubachannel.com)

### HONEYMOONS

Free Honeymoon programme with minimum overnight stays in one hotel or a combination of Meliá Cuba hotels and Romantic Getaway package for couples. Private check-in and late check-out up to 15:00 hrs. Special room, floral gift, bottle of cava and amenities in the room on arrival. Maid and romantic turndown service, welcome cocktail, romantic dinner and special moment during the stay, gift and weekly cocktail for honeymoon couples.

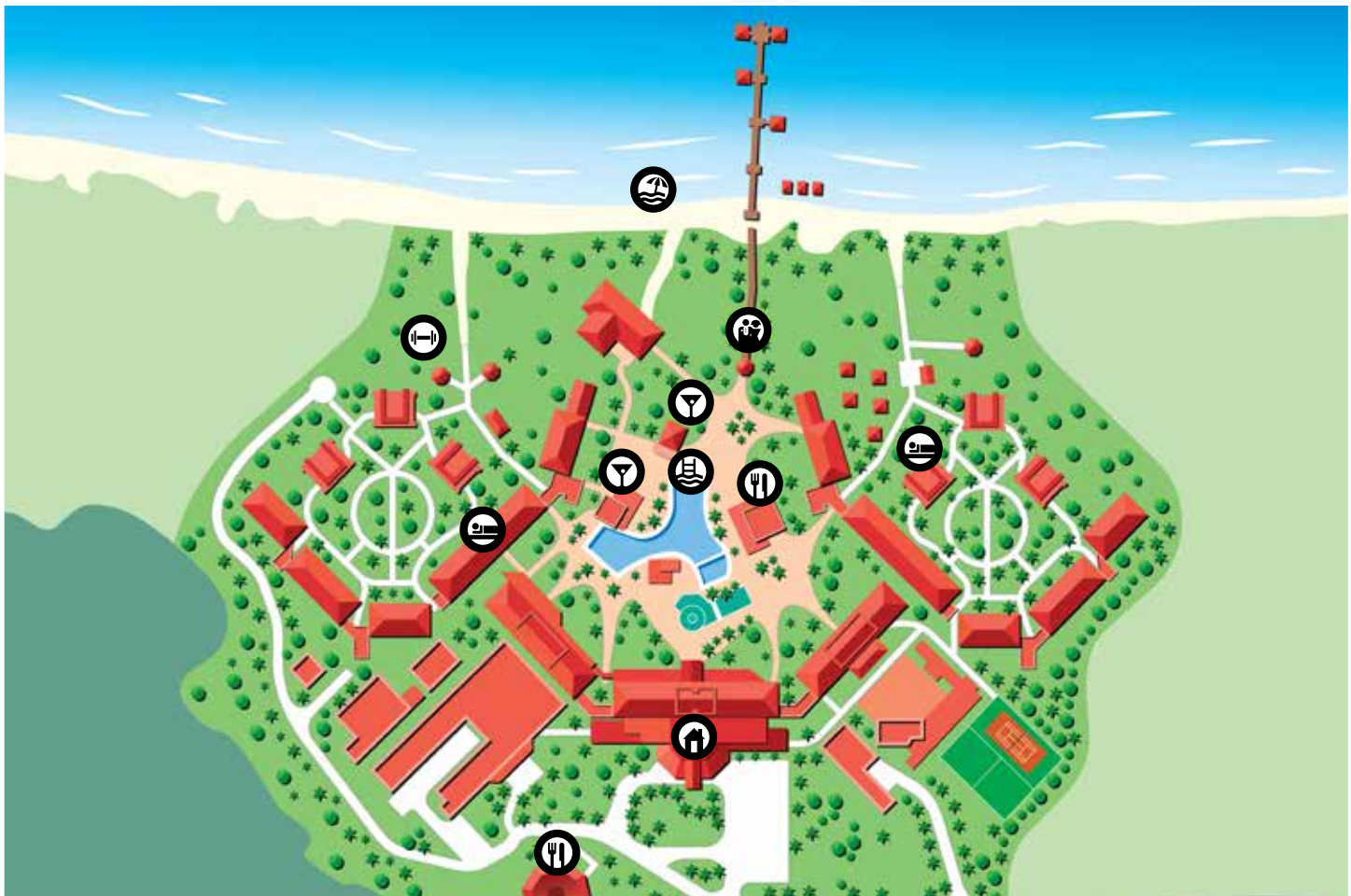




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## MAP



## CAPTION

- |               |               |             |                    |
|---------------|---------------|-------------|--------------------|
| MAIN BUILDING | SWIMMING POOL | RESTAURANTS | GENERAL FACILITIES |
| ROOMS         | BEACH         | BARS        | WEDDINGS           |