

TECHNICAL DATA SHEET / FICHA TÉCNICA /GDS

UP-DATE-hotel: 26/09/2019

GENERAL INFORMATION / INFORMACIÓN GENERAL

HOTEL NAME / NOMBRE DEL HOTEL: The Reserve at Paradisus Varadero
DENOMINATION/ DENOMINACIÓN Resort & Spa
BRAND HOTEL / MARCA HOTEL: Paradisus Resorts
PROPERTY/ PROPIEDAD: Gaviota
MANAGEMENT/ ADMINISTRACIÓN: Meliá Hotels International
ADDRESS / DIRECCIÓN: Autopista Sur, Playa Francés
CITY / CIUDAD: Varadero
STATE / PROVINCIA: Matanzas
ZIP CODE /CÓDIGO POSTAL: 42200
COUNTRY/PAÍS: Cuba
TEL.: 53-45 668700 **FAX:** 53-45 668700 (reservations #) 53-45 668705
E-mail Address / Dirección E-mail: thereserve.at.paradisusvaradero@meliacuba.com
HOTEL WEB SITE:
www.paradisuscuba.com
www.meliacuba.com

CATEGORY / CATEGORÍA

| | | | | |
|----------------------|-----------------|-----------------|-----------------------------|---|
| STARS / ESTRELLAS | 3 * | | No description | O.H.G INTERNATIONAL SYSTEM (*) |
| | 3 * | | Moderate Tourist Class | |
| | 4 * | | Tourist Class | |
| | 4 * S | | Superior Tourist Class | |
| | 5 * | | Moderate First Class | |
| | 5 * G.L. / G.T. | X | Limited Service First Class | |
| | | X | First Class | |
| | | | Superior First Class | |
| | | | Moderate Deluxe | |
| | | | Deluxe | |
| | | Superior Deluxe | | |

* (Pls. Consult the inscriptions on the last page / Por favor consultar leyenda en la última página)

CONTACT PERSON / PERSONA DE CONTACTO:

| | |
|--|---------------------------|
| GENERAL MANAGER / DIRECTOR | |
| ASSISTANT MANAGER / SUBDIRECTOR | Yzulisley González Cuevas |
| ADMINISTRATIVE DIRECTOR/DIRECTOR DE ADMINISTRACION | Ileana Pérez Benítez |
| SALES MANAGER / JEFE DE VENTAS | Ailed de la Cruz Torres |

HOTEL

SEGMENTS & PRODUCTS / SEGMENTOS Y PRODUCTOS

| |
|---|
| ROYAL SERVICE/ SERVICIO REAL |
| LUXURY ROOM/ HABITACIONES DE LUJO |
| YHI-SPA |
| MEETINGS & EVENTS / EVENTOS Y REUNIONES |
| FAMILIES/ FAMILIAS |
| WEDDINGS & HONEYMOONERS/ BODAS Y LUNAMIELEROS |
| DIVING / BUCEO |

YEAR PROPERTY WAS BUILT / AÑO DE CONSTRUCCIÓN DEL HOTEL: Date: 2000

HOTEL CLOSSES ON / TEMPORADAS EN QUE CIERRA EL HOTEL

. All year round. / Abierto todo el año

SPECIAL EVENTS / FERIAS, FIESTAS LOCALES DATES /FECHAS

- National Parties / Fiestas Nacionales.
- Culture Day in Cuba (October 20th.) / Día de la Cultura Nacional cubana (Octubre 20)
- International day of Women (March 8th.) / Día Internacional de la mujer (Marzo 8)
- Mother’ s Day (the 2rd Sunday of May) / Día de las Madres (2do Domingo de Mayo)
- Father’ s Day (the 3th Sunday of June) / Día de los Padres (3er Domingo de Junio)
- San Valentine (February 14) / Día de los Enamorados (14 de Febrero)
- Workers Day (May 1st) / Día de los trabajadores (1ro de mayo)
- Independence Day (October 10th) / Día de la Independencia (10 de Octubre)
- Anniversary of the Triumph of the Revolution (January, 1st) / Aniversario Triunfo Revolución (1ro de Enero)

PROPERTY TYPE/ TIPO DE HOTEL (*)

| | | | | | |
|-------------------------------------|------------------------------|--------------------------|-----------------------------|--------------------------|-----------|
| <input type="checkbox"/> | BED & BREAKFAST | <input type="checkbox"/> | CASTLE / CASTILLO | <input type="checkbox"/> | INN |
| <input type="checkbox"/> | CONDOMINIUM/CONDOMINIO | <input type="checkbox"/> | VILLA / BUNGALOW | <input type="checkbox"/> | MOTEL |
| <input checked="" type="checkbox"/> | RESORT / VACACIONAL | <input type="checkbox"/> | CONVENTION / CONVENCION | <input type="checkbox"/> | HOTEL |
| <input type="checkbox"/> | EXTENDED STAY/LARGA ESTANCIA | <input type="checkbox"/> | APARTMENT FLAT / APARTHOTEL | <input type="checkbox"/> | ALL SUITE |
| <input type="checkbox"/> | FARMHOUSE / GRANJA | <input type="checkbox"/> | RANCH / RANCHO | <input type="checkbox"/> | |

PROPERTY LOCATION / SITUACION DEL HOTEL

| | | | | | |
|-------------------------------------|----------------------|--------------------------|----------------------------|--------------------------|---------------------------|
| <input type="checkbox"/> | CITY CENTER/ CIUDAD | <input type="checkbox"/> | EAST SUBURB / PERIF. ESTE | <input type="checkbox"/> | SUBURB / PERIFERIA |
| <input type="checkbox"/> | AIRPORT / AEROPUERTO | <input type="checkbox"/> | WEST SUBURB / PERIF. OESTE | <input type="checkbox"/> | SOUTH SUBURB / PERIF. SUR |
| <input checked="" type="checkbox"/> | RESORT / VACACIONAL | <input type="checkbox"/> | NORTH SUBURB/ PERIF. NORTE | <input type="checkbox"/> | SKI RESORT |

SAFETY MEASURES/ MEDIDAS DE SEGURIDAD

- **Electronic key cards / Cerraduras con tarjeta: (Y/N): Y**
- **Security Staff / Personal de Seguridad:(Y/N): Y**
- **Uniformed/Uniformado (Y/N): Y**

| | | | | | |
|----------------|---|-----------------|--|-------------------|--|
| 24 hours/horas | X | Security by day | | Security by night | |
|----------------|---|-----------------|--|-------------------|--|

- **Fire Department Safety Classification (9-19): Calificación de Bombero (As per Meliá Corporate International Legislation)**
- **Building with fire-proof materials Construido con materiales ignifugos**

| | | | |
|----------|---|---------|--|
| YES / SI | X | NO / NO | |
|----------|---|---------|--|

| | LOBBY ENTRADA | GUEST ROOMS HABITACIONES | PUBLIC AREAS ÁREAS PÚBLICAS | HALLWAYS PASILLOS |
|--|------------------|-----------------------------|--------------------------------|----------------------|
|--|------------------|-----------------------------|--------------------------------|----------------------|

| | | | | |
|--------------------|---|------------------|---|---|
| Measures / Medidas | X | 40m ² | X | X |
|--------------------|---|------------------|---|---|

| | | | | |
|------------|--|--|--|--|
| Sprinklers | | | | |
|------------|--|--|--|--|

| | | | | |
|----------------------------------|---|---|---|---|
| Fire Alarm / Alarma de Incendios | X | X | X | X |
|----------------------------------|---|---|---|---|

| | | | | |
|--------------------------------------|---|---|---|---|
| Smoke Detectors/ Detectores de humos | X | X | X | X |
|--------------------------------------|---|---|---|---|

| | | | | |
|---------------------------------|---|---|---|---|
| Fire extinguishers / extintores | X | X | X | X |
|---------------------------------|---|---|---|---|

| | | | | |
|---------------------------------------|--|--|---|---|
| Audible Alarm system Alarma Sonora | | | X | X |
|---------------------------------------|--|--|---|---|

| | | | | |
|---|---|---|---|---|
| Strobe lights for hearing impaired Alarma luminosa | X | X | X | X |
|---|---|---|---|---|

SPECIAL AMENITIES / SERVICIOS ESPECIALES

• **FIRST AID:**

- Doctor on property / Médico en el hotel: (Y/N): Y
- Doctor on call 24 hours/ Bajo petición 24 horas: (Y/N): Y
- Staff Trained in CPR / Personal cualificado en Reanimación Cardio Pulmonar (Y/N): Y
- Staff Trained in First Aid / Personal cualificado en Primeros Auxilios (Y/N): Y

• **CABLE / SATELITE TV available in guests rooms:**

TELEVISION POR CABLE / SATELITE disponible en las habitaciones:

24 Hours / 24 Horas: (Y/N) Y

• **ALL NEWS TV NEWS / CANAL DE NOTICIAS**

24 Hours / 24 Horas: (Y/N) Y

PLEASE SPECIFY STATION AND LANGUAGE / POR FAVOR INDICAR CANAL E IDIOMA:

Home channel, Spanish channel, Showtime, MTV, ESPN (English & Spanish), HBO, DW, Cubavisión, VH1, Cartoon Network, RAI International, Telerebelde, TV5, Discovery (Spanish & English), HBO Plus, Disney, HBO Signature, TNT., CNN English and Spanish, STARZ, Toom Disney, Cubavisión, Tele rebelde, Cubavisión International, Educational 1 & 2, CCTV4 Chinese and CCTV9 Chinese, CCTV Spanish/French.

- **BUSINESS CENTER: (Y/N): N (Central Connection a Internet) Sitio para acceso a Internet en el área del Lobby**
- **SECRETARIAL SERVICES (Y/N): N**
- **PERSONAL COMPUTER CONNECTION CAPABILITY/CONEXIÓN PARA ORDENADOR PERSONAL :**

| | |
|---|---|
| All guest rooms / En todas las habitaciones | |
| Some rooms / Algunas habitaciones | X |
| None / Ninguna | |

- **DATAPORT ON PHONE /CONECTOR PARA MÓDEM EN EL TELÉFONO**

| | |
|---|---|
| All guest rooms / En todas las habitaciones | |
| Some rooms / Algunas habitaciones | |
| None / Ninguna | X |

- **E-MAIL ACCESS FROM GUEST ROOMS/ ACCESO A CORREO ELECTRÓNICO EN LAS HABITACIONES**

| | |
|---|---|
| All guest rooms / En todas las habitaciones | |
| Some rooms / Algunas habitaciones | X |
| None / Ninguna | |

- **INTERNET ACCESS FROM GUEST ROOMS/ACCESO A INTERNET EN LAS HABITACIONES**

| | |
|---|---|
| All guest rooms / En todas las habitaciones | |
| Some rooms / Algunas habitaciones | X |
| None / Ninguna | |

- **VOLTAGE / VOLTAJE: 220 V**

- **GUEST ROOM WINDOWS OPEN / VENTANAS DE LAS HABITACIONES SE ABREN (Y/N): Y**

- **FRONT DESK SERVICES / SERVICIOS DE RECEPCIÓN:**

| | | | |
|--|---------------------|------------------------------------|---|
| Currency exchange / Cambio moneda | X | English spoken / Se habla Inglés | X |
| Car Rental / Alquiler de Coches | On site | French spoken / Se habla Francés | X |
| Safety Deposit Box / Caja de seguridad | In room | German spoken / Se habla Alemán | X |
| Spanish spoken / Se habla español | X | Japanese spoken / Se habla Japonés | |
| Other languages / Otros idiomas | Russian; Italian | | |

- **CREDIT CARDS ACCEPTED AS FORM OF PAYMENT (only payment - it does not mean guarantee) TARJETAS DE CRÉDITO ACEPTADAS COMO FORMA DE PAGO (sólo pago - no garantización)**

| | | | | | | | | | | | |
|------|--|--------|--|------------|---|------|---|-----|--|----------|---|
| AMEX | | DINERS | | MASTERCARD | X | VISA | X | JCB | | EUROCARD | X |
|------|--|--------|--|------------|---|------|---|-----|--|----------|---|

Only accept credit cards that are not issued by American Banks / Tarjetas de Crédito no emitidas por bancos Norteamericanos.

HOTEL LOCATION / SITUACIÓN DEL HOTEL:

| | | | | | |
|--|-------------|--|------------------|--|------------------------|
| | CITY CENTER | | THEATRE DISTRICT | | ENTERTAINMENT DISTRICT |
|--|-------------|--|------------------|--|------------------------|

| | | | | | |
|--|-------------------------------------|---|---------------------------------------|--|--------------------------------|
| | CENTRO DE LA CIUDAD | | ZONAS DE TEATROS | | ZONAS DE OCIO |
| | SHOPPING DISTRICT ZONA COMERCIAL | | BUSINESS DISTRICT ZONA DE NEGOCIOS | | HIGHWAY CARRETERA |
| | IN THE MOUNTAINS EN LAS MONTAÑAS | X | ON THE BEACH EN LA PLAYA | | BY A LAKE CERCA DE UNA LAGO |

• **PUBLIC TRANSPORTS AVAILABLE FROM HOTEL / TRANSPORTE DISPONIBLE DESDE EL HOTEL**

| | | | | | |
|---|--------------|---|----------------------|--|---------------------|
| X | TAXI | X | BUS | | UNDERGROUND / METRO |
| | TRAIN / TREN | | LIMOUSINE / LIMOSINA | | |

OTHERS / OTROS

• **HOTEL LOCATION & DESCRIPTION / SITUACIÓN Y DESCRIPCIÓN DEL HOTEL:**

Situado en una de las mejores zonas de playa de la península de Varadero: Punta Francés, rodeado por la Reserva Ecológica, un parque natural de vasta vegetación.

• **SIZE OF GROUNDS HOTEL/ ÁREA DEL HOTEL: 206 000 m2**

• **ACCESS FROM MAIN ROADS/ ACCESO POR CARRETERA DESDE VÍAS PRINCIPALES:**

• **PLACES OF INTEREST
LUGARES DE INTERÉS**

**DISTANCE TO THE HOTEL (ex. 5 km south)
DISTANCIA AL HOTEL (ej. 5 km al Sur)**

| | |
|-----------------------------------|---------|
| Ciudad de VARADERO | 13 km. |
| Centro Comercial PLAZA AMÉRICA | 5 km. |
| Clínica Internacional de VARADERO | 12 km. |
| Ciudad de la HABANA | 144 km. |
| Marina CHAPELÍN | 4 km. |
| Marina Gaviota | 3 km. |
| Cueva de AMBROSIO | 1.5 km. |
| Valle de Yumurí | 50 km |
| Delfinarium | 3 km |
| Puente de Bacunayagua | 60 km |
| Teatro Sauto | 40 Km |
| Ciudad de Cárdenas | 20 km |
| Ciudad de Matanzas | 40 km |
| Cuavas de Bellamar | 40 km |
| Puente Canímar | 40 km |
| Cuevas de Saturno | 30 km |
| Parque Josone | 10 km. |
| Plaza de Artesanía | 17 km. |

AIRPORT / AEROPUERTO

• **CLOSEST AIRPORT NAME: Juan Gualberto Gómez (Varadero Airport)**

• **NOMBRE DEL AEROPUERTO MAS CERCANO: Juan G. Gómez**

AIRPORT IATA CODE / CÓDIGO IATA DEL AEROPUERTO: VRA

• **DISTANCE FROM THE AIRPORT:**

DISTANCIA DESDE EL AEROPUERTO: 39.1 KM MILES 45 MINUTES (by taxi/en taxi)

• **COMPLIMENTARY AIRPORT SHUTTLE / TRANSFER GRATUITO(Y/N): N**

• **TAXI FARE FROM AIRPORT TO HOTEL (Local Currency)**

• **NUMBER OF / NÚMERO DE :**

| | | | | |
|---|---|--------------------|-----------|--|
| FLOORS / PLANTAS: (BUGALOWS) Ground floor and first floor./ Planta baja y 1er piso | 3 | LIFTS / ASCENSORES | NO | |
|---|---|--------------------|-----------|--|

| | | | | |
|---|-----|---|--------------------|--|
| DBL ROOMS / HABITACIONES DBL (Habitaciones Dobles) | 284 | KING. AND TWIN SIZE BEDS/CAMAS | X | |
| The Reserve Junior Suite (King size/ twin)/ Standard Doble Matrimonial | 234 | KING SIZE BEDS / CAMAS TWIN BEDS / 2 CAMAS | 84 / 84 150/300 | |
| The Reserve Junior Suite Garden Swim-up (Twin)/ Standard Doble 2 camas | 20 | TWIN BEDS / 2 CAMAS | 40 | |
| The Reserve One Bedroom Master Suite | 20 | KING SIZE BEDS / CAMAS | 20 | |
| The Reserve Two Bedroom Master Suite | 10 | KING SIZE BEDS+ TWIN + SOFA- BED / CAMAS KING + TWIN + SOFA- CAMA | 10 20 10 | |
| TOTAL DE HABITACIONES | 284 | BEDS / CAMAS | 464 | |

| ROOM TYPES / TIPOS DE HABITACION | NUMBER / CANTIDAD |
|---|--------------------------|
| • Ocean View rooms / Habitaciones con vistas al mar | 0 |
| • Ocean Front rooms / Habitaciones con vistas Frontal al mar | 0 |
| • Swimming Pool & Garden view / Habitaciones vista piscina y jardin | 284 |
| • Total rooms / bungalows | 284 |

(PLS ALSO SPECIFY BED TYPE)

| | |
|--|---------------------------|
| • King size / Matrimoniales | 114 |
| • Twin beds / Con 2 camas (twin) | 360 |
| • Extra bed available/ Cama extra disponible (on request) | NO, solo sofa cama |

• AVAILABLE'S ROOMS/ HABITACIONES DISPONIBLES: 806

• **ROOMS MEASURES / MEDIDAS HABITACIÓN The Reserve Junior suite**

| PIECE/ PIEZA | Measures/ Medidas |
|-----------------------------------|--------------------------|
| LIVING ROOM/ RECIBIDOR | |
| BATH ROOM/ BAÑO | |
| BED ROOM/ DORMITORIO | |
| BALCONY/ BALCÓN | |
| TOTAL AREA/ AREA TOTAL HABITACIÓN | |

• **SEAMLESS CONNECTION INFORMATION/ FACILIDADES POR HABITACION**

| ROOM TYPES/ TIPO HABITACIÓN | BED TYPES/ TIPO CAMA | NUMBER OF BEDS/ NUMERO CAMAS | SPECIAL AMENITIES BY ROOM CATEGORY/ FACILIDADES SEGÚN CATEGORIA HABITACIÓN |
|--|---|---|--|
| The Reserve Junior Suite (120) | King Beds | 120 | Habitaciones con Vista Piscina. / Room with pool view Ubicadas en BGWs-Planta 1, 2 y 3./ located in bungalows floor 1, 2 and 3 |

| | | | |
|--------------------------------|-----------|-----|---|
| | | | <p>Acceso a piscina Suim Up privada para cada 2 o 3 Bungalows / Access to swim up pool, private for 2 or 3 bungalows</p> <p>Área-57.87m2. sala-lounge, dormitorio TV LCD-satélite con puerto USB, cama King, baño c/bañera y ducha separada, terraza o balcón techada, (Acepta 1 cuna extra) / area-57.87m2. living-lounge/ bedroom TV LCD-satélite with USB port / King bed / bathroom with bathtub and shower separate / terrace or balcony / (Allow 1 extra crib)</p> <p>Aire acondicionado / Air conditioner</p> <p>Teléfono en baño y dormitorio / Telephone in bathroom and bedroom</p> <p>Minibar con agua, refrescos y cervezas (reposición diaria) / minibar with wáter, softdrinks and beer (daily refill)</p> <p>Caja fuerte electrónica, paraguas, plancha y tabla de planchar / electronic safe, umbrella, iron and iron board</p> <p>Cafetera eléctrica, Servicio Café y Té diario / Coffee machine, daily coffee and tee service</p> <p>Carta de almohadas, albornoz y pantuflas / pillow menú, bathrobe and slipper</p> <p>Toallas de playa y piscina + bolsa de playa (cortesía) / beach towel for pool and beach + bag for beach towel (courtesy)</p> <p>Baño con servicio de amenidades diarias y secador de pelo. Tomacorriente de 110 V para equipos de hasta 50 W Voltaje (corriente): 220 V/60 Hz / bathroom with daily amenities, hairdryer outlet of 110V for equipment till 50W voltage 220 V / 60 Hz</p> <p>Servicio de habitaciones 24 horas / Room service 24 hours</p> <p>Conexión Wi fi free / Free wifi</p> |
| The Reserve Junior Suite (114) | twin Beds | 114 | <p>Habitaciones con Vista Piscina. / Room with pool view</p> <p>Ubicadas en BGWs-Planta 1, 2 y 3./ located in bungalows floor 1, 2 and 3</p> <p>Acceso a piscina Suim Up privada para cada 2 o 3 Bungalows / Access to swim up pool, private for 2 or 3 bungalows</p> <p>Área-57.87m2. sala-lounge, dormitorio TV LCD-satélite con puerto USB, 2 camas dobles, baño c/bañera y ducha separada, terraza o balcón techada, (Acepta 1 cuna extra) / area-57.87m2. living-lounge/ bedroom TV LCD-satélite with USB port / 2 double beds / bathroom with bathtub and shower separate / terrace or balcony / (Allow 1 extra crib)</p> <p>Aire acondicionado / Air conditioner</p> <p>Teléfono en baño y dormitorio / Telephone in bathroom and bedroom</p> <p>Minibar con agua, refrescos y cervezas (reposición diaria) / minibar with wáter, softdrinks and beer (daily refill)</p> |

| | | | |
|--|-----------|----|--|
| | | | <p>Caja fuerte electrónica, paraguas, plancha y tabla de planchar / electronic safe, umbrella, iron and iron board</p> <p>Cafetera eléctrica, Servicio Café y Té diario / Coffee machine, daily coffee and tee service</p> <p>Carta de almohadas, albornoz y pantuflas / pillow menú, bathrobe and slipper</p> <p>Toallas de playa y piscina + bolsa de playa (cortesía) / beach towel for pool and beach + bag for beach towel (courtesy)</p> <p>Baño con servicio de amenidades diarias y secador de pelo. Tomacorriente de 110 V para equipos de hasta 50 W Voltaje (corriente): 220 V/60 Hz / bathroom with daily amenities, hairdryer outlet of 110V for equipment till 50W voltage 220 V / 60 Hz</p> <p>Servicio de habitaciones 24 horas / Room service 24 hours</p> <p>Conexión Wi fi free / Free wifi</p> |
| The Reserve Junior Suite Garden Swim up (20) | twin Beds | 40 | <p>Habitaciones con Vista Piscina. / Room with pool view</p> <p>Ubicadas en BGWs-Planta baja./ located in bungalows groundfloor</p> <p>Acceso directo a piscina Swim Up privada para cada 2 o 3 Bungalows / Direct Access to swim up pool, private for 2 or 3 bungalows</p> <p>Área-57.87m2. sala-lounge, dormitorio TV LCD-satélite con puerto USB, 2 camas dobles, baño c/bañera y ducha separada, terraza techada, (Acepta 1 cuna extra) / area-57.87m2. living-lounge/ bedroom TV LCD-satélite with USB port / 2 double beds / bathroom with bathtub and shower separate / terrace / (Allow 1 extra crib)</p> <p>Aire acondicionado / Air conditioner</p> <p>Teléfono en baño y dormitorio / Telephone in bathroom and bedroom</p> <p>Minibar con agua, refrescos y cervezas (reposición diaria) / minibar with water, softdrinks and beer (daily refill)</p> <p>Caja fuerte electrónica, paraguas, plancha y tabla de planchar / electronic safe, umbrella, iron and iron board</p> <p>Cafetera eléctrica, Servicio Café y Té diario / Coffee machine, daily coffee and tee service</p> <p>Carta de almohadas, albornoz y pantuflas / pillow menú, bathrobe and slipper</p> <p>Toallas de playa y piscina + bolsa de playa (cortesía) / beach towel for pool and beach + bag for beach towel (courtesy)</p> <p>Baño con servicio de amenidades diarias y secador de pelo. Tomacorriente de 110 V para equipos de hasta 50 W Voltaje (corriente): 220 V/60 Hz / bathroom with daily amenities, hairdryer outlet of 110V for equipment till 50W voltage 220 V / 60 Hz</p> <p>Servicio de habitaciones 24 horas / Room service 24 hours</p> <p>Conexión Wi fi free / Free wifi</p> |
| The Reserve One Bedroom Master Suite | King Bed | 20 | <p>Habitaciones con Vista Piscina. / Room with pool view</p> <p>Ubicadas en BGWs-Planta baja./ located in bungalows</p> |

| | | | |
|---|------------------------|----|--|
| (20) | | | <p>groundfloor Acceso directo a piscina Suim Up privada para cada 2 0 3 Bungalows / Direct Access to swim up pool, private for 2 or 3 bungalows Área- 113.2m2. Sala-lounge-TV, Sala-comedor, dormitorio, 2 TV LCD-satélite con puerto USB cama king + 1sofá cama doble en la sala, baño c/bañera y ducha separada, terraza techada, Jardín con cama balinesa, Acceso directo a Piscina Swim Up Pool (acepta 1 cuna extra) / area- 113.2m2. living-lounge-TV, living-dining room, bedroom, 2 TV LCD-satélite with USB port, King size bed + 1 sofa bed double in the livingroom, bathroom with bathtub and separate shower, terrace, garden with balinese bed, direct access to Swim Up Pool (allow 1 extra crib) Aire acondicionado / Air conditioner Teléfono en baño y dormitorio / Telephone in bathroom and bedroom Minibar con agua, refrescos y cervezas (reposición diaria) / minibar with wáter, softdrinks and beer (daily refill) Caja fuerte electrónica, paraguas, plancha y tabla de planchar / electronic safe, umbrella, iron and iorn board Cafetera eléctrica, Servicio Café y Té diario / Coffee machine, daily coffee and tee service Carta de almohadas, albornoz y pantuflas / pillow menú, bathrobe and slipper Toallas de playa y piscina + bolsa de playa (cortesía) / beach towel for pool and beach + bag for beach towel (courtesy) Baño con servicio de amenidades diarias y secador de pelo. Tomacorriente de110 V para equipos de hasta 50 W Voltaje (corriente): 220 V/60 Hz / bathroom with daily amenities, hairdryer outlet of 110V for equipment till 50W voltage 220 V / 60 Hz Servicio de habitaciones 24 horas / Room service 24 hours Conexión Wi fi free / Free wifi</p> |
| The Reserve Two Bedroom Master Suite (10) | King Bed + 2 twin beds | 30 | <p>Habitaciones con Vista Piscina. / Room with pool view Ubicadas en BGWs-Planta baja./ located in bungalows groundfloor Acceso directo a piscina Suim Up privada para cada 2 0 3 Bungalows / Direct Access to swim up pool, private for 2 or 3 bungalows Área- 171.3m². Sala-lounge-TV / Sala-comedor / 2 dormitorios TV LCD-satélite con puerto USB / cama king + 2 twin size + sofá cama en la sala / 2 baños c/bañera y ducha separada / terraza techada c/sofá / Jardín con tumbonas y cama balinesa / Acceso directo a Piscina Swim Up Pool (1 cuna extra) Aire acondicionado / Air conditioner Teléfono en baño y dormitorio / Telephone in bathroom and bedroom</p> |

| | | | |
|--|--|--|---|
| | | | <p>Minibar con agua, refrescos y cervezas (reposición diaria) / minibar with wáter, softdrinks and beer (daily refill)</p> <p>Caja fuerte electrónica, paraguas, plancha y tabla de planchar / electronic safe, umbrella, iron and iron board</p> <p>Cafetera eléctrica, Servicio Café y Té diario / Coffee machine, daily coffee and tee service</p> <p>Carta de almohadas, albornoz y pantuflas / pillow menú, bathrobe and slipper</p> <p>Toallas de playa y piscina + bolsa de playa (cortesía) / beach towel for pool and beach + bag for beach towel (courtesy)</p> <p>Baño con servicio de amenidades diarias y secador de pelo. Tomacorriente de 110 V para equipos de hasta 50 W Voltaje (corriente): 220 V/60 Hz / bathroom with daily amenities, hairdryer outlet of 110V for equipment till 50W voltage 220 V / 60 Hz</p> <p>Servicio de habitaciones 24 horas / Room service 24 hours</p> <p>Conexión Wi fi free / Free wifi</p> |
|--|--|--|---|

Facilidades The Reserve / The Reserve Facilities

- Edificio independiente con acceso directo / Independent building con direct access
- Salón-lounge-recepción-conserjería exclusivo / Exclusive lounge-reception-reception-concierge
- Área Internet / Internet Area
- Piscina exclusiva / exclusive pools
- Bares-snack bar exclusivos / bars and snack exclusive
- Habitaciones exclusivas con piscina Swim-Up. Junior suite y suite / Exclusive rooms with swim up pool Junior Suite and Suite
- Zona 100% libre de humo / Non smoking área, 100% smoke free zone

Servicios The Reserve / The Reserve Services

- Servicio de mayordomía / butler service
- Room Service 24 horas / room service 24 hours
- Pool & beach Concierge / Pool & beach Concierge
- Check-in y check-out personalizado y privado / personalize and private Check-in and check-out
- Cóctel de bienvenida y toallitas refrescantes / Welcome cocktail and fresh towels
- Bienvenida y explicación personalizada / Welcome and personalized explanation
- Asistencia y coordinaciones personalizadas / Personalized assistance and coordination
- Reservaciones, prioridad en las reservas de cualquier servicio del hotel / Reservations, priority in the reservations of any service in the hotel
- Reservas garantizadas en los restaurantes Bana y Fuego / Guaranteed reservations at Bana and Fuego restaurants
- Desempaque y empaque de maletas / Unpacking and packing suitcases
- Servicio de primer planchado gratis de 2 prendas por persona a la llegada y lavandería express, (devolución en 24 horas) / Free first ironing service of 2 pieces per person and express laundry, (24-hour return)
- Descubierta nocturna diaria / daily turn down service
- Amenidades con sales de baño para bañeras / Amenities with bath salts for bathtubs
- Bolsa de playa para toallas / bag for beach towels (courtesy)

Bar Premium personalizado, servicio según la preferencia del cliente / Personalize Premium Bar, service according to the client's preference

- In room dining, servicio de cena a la carta en la habitación (gratis) / In room dining, service of dinner à la carte in the room (free)
- Preparación de la bañera con sales y velas / Preparation of the bathtub with salts and candles
- Carta de almohadas / pillow menu
- Albornoz / bathrobe
- Late check-out garantizado hasta las 14:00 hrs. Early check-in según disponibilidad/ Late check-out guaranteed until 14:00 hrs. Early check-in subject to availability
- Conexión gratis a Internet Wifi / free wifi
- Transfer privados previa consulta (solo habitaciones superiores) / Private transfer after consultation (only superior rooms)

Servicios Family Concierge / Services Family Concierge

- Servicio concierge / Concierge Service
- Room Service 24 horas / Room Service 24 hours
- Pool & beach Concierge / Pool & beach Concierge
- Check-in / check-out personalizado y privado
- Cóctel de bienvenida con toallitas refrescantes / Welcome cocktail and fresh towels
- Coctel de bienvenida para niños / Welcome cocktail for kids
- Bienvenida y explicación personalizada / Personalize welcome and explanation
- Entrega de Paradise Kids Beach Kit durante el check-in. Menú de actividades para familias / Paradisus Kids Beach Kit during check-in. Menu of activities for families
- Asistencia y coordinaciones personalizadas para las familias / Personalized assistance and coordination for families
- Reserva del servicio de niñeras con 24 horas de antelación (cargo adicional)/ Reservation of the babysitting service with 24 hours in advance (additional charge)
- Reservas, transfer y prioridad en las reservas de cualquier servicio del hotel / Reservations, transfer and priority reservations for any hotel service
- Desempaque y empaque de maletas / Unpacking and packing suitcases
- Descubierta nocturna diaria y amenidades VIP con velas y sales de baño en bañeras. Descubierta nocturna familias / daily turn down service and VIP amenities with candles and bath salts in bathtubs. daily turn down service for families
- Bolsa de playa para toallas / bag of beach towels
- Bar Premium personalizado, servicio según la preferencia del cliente / Personalize Premium Bar, service according to the client's preference
- In room dining, servicio de cena a la carta en la habitación (gratis) / In room dining, service of dinner à la carte in the room (free)
- Preparación de la bañera con sales y velas / Preparation of the bathtub with salts and candles
- Servicio Funny Bath para niños / Funny bath service for kids
- Carta de almohadas / pillow menu
- Albornoz / bathrobe
- Late check-out garantizado hasta las 14:00 hrs. Early check-in según disponibilidad/ Late check-out guaranteed until 14:00 hrs. Early check-in subject to availability
- Conexión gratis a Internet Wifi / free wifi
- Transfer privados previa consulta (solo habitaciones superiores) / Private transfer after consultation (only superior rooms)

HANDICAPPED FACILITIES AT HOTEL/ FACILIDADES PARA MINUSVÁLIDOS EN EL HOTEL

- Pasillos de aceras a las instalaciones y a la playa
- Piscina principal con entrada "0" en piscina principal

MAXIMUM ROOM OCCUPANCY / MAXIMA OCUPACIÓN POR HABITACIÓN

OCUPACIÓN POR HABITACIÓN sobre Doble ó doble uso individual / ROOM OCCUPANCY doublé or single use

Solo se acepta 1 cama extra o 1 cuna por cada habitación. (A solicitud) / it is only allow 1 extra bed ro crib per room (on request)

CAPACIDAD MAXIMA / MAXIMUM ROOM OCCUPANCY: 2 ADULTOS + 2 NIÑOS (en todos los tipos de habitación, excepto en Servicio Real max 2 adultos) / 2 ADULTS + 2 kids (in all room cateogries, except in Royal Service max 2 adultos)

CAPACIDAD MAXIMA / MAXIMUM ROOM OCCUPANCY : 6 PERSONAS (en The Reserve Two Bedroom Master Suite. Niños siempre acompañados por adultos) / 6 PERSONS (in The Reserve Two Bedroom Master Suite. kids allways with adults)

BEACHES AND SWIMING POOL/ PLAYAS Y PISCINA:

BEACHES/ PLAYAS

- Distance to the beach/ Distancia a la playa: Beachfront Hotel. 0
- Beach acces/ Acceso a la paya: Y
- Color of sand/ Color de la arena: Blanca
- Natural beach/ Playa natural Y
- Shallow Water/ Aguas poco profundas: Y
- Deepens Water/ Aguas profundas: a 200 m
- Length of beach / Largo de playa: 400m es la longitud de de la playa principal y 1500m es el ancho de mar en frente del hotel
- Beach suitable for water sport all year round/ Playa apropiada para deporte acuático todo el año. Y
- Seawater quality/ Calidad del agua Y
- Lifeguard on duty/ Servicio de Salvavidas Y
- Showers/ Duchas Y
- Beach area Sunshades (Guano material) / Sombrillas quitasol de Guano Y
- Deckchairs/Tumbonas Y

SWIMMING POOL/ PISCINA

- Number of swimming pool:(Activities Pool (1), Main pool (1), Yhi Spa Pools(2), The Reserve Main Pool (1), The Reserve Kids Pools (2), The Reserve Swim-up Pools (7)).
- Freshwater/ Agua salobre Fresh water
- Outdoor. / Exterior 17
- Wading Pool/ Area de chapoteo: Y
- Pool Deepens/ ProfundidadActivity. Pool: 1.8m. / Free Form Pool: from 0 to 1.68 m. /Yhi Spa Jet Pool 1.07 m / Yhi Spa Yansu Pool 1.10 m/ The Reserve Main Pool: from 0.15 to 0.90cm, The Reserve Kids Pool: from 0.12 com to 0.26 com/ The Reserve Swim up Pool: 0.90m
- Children's Section/ Sección para niños: 1
- Pool measures/ Medidas: Wide/Ancho: Length/ Largo: Actv. Pool: 217 m2. / Free F. Pool: 2400m2 The Reserve Main Pool: 524 m2, The Reserve Kids Pool: 370 m2, The Reserve total Swim up Pool: 2920m2
- Children's Section/ Sección para niños: 1
- Heating Pool/ Climatizada: NO
- Cleansing Daily / Limpieza diaria Y

- Showers/ Duchas Y
- Pool area deckchairs/ Tumbonas Y
- Pool area Sunshades / Areas de sombra: Y
- Swimming Pool description: P.Actividades (rectangular) Piscina Principal (forma libre) /Yhi Spa Jet Pool (forma libre)/ Yhi Spa Yansu Pool (cuadrada), The Reserve Main Pool (forma libre), The Reserve Kids Pools (forma libre / redonda), The Reserve Swim-up Pools (forma libre).

| SWIMMING POOL FACILITIES / PISCINAS | YES/SI | | NO | | N° | FREE |
|--|--------|--|----|--|----|-------|
| BEACH TOWELS / TOALLAS PLAYA | X | | | | | X |
| CHILDREN SECTION POOL / SECCION PARA NINOS | X | | | | 1 | X |
| CHILDREN POOL / PISCINA PARA NINOS | X | | | | 2 | X |
| DRESSING ROOM AT THE SWIMMING POOL/CAMBIO DE ROPA | | | X | | | |
| FRESH WATER | X | | | | | |
| INDOOR POOL / PISCINA CUBIERTA | | | X | | | |
| JACUZZI | X | | | | 3 | |
| OUTDOOR HEATED POOL / PISCINA EXTERIOR CLIMATIZADA | | | X | | | |
| OUTDOOR POOL / PISCINA EXTERIOR | X | | | | 17 | X (*) |
| POOL TOWELS/ TOALLAS PISCINA | X | | | | | X |
| SALT WATER/ AGUA SALADA | | | X | | | |
| SUNBEDS AT THE BEACH/ TUMBONAS PLAYA | X | | | | | X |
| SUNBEDS AT THE SWIMMING POOL/ TUMBONAS PISCINAS | X | | | | | X |
| SUNCHAIRS AT THE BEACH/ SILLAS PLAYA | | | X | | | |
| SUNCHAIRS AT THE SWIMMING POOL/ SILLAS PISCINA | X | | | | | X |
| SUNSHADES AT THE BEACH/ SOMBRILLAS PLAYA | X | | | | | X |
| SUNSHADES AT THE SWIMMING POOL/ SOMBRILLAS PISCINA | X | | | | | X |

(*) The 2 YHI SPA Swimming Pools represents a local charge

MEETING ROOMS / SALONES

- MEETING ROOMS / SALONES Y SALAS DE REUNIONES: (Y/N) Y
- TOTAL NUMBER OF MEETING ROOMS/ NÚMERO TOTAL DE SALONES: 6

| NAME NOMBRE | SIZE DIMENSION | HEIGHT ALTURA | COCKTAIL | BANQUET BANQUETE | THEATRE TEATRO | SCHOOL ESCUELA | AIR CONDIT. |
|----------------|-------------------|------------------|----------|---------------------|-------------------|-------------------|----------------|
| Caonao III | 30m ² | 3m | 20 | 12 | 20 | 12 | Co |
| Caonao I | 255m ² | 3m | 175 | 160 | 175 | 150 | Co |
| Cárdenas I | 180m ² | 3m | 150 | 90 | 150 | 90 | Co |
| Cárdenas II | 180m ² | 3m | 150 | 90 | 150 | 90 | Co |
| Cárdenas I +II | 360m ² | 3m | 300 | 180 | 300 | 180 | Co |
| Jovellanos | 36m ² | 3m | 25 | 10 | 25 | 10 | Co |
| Limonar | 44m ² | 3m | 30 | 14 | 30 | 14 | Co |

MEETING ROOMS FACILITIES / FACILIDADES SALONES Y SALAS DE REUNIONES:

- Tables diameter / Diámetro de las mesas
- Chairs / Sillas: Y
- Audiovisuales Y

DINING & ENTERTAINMENT / RESTAURACIÓN Y ANIMACIÓN

RESTAURANTS & BARS / RESTAURANTES Y BARES

| BARS/ BARES (TOTAL) | NUM |
|--|-----|
| “Kristal” Lobby Bar | 1 |
| “Areíto” Fun Pub | 1 |
| Bar Bohio | 1 |
| “Toa” Bar Piscina | 1 |
| Snack Bar “Cairi” | 1 |
| “Hicacos” Bar Playa | 1 |
| “Hatuey” Bar Playa | 1 |
| “La Noite” Lobby Bar SR | 1 |
| “Rincón Francés” Bar Piscina SR | 1 |
| “Lunas” Lobby Bar The Reserve | 1 |
| “Sky Bar” Bar The Reserve | 1 |
| “Avenue” Bar Terraza The Reserve | 1 |
| “Sunrise” Aqua Bar y Bar Piscina The Reserve | 1 |
| “Sunset Grill” Snack Bar The Reserve | 1 |
| Bar Kids Club | 1 |

• RESTAURANTS / RESTAURANTES (TOTAL:)

| NAME / NOMBRE | SPECIALITY / ESPECIALIDAD |
|---------------------------|--|
| Ara | Rest. Buffet |
| Turey | Rest Internacional Gourmet a la carta |
| Vento | Rest. Italiano a la carta |
| Gourmet | Rest. Fusión Cuba –Asia a la carta |
| Los Agaves | Rest TexMex a la carta |
| Sakura | Rest Japonés a la carta |
| Bohío | Ranchón Playa Buffet-Grill, comida cubana |
| Bella Mar | Rest.Internacional Gourmet de Servicio Real (Exclusivo) |
| Gaby | Rest. Buffet de The Reserve (Exclusivo) |
| Olio | Rest. Tratoria de The Reserve (Exclusivo) |
| Bana | Rest. Fusión Oriental - Japonés a la carta (Exclusivo) |
| Fuego | Rest Latino a la carta (Exclusivo) |
| Buffet Niños en Kids Zone | Buffet exclusivo para niños con comida saludable, localizado en Kids Club. Servicio de meriendas y almuerzo. |

| | |
|---|---|
| ENTERTAINMENT THEATRE / SALA DE ANIMACION | 1 |
|---|---|

NUMBERS OF RESTAURANTS AND BARS / CANTIDAD DE RESTAURANTES Y BARES

| TYPES | Service | Max. Seat | In Door | Out Door | Air Cond. | Non Smo | Opening Hours | Opening Hours | Free | Name |
|-------|---------|-----------|---------|----------|-----------|---------|---------------|---------------|------|------|
| | | | | | | | | | | |

| | | | | | | king Are a | Day | | Night | | | |
|-------------------------------------|------------------|-----|---|---|---|------------------|--------|-------|-------|-------|----|------------------|
| | | | | | | | From | To | From | To | | |
| Rest. Buffet | Buffet | 300 | X | | | | 7:30 | 10:30 | | | X | Ara |
| | | | | | | | 13:00 | 15:00 | | | | |
| | | | | | | | | | 18:30 | 22:00 | | |
| Rest. Internacional | A la carta | 100 | X | | X | | | | 18:30 | 22:00 | x | Turey |
| Rest. Mediterráneo | A la carta | 74 | X | X | X | | | | 18:30 | 22:00 | X | Vento |
| Gourmet | A la carta | 52 | X | | X | | | | 18:30 | 22:00 | \$ | Gourmet |
| Rest Texmex | A la carta | 50 | X | | X | | | | 18:30 | 22:00 | X | Los Agaves |
| Rest. Japonés | A la carta | 64 | X | | X | | | | 18:30 | 22:00 | x | Sakura |
| Rest. Ranchón Grill/Buffer /Cubano | Grill / Buffet | 170 | | X | | | 12:30 | 16:00 | | | x | Bohío |
| | A la carta | | | | | | | | 19:00 | 22:00 | x | |
| | | | | | | | 13:00 | 15:00 | | | | |
| Rest TR | Bufet/A la carta | 150 | X | | X | | 7:30 | 10:30 | 18:30 | 22:00 | x | Gaby |
| | | | | | | | 13:00 | 15:00 | | | | |
| Rest. Tratoria (TR) | A la Carta | 80 | X | | X | | | | 18:30 | 22:00 | X | Olio |
| Rest. Fusión Oriental – Japonés(TR) | A la Carta | 82 | X | | X | | | | 18:30 | 22:00 | X | Bana |
| Rest. Latino (TR) | A la carta | 90 | X | | X | | | | | | X | Fuego |
| Buffet Kids Club (TR) | Buffet | 35 | x | | x | | 11:00 | 17:00 | | | x | Buffet Kids Club |
| Lobby bar | | 60 | | X | | | 24 hrs | | | | X | Kristal |
| Bar Piscina | | 20 | | X | | | 10:00 | 18:00 | | | X | Toa |
| Fun Pub | | 70 | X | | X | | | | 19:30 | 2:00 | X | Areito |
| Bar Playa | | | | X | | | 10:00 | 18:00 | | | X | Bohío |
| Bar Playa | | | | X | | | 10:00 | 18:00 | | | X | Hatuey |
| Bar Playa | | | | X | | | 10:00 | 18:00 | | | X | Hicacos |
| Snack Bar Piscina | | 86 | | X | | | 24 Hrs | | | | X | Cairi |
| Lobby Bar | | 65 | X | | X | | 24 HRS | | | | | Lunas |

| | | | | | | | | | | | | |
|------------------------|--|-----|--|---|--|-------|-------|----------|----------|---|--|---------------|
| TR | | | | | | | | | | | | |
| Bar con Escenario TR | | 200 | | X | | | | 18HR S00 | 01HR S30 | | | Sky Bar |
| Bar Terraza | | 70 | | X | | | | 15HR S00 | 22HR S00 | | | Avenue Bar |
| Aqua Bar y Bar Piscina | | 23 | | X | | 9:00 | 19:00 | | | | | Sunrise Bar |
| Snack Bar | | 100 | | X | | 11:00 | 19:00 | | | | | Sunset Grill |
| Bar Kids Club | | 35 | | X | | 11:00 | 17:00 | | | X | | Bar Kids Club |

• **RESTAURANTS AND BARS. TABLES MEASURES
RESTAURANTES Y BARES. DIMENSIONES MESAS**

| PUNTO DE VENTA/ Sales Place | DIMENSIONES/ Measures | UNIDADES/ Units | Total |
|--|-----------------------|---------------------|-------|
| Rest. Buffet "Ara" | 1.44 m2 | 94 | |
| Res. Mediterraneo "Vento" | 1.08 m2 | 25 | |
| Rest. Internacional "Turey" | 1.21 m2 | 21 | |
| Rest Gourmet \$ | 0.69 m2 | 14 | |
| Rest TexMex Los Agaves | 0.69 m2 | 15 | |
| Rest. Japonés "Sakura" | Teppanyaki tables | 8 Teppanyaki tables | |
| Ranchón Playa "Bohío" | 0.64 m2 | 45 | |
| Rest. Buffet "Gaby" | 0.56 m2 | 75 | |
| Rest. Tratoria "Olio" | 0.56 m2 | 26 | |
| Rest. Fusión Oriental - Japonés "Bana" | 0.56 m2 | 37 | |
| Rest. Latino "Fuego" | 0.56 m2 | 41 | |

• **ROOM SERVICE / SERVICIO DE HABITACIONES**

| | |
|--|---------------|
| Room service available 24 hours / Servicio de habitaciones disponible 24 horas | Free 24 hours |
|--|---------------|

AMENITIES / SERVICIOS Y FACILIDADES

| GENERAL FACILITIES/ Facilidades Generales | IN HOTEL | FREE Sin Cargo | IN SITE | DISTANCE-HOTEL Distancia del Hotel |
|---|----------|-----------------------|---------|------------------------------------|
| ACCES TO E-MAIL-INTERNET | X | En Servicio Real y TR | | |
| ADDED BED/Cama adicional | X | X | | |
| AIR CONDITIONING/Aire Acondicionado | X | X | | |
| AIRLINE DESK/ Buró de Aerolíneas | | | | |
| ALARM CLOCK/ Reloj despertador | | | | |
| BABBY FOOD/ Comida para niños | X | X | | |
| BABYSITTING | X | X (9:00-18:00 hrs) | | |

| | | | | |
|--|---|------------------|--|--|
| BAGGAGE STORAGE/ Consigna. Almacén de Equipajes | X | X | | |
| BALCONY/ TERRACE | X | X | | |
| BARBER SHOP/ Barbería | X | | | |
| BARS | X | X | | |
| BATHROBE/ Albornoz | X | X | | |
| BATHTUB/ Bañera | X | X (only RS y TR) | | |
| BEACH ACCESS/ Acceso a la playa | X | X | | |
| BEAUTY PARLOR/ Salón de Belleza | X | | | |
| BEAUTY SHOPS/ Perfumería | X | | | |
| BIDET | X | X | | |
| BREAKFAST AMERICAN/ Desayuno americano | X | X | | |
| BREAKFAST BUFFET/ Desayuno buffet | X | X | | |
| BREAKFAST/Desayuno Continental | X | X | | |
| BUFFET RESTAURANT | X | X | | |
| CABLE / SATELITE TV | X | X | | |
| CAR RENTAL DESK/ Renta Car | X | | | |
| CASINO | | | | |
| CEILING FAN/ Ventilador de techo | X | X only RS | | |
| CHILDRENS HIGHCHAIRS/ Sillas para niños | X | X | | |
| COFFEE /TEA IN ROOM. Café o Té en Habitación | X | X | | |
| COFFEE SHOP/ Cafetería | X | X | | |
| COLOR TV | X | X | | |
| COMPUTER / BUSNSS CNTR./Centro de Negocios | X | | | |
| COMPUTER IN ROOM/ Computadora en Habitación | | | | |
| CONCIERGE DESK/ Conserjería | X | X | | |
| CONFERENCE FACILITIES/ Facilidades de Salones | X | | | |
| CONNECTING ROOMS/ Habitaciones comunicantes | X | X | | |
| CRIBS / CUNAS | X | X | | |
| DIETARY MEALS/ Comida dietética | X | X | | |
| DINNER AROUND | | En Servicio Real | | |
| DINNER/ Cenas | X | X | | |
| DIRECT TELEPHONE/ Teléfono directo | X | | | |
| DISCOTHEQUE/ Discoteca/ Piano bar | X | X | | |
| DOUBLE SINGLE USE ROOM/ Habitación doble uso individual | X | | | |
| DRAY CLEANERS/ Lavado en seco | | | | |
| DRESS CODE FOR RESTUARANT/ Reglamento vestimenta Restaurante | X | X | | |
| DUTY HOURS/ Servicio de Guardia | X | X | | |
| ELEVATORS/ Elevadores | | | | |
| ENTERTAINMENT/ Entretenimiento. | X | X | | |
| FACILITIES FOR THE DISABLED/ Facilidades para incapacitados | X | X | | |
| FAMILY PLAN | X | X | | |
| FAX SERVICES/Servicio de Fax | X | | | |
| FIRE SAFETY/ Seguridad contra incendios | X | X | | |
| FIREPLACE/ Chimenea | | | | |
| FRIDGE | X | X | | |
| GAMES AREA/ Area de Juegos. CLUB HOUSE | X | X | | |
| GARAGE | | | | |

| | | | | |
|--|---|--------------------------|---|----------------|
| GARDEN VIEW ROOM/Habitaciones vista jardín | X | | | |
| GARDEN/ Jardines | X | | | |
| GIFT SHOP/ Tienda de regalos | X | | | |
| GOLF | | | X | 8 Km. |
| GROCERY STORE/ Minimercado | | | X | 8 Km. |
| HAIR DRYER/ Secador de pelo | X | X | | |
| HEALTH CENTER /Centro de salud | X | X | | |
| HEATING/ Calefacción | | | | |
| HOSPITAL | | | X | 10 Km. Clínica |
| IN ROOM IRON/ Plancha en habitación | X | X | | |
| IN ROOM MOVIES/ Servicio películas en habitación | | | | |
| IN ROOM SAFEBOX / Caja de seguridad en habitación | X | X | | |
| INDIRECT MUSIC/ Musica indirecta | X | X | | |
| INTERNATIONAL NEWSPAPERS/Prensa Internacional | | | | |
| INTERNET SERVICE / Servicio de Internet. | X | Solo SR y TR | | |
| KIDS CLUB/ Club para niños | X | X | | |
| KING SIZE BED/Cama King size | X | X | | |
| KIOSK/NEWSPAPER/SOUVENIRS/ Kiosco de periódicos y souvenirs | | | | |
| KITCHEN/ Cocina (En la Garden Villa) | X | X | | |
| LAUNDRY / VALET/ Lavandería | X | | | |
| LOUNGE/ Sofá (Suites only/ Solo en Suites) | X | X | | |
| LUNCH/ Almuerzo | X | X | | |
| MAIL SERVICES/ Servicio de correos | X | | | |
| MEAL PLAN/ Plan de comidas | | | | |
| MEETING ROOMS/ Salón de Reuniones | X | | | |
| MINI BAR | X | X | | |
| MODEM IN ROOM/ Servicio de Módem en Habitación | | | | |
| MONEY EXCHANGE/ Cambio de moneda | X | | | |
| NON SMOKING AREA/ Areas para No fumadores | X | X | | |
| NON SMOKING ROOMS/ Habitación No fumadores | X | X | | |
| ON CALL PHYSICIAN/ 24 H/ Servicio Médico 24 hrs | X | | | |
| PARKING/ Parqueo | X | X | | |
| PETS ACCEPTED/ Mascotas | | | | |
| PHARMACY/ Farmacia | | | X | 3 Km. |
| PHONE IN BATHROOM/ Teléfono en baño | X | X | | |
| PHONE SERVICE/ Servicio de teléfonos | X | | | |
| PHOTOCOPY SERVICES/ Servicio de Fotocopias | X | | | |
| PICNIC AVAILABLE/ Picnic organizado | X | X | | |
| PORTERS/ Porteros | X | X | | |
| QUEEN SIZE BED/ Cama Queen size | | | | |
| RADIO | | | | |
| REFRIGERATOR | | | | |
| REMOTE CONTROL TV | X | X | | |
| RESTAURANT A LA CARTE/ Restaurante a la Carta | X | X | | |
| ROOM SERVICE | X | X | | |
| ROOM STYLE ORIENTAL/ Habit. estilo oriental | | | | |
| ROOM STYLE, WESTERN/ Habit. estilo occidental | | | | |
| SAFE DEPOSIT BOX/ Caja de Seguridad | X | X | | |
| SAFE IN LOBBY/ Caja de seguridad en Recepción | X | | | |
| SAUNA | X | SOLO en Garden Villas | | |

| | | | | |
|---|---|---|---|-------|
| SEA VIEW ROOM/ Habitaciones vista mar | X | X | | |
| SECRETARIAL SERVICE/ Servicio de Secretaria | | | | |
| SELF AIR CONDITIONAR/ Aire acondicionado individual | x | SR y TR | | |
| SHOE SHINE/ Lustra zapatos | X | X | | |
| SHOWER/ Ducha | X | X | | |
| SINGLE ROOM/ Habitación individual | X | | | |
| SPECIAL RESTAURANT/ Restaurante de Especialidades | X | X | | |
| SUPERMARKET/ Supermercado | | | X | 8 Km. |
| SWIMMING POOL/ Piscina | X | X | | |
| TABLE-WAITER SERVICE/ Servicio de mesa. Camarero | X | X | | |
| TERRACE GARDEN RESTAURANT/ Restaurante Terraza | X | X | | |
| TOUR DESK/ Buró de Turismo | X | | | |
| TRANSFER IN/OUT HOTEL-AEROPUERTO | X | solo clientes de SSRR y TR hab superiores | | |
| TRANSPORTATION INTER HOTEL | X | solo clientes de SSRR y TR hab superiores | | |
| TRAVEL AGENCY/Agencia de Viajes | | | | |
| TRIPLE ROOMS/ Habitación triple | X | | | |
| TROUSER PRESS/ Plancha pantalón | | | | |
| TV ROOM/ Sala de TV | | | | |
| TWIN ROOMS/ Habitaciones 2 camas | X | X | | |
| VCR / VÍDEO | | | | |
| VEGETERIAN MEALS/ Comida vegetarianos | X | X | | |
| VOICE MAIL/ Buzón de voz | | | | |
| WATER BED/ Cama de agua | | | | |
| WEDING CEREMONIES/ Ceremonias para bodas | X | | | |
| WHEELCHAIR ACCES/ Acceso sillas de ruedas | X | X | | |
| WHEELCHAIR/ Sillas de ruedas | X | X | | |

SPORTS & ENTERTAINMENT / DEPORTES Y ENTRETENIMIENTO

HEALTH FACILITIES/ GIMNASIO- SPA

- **HEALTH CLUB / GIMNASIO: Y**

| | | | | | |
|---|---------------------------|--|----------------------------|--|----------------|
| X | On property / en el Hotel | | Close By / Cerca del Hotel | | None / ninguno |
|---|---------------------------|--|----------------------------|--|----------------|

| SERVICES/ SERVICIOS | YES / SI | FREE |
|--|----------|------|
| CARDIOVASCULAR EQUIPMENT / EQUIPO CARDIOVASCULAR | X | X |
| WEIGHT EQUIPMENT / PESAS | X | X |

| | | | | |
|-----------------|----------|---|----|--|
| SPA / BALNEARIO | YES / SI | X | NO | |
|-----------------|----------|---|----|--|

| SERVICES/ SERVICIOS | YES / SI | FREE |
|--|----------|------|
| BEAUTY CENTER/ SALÓN DE BELLEZA | X | |
| HAIRDRESSER/ PELUQUERÍA/ BARBER SHOP/ BARBERIA | X | |
| JACUZZI | X | |
| JOGGING TRACK / PISTA DE JOGGING | | |
| MASSAGE | X | |
| SAUNA | X | |
| SOLARIUM | X | |
| STEAM BATH / BAÑO TURCO | X | |

Name of Health Club Equipment / Marca de los aparatos del gimnasio: Tecnogym & Salter

• **GOLF COURSE / GOLF:**

| | | | | | |
|--|---------------------------|---|----------------------------|--|----------------|
| | On property / en el Hotel | X | Close By / Cerca del Hotel | | None / ninguno |
|--|---------------------------|---|----------------------------|--|----------------|

• **SQUASH COURTS / PISTAS DE SQUASH**

| | | | | | |
|--|---------------------------|--|----------------------------|---|----------------|
| | On property / en el Hotel | | Close By / Cerca del Hotel | X | None / ninguno |
|--|---------------------------|--|----------------------------|---|----------------|

• **TENNIS COURTS / PISTAS DE TENNIS:**

| | | | | | |
|---|--|--|----------------------------|--|----------------|
| X | On property / en el Hotel | | Close By / Cerca del Hotel | | None / ninguno |
| | External Measures / Court | | | | |
| | Medidas externas / Pista: m ² | | 338.56 | | |
| | Wide/Ancho: m | | 18.40 | | |
| | Length Largo : m | | 18.40 | | |
| | Medidas Internas: m ² | | 260.61 | | |
| | Wide/Ancho: m | | 10.95 | | |
| | Length Largo: m | | 23.80 | | |

• **WATER SKIING:**

| | | | | | |
|--|---------------------------|--|----------------------------|---|----------------|
| | On property / en el Hotel | | Close By / Cerca del Hotel | X | None / ninguno |
|--|---------------------------|--|----------------------------|---|----------------|

• **OTHER SPORTS FACILITIES / OTROS DEPORTES:**

| SPORT FACILITIES/ Facilidades deportivas | IN HOTEL | FREE | ON SITE | DISTANCE-HOTEL Distancia del Hotel |
|---|-------------|------|---------|---------------------------------------|
| AERÓBIC | X | X | | |
| ARCHERY/ TIRO CON ARCO | | | | |
| BASKETBALL | X | X | | |
| BEACH VOLLEY/ VOLLEY DE PLAYA | X | X | | |
| BICYCLE RENTAL/ BICICLETAS | | | | |
| BILLIARDS/ BILLAR | X | X | | |
| BOWLING/ BOLOS | X | X | | |
| DARDOS | X | X | | |
| ESCALADA | | | | |
| EXCURSIONES ECOLOGICAS | X | X | | |
| FUTBOL | X | X | | |
| GOLF COURSE/ CAMPO DE GOLF | | | X | 8 Km. |
| HORSE RIDING/ CABALLOS | | | | |
| JUEGOS DE TERRAZA | X | X | | |
| MINIGOLF | | | | |

| | | |
|---|---|---|
| MOTORCYCLE RENTAL | X | |
| PARASALING/ PARACAIDAS | | |
| PETANCA | X | X |
| PING-PONG | X | X |
| SCCOTER RENTAL/ MOTOCICLETA | X | |
| SHUFFLE BOARD/ JUEGO DE TEJO | X | X |
| SQUASH COURTS/ PISTA DE SQUASH | | |
| TABLE TENNIS/ TENIS DE MESA | X | X |
| TENNIS COURTS / PISTA DE TENIS | X | X |
| TENNIS COURTS LIGHETED/ ALUMBRADA | | |
| VOLLEYBALL COURT / CANCHA DE VOLLEYBALL | X | X |

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• **WATERSPORTS / DEPORTES ACUÁTICOS**

| SPORT FACILITIES/ Facilidades deportivas | IN HOTEL | FREE |
|---|----------|------|
| CATAMARAN | X | X |
| DEEP SEA FISHING/ Pesca de altura | | |
| DIVING INSTRUCTION/ Instrucciones de buceo | X | X |
| FISHING / PESCA | | |
| GLASS BOTTON BOAT/ Submarino panorámico | | |
| JET SKI/ ESQUÍ ACUÁTICO | | |
| MOTOR BOATS/ BOTES DE MOTOR | | |
| PEDALOES ACUATIC / PEDALES ACUATICOS | X | X |
| KAYAK | X | X |
| SAILING / NAVEGAR | X | X |
| SCUBA DIVING / BUCEO | X | X |
| SCUBA DIVE EQUIPMENT HIRE/Alquiler equipo buceo | X | X |
| SNORKELLING. | X | X |
| WATERSKI/ ESQUÍ ACUÁTICO | | |
| WINDSURF | X | X |

| ON SITE | DISTANCE-HOTEL Distancia del Hotel |
|---------|---------------------------------------|
| | |
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| | |
| X | 3 Km. |
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| X | 3 Km. |
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• **DIVING AFFILIATION:**

ADDITIONAL ACTIVITIES / ANIMATION (All inclusive)

Languages spoken: English, French, Italian, German, Russian.
Idiomas: Inglés, Francés, Italiano, Alemán, Ruso.

DAY TIME PROGRAMS/ PROGRAMAS DIURNOS: from 9:00- to 18:00

CHILDREN'S ACTIVITIES/ ACTIVIDADES PARA NIÑOS : from 9:00 to 21:00 Hrs.
Kid's Zone from 8 month till 18 years old / Kid's Zone de 8 meses hasta 18 años

NIGHT TIME PROGRAMS/ PROGRAMAS NOCTURNOS: Y

**OTHER FACILITIES
OTRAS FACILIDADES QUE OFRECE EL HOTEL**

• ALL INCLUSIVE HOTEL.: Please detail offer / Detalles sobre lo que incluye

Based on its long tradition and great experience in meeting its guest's needs, Paradisus Varadero Hotel has designed a comprehensive Ultra All-Inclusive program in order to satisfy the utmost demands of its various clientele.

Enjoy the wonders of this paradise of luxury and comfort: "Paradisus Varadero". Its spectacular location surrounded by the Ecological Reserve of Varadero, located in one of the finest beach spots of the peninsula: Punta Frances, its magnificent rooms with a view of the blue-green sea, bay or exotic tropical gardens, the unique style of its restaurants and bars offer: able to satisfy the highest demands & the most discriminating tastes, and the wide variety of activities along the day and nighttime for adults and kids, will enhance your senses and will make your holidays an unforgettable experience. The Hotel features are able to guarantee the best of stays, recommended for events, incentives, weddings and honeymoons, diving, golf deals & families. The property also has elegant Garden Villas for those who prefer exclusivity and privacy, with its butler service.

Please find enclosed all the services and facilities included in our new All-Inclusive Program:

***FOOD AND BEVERAGES:**

- * Unlimited alcoholic and non-alcoholic beverages in all our 14 bars and 9 specialized restaurants, including Premium.
- * 12 restaurants and 15 bars at your service.

RESTAURANTS:

- "Ara" Buffet restaurant: open for breakfast, lunch and dinner.
- "Bohío" Beach Restaurant: located on the beach, open for Buffet and Grill lunch and a la carte Cuban menu for dinner. Reservations required for dinner.
- "Tex Mex" TexMex restaurant: open for dinner, a la carte. Reservations required for dinner.
- "Gourmet" Gourmet restaurant: open for dinner, a la carte. Reservations required for dinner.
- "Vento" Mediterranean restaurant: open for dinner, a la carte. Reservations required for dinner.
- "Internacional" International Restaurant, International Gourmet: open for dinner, a la carte. Reservations required for dinner.
- "Sakura" Japanese Restaurant, open for dinner, a la carte. Reservations required for dinner.
- "Gaby" Buffet restaurant: open for breakfast, lunch and dinner. Exclusive for The Reserve.
- "Olio" Trattoria Restaurant, open for dinner, a la carte. Reservations required for dinner.
- "Bana" Fusión Oriental & Japanese Restaurant. open for dinner, a la carte. Reservations required for dinner
- "Fuego" International Gourmet: open for dinner, a la carte. Reservations required for dinner.

BARS:

- "Kristal" Lobby bar and Snacks, open 24 hours.
- "Toa" Pool Bar open during the day time.
- "Bohio" Beach Bar open during the daytime.
- "Areito" Fun Pub open at nighttime. Disco music.

- "Cairi" Snack Bar open 24 hrs.
- "Hicacos" Beach Bar open during the daytime.
- "Hatuey" Beach Bar open during the daytime.
- "Lunas" The Reserve Lobby bar, open 24 hours.
- "Sky Bar" The Reserve bar, open at nighttime. Disco music.
- "Avenue" The Reserve Bar/Terrace, open at nighttime. Disco music.
- "Sunrise" The Reserve Aqua Bar
- "Sunset Grill" The Reserve Snack bar

***ENTERTAINMENT ACTIVITIES:**

WATER SPORTS

- 10 Catamarans.
- 2 Sail boats (Scape Cha Cha, Captiva, Rumba and Acuafin).
- 8 Kayacs.
- 8 Glade windsurf boards.
- 4 Pedal boats.
- 30 complete sets of snorkel, flippers and masks.
- 45 life jackets.
- 1 Speed safe boat.(on call)

OTHER SPORTS

- 3 tennis courts.
- Multipurpose court: Volleyball, basketball, football, handball.
- Beach volley.
- Introductory scuba diving lessons
- Billiard
- Aerobics
- Diving in the open water
- Shuffle board
- French balls
- Ping Pong

DAYTIME ACTIVITIES:

The entire entertainment program such as:

- Stretching
- Beach jogging
- Aerobics
- Ping-Pong
- Darts
- Domino
- Dance lessons

- Nautical activities, Olympic games
 - Spanish, drums and cocktail lessons
 - Bingo
 - International quiz
 - Pool volleyball competitions
 - Pool basketball
 - Beach volleyball.
 - Snorkeling
 - Sandy sculptures
 - Aqua gym
 - Cocotanca
 - Football
 - Folklore demonstrations
 - Tour to the Ecological reserve
-

NIGHTTIME ACTIVITIES

- 14 Professional and participating Shows every night, live music with our Band.
-

KIDS ENTERTAINMENT

- Daily program for kids.
- Kids Zone with cribs area for babies.
- Baby club for kids 8 month - 4 years old from 09.00 hours to 18.00 hours (lunch time with parents 13.00 h -15.00 hrs) In the Kids Zone
- Mini club for kids 5 - 12 years old from 09.00 hours to 18.00 hours (lunch time with parents 13.00 h - 15.00 hrs) In the Kids Zone.
- Mini Disco at night from 20hrs00 to 20hrs30
- Playground.

Kids Zone, Kids Club for children 8 month-18 years:

This area provides services and facilities for families throughout the hotel.

- Baby club (8 month-4 years). Cribs Area
- Reading room and TV
- Videogame room
- Room games (indoor and outdoor)
- Minibuffet and bar for children
- Terrace with sitting room and board games
- Outdoor children's play area.
- Entertainment and activities
- Kids Club Lounge from 9 to 21 hours every day.
- Children's furniture with crayons and notebooks for painting
- A desk for check-in
- Honor book for children

- Sweets
- Cooling to ensure hygiene and safety of snacks
- Children beverage service at the request of the host
- TV with an exclusive channel for children
- Wild variety of Children's Books

OTHER INCLUDED FEATURES

- Welcome Cocktail.
- In-room safe.
- Pool and beach sun beds.
- Beach Towels.
- Iron board and iron machine.
- Coffeemaker & coffee.
- Mini bar daily restocked with soft drinks, water and beers.
- Special attentions & programs for honeymooners.
- Special attention for birthdays, wedding anniversaries and repeat clients.
- * Open water diving.
- Children's program.

NO INCLUDED FEATURES

- Other services like: cigarettes, telephone, laundry, hairdresser, massage, mud therapy, doctor service.
- Internet service. (free only RS y TR)
- Shops.
- Golf deals*
- Conferences salons for Events, Congresses and Meetings.

* Details as per Hotel's program.

- RESORT.: Beach Club, entertainment / Beach Club, animación para adultos o niños.

MISCELLANEOUS

- Please specify if Tax and Service percentage applies to ROOM ONLY, MEALS ONLY, or ROOM & MEALS / Por favor especificar si los impuestos se aplican SOLO sobre HABITACION, SOLO sobre REGIMEN ALIMENTICIO, o sobre AMBOS: All inclusive
- CHECK IN TIME / HORA DE CHECK IN: 16:00 pm
- CHECK OUT TIME / HORA DE CHECK OUT: 12:00 pm
- LATE CHECK-OUT / Y (CHARGE: Yes)

IMPORTANT ADDITIONAL INFORMATION / INFORMACIÓN ADICIONAL

- **MAJOR COMPETITORS / SIMILAR PROPERTIES CLOSE BY:**
COMPETENCIA / HOTELES CERCANOS QUE OFREZCAN SERVICIOS SIMILARES:

**HOTEL NAME/
DISTANCE FROM THE PROPERTY/
NOMBRE DEL HOTEL
DISTANCIA DESDE EL HOTEL**

Royalton Hicacos, 1 km
Paradisus Princesa Del Mar, 2 Km
Iberostar Varadero, 200 m

• **MAJOR BUSINESS AREAS / SITUACION DE LAS AREAS DE NEGOCIO**

**BUSINESS AREA/
AREA DE NEGOCIOS** **DISTANCE FROM THE PROPERTY/
DISTANCIA DESDE EL HOTEL**

Centro Convenciones Plaza América 8 km

• **BUSINESS VOLUME / VOLUMEN DE NEGOCIOS:**

| NEGOCIOS / BUSINESS | PERCENTAGE / PORCENTAJE |
|--|-------------------------|
| Business / Negocios | 2 |
| Leisure / Ocio | |
| • Weddings and Honey Moon / Lunas de Miel | 30 |
| • Couples/ Parejas | 15 |
| • Familias/ Familias | 20 |
| • Diving-Fishing Tourism/ Turismo de Buceo y Pesca | |
| • Groups / Grupos | 30 |
| Convention / Convenciones | 3 |

• **GDS's INFORMATION / Información sobre la representación en GDSs.:(*)**
(i.e.: Amadeus, Galileo/Apollo, Sabre, Worldspan)

Active

| | | | |
|------------------|---|-------------|--|
| YES / SI: | X | NO.: | |
|------------------|---|-------------|--|

IN.: (IF YES, PLEASE SPECIFY WHICH) Amadeus

(*) This applies to those hotels owned or represented by other hotel representatives.
Hoteles ya existentes comercializados por otra compañía antes de pertenecer a Meliá.

• **CLIENTS / CLIENTES (T.O.-Travel Agent - Corporate, Airline Companies.)**
TTOO, AAVV, Corporate, Compañías aéreas, clientes directos.

• **LOCATION OF BIG COMPANIES WITH SPECIAL AGREEMENT (PLS SPECIFY NAME, ADDRESS AND DISTANCE)/ SITUACION DE EMPRESAS CON KEY ACCOUNTS (POR FAVOR ESPECIFICAR NOMBRE, DIRECCION, Y DISTANCIA)**

RESERVATION POLICY / POLITICA DE RESERVACION

• Guarantee mandatory at time of booking for confirmation
Garantía obligatoria para confirmar la reserva (Y/N):

ACCEPTABLE FORMS OF GUARANTEE/ METODOS DE GARANTIZACION

- Credit Cards / Tarjetas de crédito (Y/N):
Please specify / Por favor especificar cuáles:

| | | | | | | | | | | | |
|------|--|--------|--|------------|---|------|---|-----|--|----------|--|
| AMEX | | DINERS | | MASTERCARD | X | VISA | X | JCB | | EUROCARD | |
|------|--|--------|--|------------|---|------|---|-----|--|----------|--|

- Preferred currency: CUC
- Travel Agency voucher (only with existing agreement) / Bono Agencia de Viajes (sólo Agencias con acuerdo) (Y/N): Y
- Travel Agency IATA code / Código IATA de la Agencia (Y/N): Y
- 1 night deposit plus taxes before guest arrival / Depósito de 1 noche más impuestos antes de la llegada del cliente (Y/N): N
- 1 night deposit plus taxes to be charged on client's credit card / Cargo del Depósito de 1 noche más impuestos en la tarjeta de crédito del cliente (Y/N): N
- Deposit will be required to guarantee booking on special events/ Depósito requerido para garantizar la reserva en eventos especiales (Y/N): Y
- Deposit Rule / Política de Depósitos:

| AMOUNT / IMPORTE | | DEALINE / FECHA LIMITE | |
|---|---|---|---|
| Fixed amount / Importe fijo | | At time of booking / Al realizar la reserva | |
| Nights of stay / Noches de estancia | X | Days prior to arrival / Días antes de la llegada | X |
| Percentage of stay / Porcentaje de la estancia | | Hours prior to arrival / Horas antes de la llegada | |
| Tax included in deposit / Impuestos incl. En Depósito | | Days after reservation/ Días después de reservar | |
| | | Hours after reservation / Horas después de reservar | |

Hotel Account's Bank details with any Currency EXCEPT USD:

Hotel Account's Bank details with a Currency different from USD:

BANCO: Banco Financiero Internacional
 CUENTA: **0300000002821020**
 DIRECCION. Sucursal Villa Cuba, Varadero; Cuba
 TITULAR: Paradisus Varadero
 SWIFT: BFICCUHH

Hotel Account's Bank details with USD / EUROS CURRENCY:

CHASE MEDITERRANEAN BANK (CAJA DE AHORROS Del Mediterráneo - CAM)
 BANK NAME AND ADDRESS:
 BANCO: SABADELL ATLANTICO
 Dirección: Av.Diagonal, 407 bis 2da planta
 (BARCELONA) España

Oficina: 5172

SWIT: BSABESBB

TITULAR: GESMESOL

Direccion: Calle Elvira Méndez, 10 Apartado 5426 Edif. Banco do Brasil.

Panamá 5 - República de Panamá

CTA. 0071930307

IBAN: ES08 0081 5172 8200 7193 0307

Nota: A esta cuenta no podrán realizar pagos en USD desde el exterior, debe pagar en su contravalor en Euros de acuerdo a la tasa del día.

RELEASE / RESERVATION LEAD TIME / ANTELACION PARA EFECTUAR RESERVA

- 24 hours prior to arrival (Hotel local time) / 24 horas antes de la llegada (hora local) (Y/N) **Y**
- 49 hours prior to arrival (Hotel local time) / 49 horas antes de la llegada (hora local) (Y/N)
- Pls, indicate other if different / Por favor, indicar otro si es diferente

CANCELATION POLICY / POLITICA DE CANCELACION

- On the day of arrival / El día de llegada

| | | | | |
|-----|--|-----|--|------------|
| 6PM | | 4PM | | OTHER/OTRA |
|-----|--|-----|--|------------|

- Days before arrival / Días antes de la llegada

| | | | | | | |
|------------------|---|-------------------|--|-----------------|--|--------------|
| 1 DAY / 24 horas | X | 2 DAYS / 49 horas | | 3 DAYS / 3 días | | OTHER / OTRA |
|------------------|---|-------------------|--|-----------------|--|--------------|

- If reservation is guaranteed and client is No Show, penalty of 1 night of stay will be charged / Si la reserva está garantizada y el cliente es No Show, se cargará una noche de estancia como gastos de cancelación (Y/N): **Y**
- If reservation is guaranteed by deposit and client is No Show, the amount paid as deposit will not be refundable / Si la reserva está garantizada con depósito y el cliente es No show, no se reembolsará el depósito (Y/N): **N**
- If reservation is guaranteed and cancelation take place within 12 hours prior to arrival, penalty of 1 night of stay will be charged / Si la reserva está garantizada y es anulada en el transcurso de las 12 horas anteriores a la llegada, se cargará una noche de estancia como gastos de cancelación (Y/N): **Y**