

DATASHEET

MELIÀ BUENAVISTA

CUBA - ALL INCLUSIVE



BEACH RESORT • ALL INCLUSIVE THE LEVEL & SPA ADULTS ONLY (+ 18 YEARS)
CAYO SANTA MARÍA

Cayo Santa María, Caibarién, Villa Clara, Cuba.
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MELIÀ HOTELS
INTERNATIONAL
CUBA

MELIÀ
HOTELS & RESORTS

THE LEVEL | GARDEN VILLAS | YHI SPA | ADORE BY MELIÀ CUBA



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DESCRIPTION

GENERAL INFORMATION

Resort hotel, owned by the Cuban group Gaviota S.A. and managed by the Spanish chain Meliá Hotels International with a management contract under its brand Meliá Hotels & Resorts since it opened on 1 December 2010.

RECOMMENDED FOR

Adults only, couples, weddings, honeymoons, spa, luxury, diving, fishing, nature.



BRAND

Five Star or Four Star Superior category hotel brand, with highly-personalised service and wonderful city and beach locations. Spacious lounges, services and facilities for business travellers to maximise the potential of their professional events. A variety of leisure and sports facilities at beach destinations, on an All-Inclusive basis. The select range of cuisine is one of the aspects of quality and wellbeing that make them so special. Some have an exclusive The Level floor and Yhi Spa.

DESCRIPTION

Five Star All-Inclusive The Level holiday resort, occupying a total area of 25,000 m2 within the exceptional, eco-friendly surroundings of Cayo Santa María. It is an eco-resort with lobby and air-conditioned areas. Two-storey bungalows built on stilts, respecting the environment and natural surroundings. Junior Suites and Suites, plus the Villa Zaida del Río.

DISTINCTIONS

This is an All The Level hotel, the only one of its kind in Meliá Cuba. Adults Only. An oasis of calm, privacy and exclusivity. A special place for those who prefer privacy, seclusion, peace and quiet and fresh air. Hotel right by the sea, surrounded by 3 beaches and unspoiled coves (900 m of sea). Its broad stretch of white sand, its crystal-clear waters, lush vegetation and wide variety of native fauna are the reason for its deserved status as a Biosphere Reserve. Two relaxing beaches that surround the hotel in the form of natural, unspoiled coves, known for their rocky sands beneath a very shallow and transparent sea. Ideal for enjoying the tranquillity, privacy and peace of these beautiful coastal landscapes of the Caribbean Sea. Butler service, beach & pool concierge and life enriching activities.

Yhi-Spa and wedding and honeymoon locations. À la carte gastronomy, Day & Dinner Around in the Meliá Cuba hotels of Cayo Santa María. 2 swimming pools, 1 tennis court, fitness center and beauty salon.

LOCATION

Situated in Punta Madruguilla, to the west of Cayo Santa María. 2 km (2 minutes) from Villa Zaida del Río. 3 km (3 minutes) from Sol Cayo Santa María. 4 km (4 minutes) from Meliá Cayo Santa María. 5 km (5 minutes) from Meliá Las Dunas and the tourist village of Las Dunas. Access by land along a 50 km causeway (a road across the sea that connects Caibarién with Cayo Santa María) (approximately 40 minutes).



Access: Land and air

Distances and connections with Meliá Cuba hotels

	Cayo Santa María	Havana	Varadero	Cayo Largo	Cayo Guillermo	Cayo Coco	Holguín	Santiago de Cuba
		5 hrs	3 hrs 30 min	-	3 hrs 30 min	3 hrs 30 min	6 hrs	8 hrs
		45 min	30 min	-	-	-	-	-

TRANSPORT AND AIRPORTS

Taxis, car and motorbike rental. Tourist bus from Cayo Santa María and shuttle service between the hotels and villages of the Key, local service from the Key* (\$). Shuttle service between Meliá Cuba hotels on Cayo Santa María. Las Brujas domestic airport: 10 km (10 minutes). Nearest International Airport: Abel Santa María de Santa Clara, 110 km (80 minutes).



ACCOMMODATION

Modern rooms for double and single occupancy, with more than 5 types, all Junior Suites and Suites, with sea views and garden or pool views, as well as the exclusive Villa Zaida del Río. Modern and stylishly decorated, they are equipped with a Balinese shower and sofa lounge on terraces. They all offer the exclusive The Level Service.

ROOMS TYPES	Quantity
THE LEVEL JUNIOR SUITE	50
THE LEVEL JUNIOR SUITE SEA VIEW	20
THE LEVEL ROMANCE JUNIOR SUITE SEA VIEW	30
THE LEVEL ROYAL SUITE	2
THE LEVEL GRAND SUITE SEA VIEW	2
VILLA ZAIDA DEL RÍO THE LEVEL	1
Total	105
(Connecting)	6
(Disabled Access)	1
(Non-Smoking)	4

ALL EQUIPPED WITH:

- Air-conditioning and ceiling fan
- Telephone in bathroom and bedroom
- King-size or twin beds
- Satellite LCD TV
- Safety deposit box and minibar (water, soft drinks, juices and beers) stocked daily
- Electric coffee maker with daily coffee service
- Iron with ironing board and umbrella
- Bathroom with daily amenities, bath salts and hairdryer. Hydromassage tub and outdoor Balinese shower
- Voltage (current): 220 V / 60 Hz

ROOM TYPES

THE LEVEL Junior Suite, THE LEVEL SEA VIEW JUNIOR SUITE, THE LEVEL SEA VIEW ROMANCE JUNIOR SUITE

Two-storey bungalows, top or ground floor. Sea view rooms on the ground floor and rooms with front sea views on the top floor. All with a total area of 62.06

m2. Layout: TV room-bedroom, bathroom with toilet, hydromassage tub, walk-in wardrobe, bathroom terrace with outdoor shower. King-size or twin beds, terrace with bench-sofabled.

THE LEVEL ROYAL SUITE

Rooms with sea views on the ground floor. Outdoor breakfast palapa in the garden. Total area: 106.83 m2. Layout: Lounge-dining room-TV, bedroom-TV, with toilet, hydromassage tub, walk-in wardrobe and bathroom terrace with outdoor shower. King-size beds. Two-storey bungalow building overlooking the sea. Romantic décor. Two connecting spaces with terraces, bench-sofabled and exceptional view of Punta Madruguilla cove.

THE LEVEL GRAND SUITE SEA VIEW

Prime Ocean View Royal Service Suite Rooms with front sea views on the top floor. Total area: 106.83 m2. Layout: Lounge-dining room-TV, bedroom-TV, with toilet, hydromassage tub, walk-in wardrobe and bathroom terrace with outdoor shower. King-size beds. Two-storey bungalow building overlooking the sea. Romantic décor. Two connecting spaces with terraces, bench-sofabled and exceptional view of Punta Madruguilla cove.

THE LEVEL VILLA ZAIDA DEL RÍO

Separate private villa 2 km from Meliá Buenavista. Rustic style with tiles and two floors. Right on the beach with direct private access to the sea. Exclusive beach area. Total area: 250 m2, private entrance. Ground floor with terraces, dining room-kitchen-bar, lounge with bathroom. Top floor with terraces, one bedroom, lounge-study, bathroom with hydromassage tub and skylight shower. King-size bed, umbrella, CD-player-MP3-radio and DVD, loungers and rocking chairs. Minibar, kitchen, complete bar with Premium drinks. Swimming pool with Jacuzzi and private solarium. The Villa is designed to accommodate couples only and is recommended for those who love secluded and private spots. Meliá Buenavista Royal Service. Room with exclusive butler service.

Maximum occupancy per room: Double occupancy or double for single occupancy. Adults only, 18 years or over. In all room types: 2 adults or 1 adult. No extra bed or third person admitted. Maximum occupancy per room 2 adults.



Royal Suite The Level



Villa Zaida del Río The Level

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ALL THE LEVEL

FACILITIES

- Function room-lounge-reception-concierge
- Wi-Fi Internet and TV area
- Lobby bar-Piano Bar, poolside bar and beach bar
- 3 à la carte restaurants
- 2 swimming pools and 3 exclusive beaches
- Yhi-spa
- Wedding locations

SERVICES:

- Butler service
- 24-hour room service
- Pool & beach concierge
- Personalised and private check-in / check-out
- Welcome cocktail with cava and refreshing wipes
- Personalised welcome and introduction
- Assistance, coordination, bookings. Priority bookings for any hotel service
- Unpacking and packing service
- First ironing service free of charge for two garments per person and express laundry service
- Nightly turndown service and VIP amenities with bath salts

- Bathrobe and slippers, beach/pool towels
- Beach bag for towels and luxury postcard (complimentary)
- Personalised Premium Bar, service to suit the guest's tastes (in Suites and Villa Zaida del Río only)
- In-room dining (à la carte dinner service in the room)
- Bath prepared with salts and candles
- In-room spa service (\$) with baths of grape, vanilla, Cleopatra milk, sea crystals and Equilibrium oils
- Pillow menu: anti-allergic, anatomic, non-deformable, duck feather, neck and shoulder protector and bolster with neck support
- Hydrothermal circuit at the Yhi Spa
- Discount on massages at the Yhi Spa
- Free late check-out up to 14:00 hrs. Early check-in depending on availability
- Free Internet connection
- Breakfast, lunch and dinner (à la carte). Tea time and snack services
- Private airport - hotel - airport transfers (Suites and Villa Zaida del Río only)
- Day around and dinner around (free) in Meliá Cuba hotels on Cayo Santa María (shuttle service included).
- Exclusive Meliá Cuba shuttle service (free). Hotel Meliá Buenavista - Meliá hotels on Cayo Santa María

www.royalservicecuba.com



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GASTRONOMY



Varied and refined range of cuisine, all à la carte, in 3 specialist restaurants. Breakfast, lunch and dinner. Antipasti table at the beach bar. Wines at lunch and dinner. Additional menu (\$). 24-hour room service. All bars serve Premium international drinks. Lounger service and pool & beach concierge.

RESTAURANTS AND CAFETERIAS



Los Marininos

🍴 Beach bar International cuisine
À la carte and antipasti menu

🕒 07:30-11:00 🧑 140
13:00-16:00 ✨ Inside
18:30-22:00 ✨ Outside



Los Navegantes

🍴 International cuisine
À la carte

🕒 18:30-22:00 🧑 86
✨ Inside



Los Caribes

🍴 International cuisine
À la carte

🕒 12:30-16:00 🧑 44
18:30-22:00 ✨ Inside

BARS



La Notte

🍸 Lobby bar / Piano bar
Bar and tea time

🕒 24 horas 🧑 68
19:00 - 22:00 ✨ Inside
✨ Outside



La Caracola

🍸 Poolside bar
Bar

🕒 10:00 - 17:00 🧑 12
✨ Outside



La Duna

🍸 Beach bar
Bar

🕒 10:00 - 17:00 🧑 12
✨ Outside

Remarks: The menus and times of the restaurants and bars may be subject to change depending on the season and hotel occupancy. Smoking areas. Reservations and dress code for dinner in the specialist restaurants. *Air-conditioned

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LEVEE
THE LEVEL



GENERAL FACILITIES

Reception-Concierge : 24 hrs. Check-in: 14:00. Check-out: 12:00. Late check-out and early check-in. 24-hour telephone and fax service. Currency exchange. No credit cards issued by US banks are accepted. Porter service.

Customer care: 24-hour assistance line for guests. Non-smoking areas. No pets allowed (except guide or assistance dogs). Special gifts for returning guests, wedding anniversaries and birthdays.

Bureau de Change: At reception.

Internet Center: Located in the lobby. PC with Internet connection. Wi-Fi

Medical services: International clinic with 24-hour service 8 km away(\$)

Disabled Access: Access via ramps and entrances. Rooms adapted for the disabled. Wheelchairs on request (\$).

Security: 24-hour in-house security staff. Locks and safety deposit box with magnetic cards. Fireproof materials, alarm system and sprinklers.

Hotel voltage: 220V/60 Hz. Guests may bring their own converter.

Services not included \$: Currency exchange, souvenir and gift shops, perfume shop, preserves, tourist information offices, excursions, travel agencies, taxis, car rental, bikes, laundry, Internet, tobacco, telephone calls, food and drink additional menu, medical services, beauty salon, massages, meeting rooms, weddings, and specialist activities outside of the hotel. Guests can opt for other services in any of the Meliá Cuba hotels on Cayo Santa María.

Swimming pools: Two swimming pools (area: 2,021 m², width: 43 m, length 47 m and depth: 0 - 1.10 m). Shaded areas, loungers, palapas and Balinese beds, showers, umbrellas, towels and games in the Club House. Beginners' diving lessons in the swimming pool. Calm and relaxing atmosphere.

Beaches: Main beach: Cañón beach (400 m long). Fine, white sand. Its exclusivity is enhanced by a cliff that separates it on one side in the area of the other Meliá hotels and on the other side by the unspoiled, relaxing, rocky beaches of the Punta Madruguilla cove. Walkway to the beach bar. Showers, lifeguards, umbrellas, loungers and palapas. Beach bar. Towel service in the Club House. Other beaches: Two relaxing beaches that surround the hotel in the form of natural, unspoiled coves, known for their rocky sands beneath a very shallow and transparent sea. Ideal for enjoying the tranquillity, privacy, peace and quiet. Relaxing beach of the Punta Madruguilla cove (200 m long) with walkway to the main pool of the hotel and its poolside bar La Caracola, opposite the hotel lobby. Relaxing beach of the Punta Matamoros cove (300 m long) located in the western area of the hotel, near the Yhi Spa, in the most unspoiled part of the hotel, surrounded by palm trees and native vegetation.

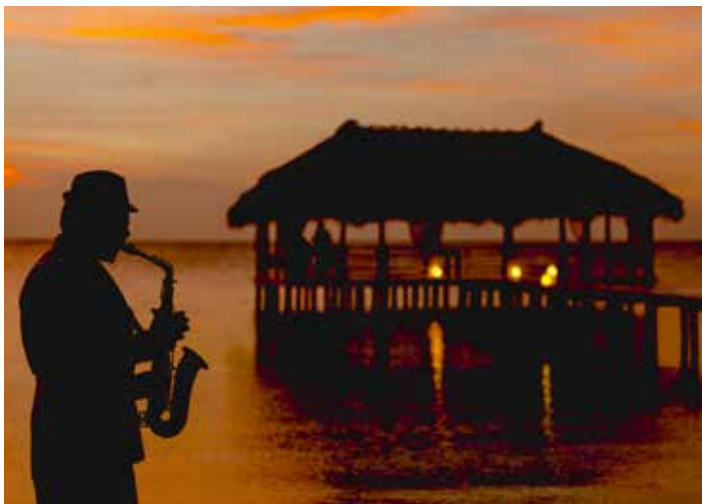
Health and beauty: Yhi Spa and beauty salon. Massages, treatments.

Fitness Center: Gym equipped with weights, aerobics room and cardiovascular equipment, including walkers, bikes and climber, etc. Instructor available.

Activities and entertainment: The hotel has no entertainment programme, but there is live music at night in the piano bar La Noche. Activity programme in close contact with nature, exploring the natural surroundings of punta Madruguilla with snorkelling trips, ecological walks, etc. During the day, through the Club House, there are activities available at the swimming pool and on the beach with a varied and relaxed schedule. Towel service, life enriching, pilates, aquagym, ecological excursions, yoga classes, Spanish lessons and tennis coach on request.

Sports: Professional tennis court located in the spa area. Ecological and natural environment. Night lighting and instructors on request.

Sailing: Available at the hotel Meliá Cayo Santa María. Non-motorised activities. Kayaking, waterbikes, sailing boats, etc. Diving and fishing: Available directly at the Cayo Las Brujas Marina (\$).





YHI SPA



YHI SPA Cool Waters

Yhi Spa, synonymous with light, vitality and harmony, is the brand of Meliá Hotels International dedicated to wellness, for guests who need to be pampered, revitalised and forget about the strains and stresses of everyday life. In Cuba this is in the form of a beach spa, a luxury oasis in a beautiful natural setting, inviting you to relax your body and refresh your mind in an exotic environment, full of tropical beauty and surrounded by the Buenavista Biosphere Reserve.

FACILITIES AND SERVICES:

Separate building with spa, fitness centre and beauty salon. Reception with a cool, airy and welcoming lounge. Valets and highly qualified therapists provide personalised attention. Drinks service with fresh water, mineralised water, tea, herbal teas, etc. Towel, bathrobe and flip-flop service. Personal lockers for men and women. Toiletries. Outdoor Jacuzzi (4 m²). Outdoor terraces with pergolas and loungers. Outdoor relaxation areas. Eco-palm shelters/individual booths for men and women. Air-conditioned massage booths for couples with outdoor Balinese shower. Complete water circuits for men and women with sensation shower, sauna and steam room.

SPA TREATMENTS:

(\$) Selection of body treatments and massages from a spa menu with the most exclusive services in the world with Cuban aromas and flavours. "A sensory journey through water" hydrothermal circuit for men and women. "Sensations of Cuba" body massages and "Beauty of Cuba" tropical facials. "A spa day" programmes lasting one or more days for couples or individuals. Yhi Spa guide with all you need to know about a spa. Special offers for weddings. The products used for the treatments are totally professional, from the Germaine de Capuccini brand.



WEDDINGS AND HONEYMOONS



WEDDINGS

Personal wedding and honeymoon coordinator to take care of every detail. Attractive Adore by Meliá Cuba programmes for the bride and groom and couples.

- Free Wedding programme with group options depending on the number of nights.
- Programmes: Luxury Wedding, Memorable Wedding and 'Live Your Dream' Symbolic Wedding programmes for couples that prefer a ceremony without legal services.
- Renewal of Vows programme with group options depending on the minimum number of nights.
- Extra services with a variety of options for your wedding day. Cocktail and dinners, flowers, photos and video, music, beauty & spa, etc.
- Romance programmes with Free Honeymoon and Romantic Getaway packages for couples.

Our programmes include gazebos or alternative locations, notary service, certifications, cake, cava and romantic dinners. Special touches for returning guests and anniversaries. Ceremonies on the shore, in romantic and exciting locations, with many varied services and added values to make your honeymoon an unforgettable experience.

www.weddingcubachannel.com

HONEYMOONS

Free Honeymoon programme with minimum overnight stays in one hotel or a combination of Meliá Cuba hotels and Romantic Getaway package for couples. Private check-in and late check-out up to 15:00. Special room, floral gift, bottle of cava and amenities in the room on arrival. Maid and romantic turndown service, welcome cocktail, romantic dinner and special moment during the stay, gift and weekly cocktail for honeymoon couples.



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MAP



CAPTION

- | | | | |
|---------------------|---------------|--------------------|----------|
| MAIN BUILDING | SWIMMING POOL | BARS | YHI SPA |
| ROOMS | BEACH | GENERAL FACILITIES | WEDDINGS |
| VILLA ZAIDA DEL RIO | RESTAURANTS | | |