

FICHA TÉCNICA GDS - ROYAL SERVICE AT PARADISUS RÍO DE ORO

Actualizado: 2020-02-21

1- INFORMACIÓN GENERAL

Nombre del Hotel: Royal Service at Paradisus Río de Oro
Denominación: Resort & Spa
Marca: Paradisus Resorts Cuba
Propiedad: Gaviota
Administración: Meliá Hotels International Cuba
Dirección: Playa Esmeralda, Crta. Guardalavaca, Holguín, Cuba.
Código Postal: 7
País: CUBA
Teléfono: (53 24) 430090/430094
Correo electrónico: facturacion1.pro@meliacuba.com
Web: <http://www.royal-service-at-paradisus-riodeoro.com>
Año de construcción: 1998
Categoría: 5 estrellas
Temporadas de cierre: Abierto todo el año
Área que abarca: 11 hectáreas
Hotel Libre de Humo: No
Internet: Wifi Free
Total de Habitaciones: 58

2- DESCRIPCIÓN DEL HOTEL

Experience the perfect dream of discovering an exclusive hotel inside the hotel. Royal Service at Paradisus Río de Oro invites you to enjoy revitalising experiences and a whole universe of natural luxury, sensations and ambiances in totally private settings that have been designed with utmost care. Spacious rooms and select cuisine will help ensure your holiday is truly exceptional.

3-LOCATION

Localización: Rodeado de Naturaleza
Ciudad más cercana: Holguín
Distancia a la ciudad más cercana: 48.31km
Aeropuerto más cercano: Frank País
Código IATA: HOG
Distancia desde el aeropuerto: 72.0

4- ZONAS PÚBLICAS Y SERVICIOS GENERALES

- Royal Service areas and amenities
- Royal Service advantages
- Royal Service room service
- Beauty parlor (\$)
- Medical services (\$)
- Concierge Service
- Customer service
- Fitness Center
- Health and Beauty
- Internet Service

5- SEGMENTOS


- Weddings and Honeymoons
- YHI SPA
- Meetings & Events

6- ROOMS

Foto	Atributos
	<p>Tipología: ROYAL SERVICE JUNIOR SUITE Cantidad: 36 Dimensión: 78 m² Máxima Ocupación: 0 adulto(s) + 0 niño(s)</p>

Facilities:

- | | |
|--|--|
| <ul style="list-style-type: none"> - Air Conditioning - Telephone - Bed linen menu - Comfortable furnishings in the terrace / balcony - Balinese sun shower - Express Laundry (extra charge) - Table and chairs in the balcony - Bathrobe and slippers - Hydromassage in the bathroom - iPod Docking Station | <ul style="list-style-type: none"> - Terrace or balcony - Assorted minibar - Pillow menu - Superior room amenities & bath salts - LCD TV - View of the garden - Twin/king size beds - Balinese bed in the terrace - Radio-CD player with USB port |
|--|--|

Foto	Atributos
	<p>Tipología: ROYAL SERVICE JUNIOR SUITE SEA VIEW Cantidad: 14 Dimensión: 78 m² Máxima Ocupación: 0 adulto(s) + 0 niño(s)</p>

Facilities:

- | | |
|---|---|
| <ul style="list-style-type: none"> - Air Conditioning - Telephone - Bed linen menu - Pillow menu - 24-hour room service - Balinese sun shower - Express Laundry (extra charge) - King- size bed - Balinese bed in the terrace - Radio-CD player with USB port | <ul style="list-style-type: none"> - Terrace or balcony - Assorted minibar - Ocean view guaranteed - Comfortable furnishings in the terrace / balcony - Superior room amenities & bath salts - LCD TV - Table and chairs in the balcony - Bathrobe and slippers - Hydromassage in the bathroom - iPod Docking Station |
|---|---|

Foto	Atributos



Tipología: ROYAL SERVICE LUXURY JUNIOR SUITE
Cantidad: 6
Dimensión: 74 m²
Máxima Ocupación: 0 adulto(s) + 0 niño(s)

Facilities:

- Air Conditioning
- Telephone
- Bed linen menu
- Comfortable furnishings in the terrace / balcony
- Superior room amenities & bath salts
- LCD TV
- Free internet connection
- View of the garden
- King- size bed
- Balinese bed in the terrace
- Radio-CD player with USB port
- Terrace or balcony
- Assorted minibar
- Pillow menu
- Lounge chair in the terrace / balcony
- Balinese sun shower
- Express Laundry (extra charge)
- Royal-Service
- Table and chairs in the balcony
- Bathrobe and slippers
- Hydromassage in the bathroom
- iPod Docking Station

Foto	Atributos
	<p>Tipología: ROYAL SERVICE GARDEN VILLA Cantidad: 2 Dimensión: 370 m² Máxima Ocupación: 0 adulto(s) + 0 niño(s)</p>

Facilities:






- Air Conditioning
- Breakfast table and chairs
- Iron and ironing board
- Hair dryer
- Coffee maker
- Umbrella
- Ocean view guaranteed
- Amenities in the room
- Magnifying mirror in the bathroom
- Bath salts
- Comfortable furnishings in the terrace / balcony
- Superior room amenities & bath salts
- Health Center nearby
- Jacuzzi and sauna in the room
- LCD TV
- Express Laundry (extra charge)
- Telephone in the room /bathroom
- Bathrobe and slippers
- Palapa-Outdoor Breakfast Service
- Garden-Ocean View
- CD Reader
- Assorted minibar
- 220 volt outlet
- Bed linen menu
- 110 and 220 volt outlet in the bathroom
- Hammock in the terrace / balcony
- Satin bed linen
- Pillow menu
- Airport VIP service in on arrival and departure
- Wide terrace
- Lounge chair in the terrace / balcony
- Safety deposit box
- Beach towels
- Laptop on request
- Trouser press (valet)
- Full Bar / Premium Brands
- King- size bed
- Private swimming pool and viewpoint
- Outdoor Jacuzzi with ocean view

Habitaciones especiales:

Habitaciones para minusválidos: -

Habitaciones para no fumadores: -

7- BARES Y RESTAURANTES

Foto	Tipo / First Name	Atributos
	<p>Restaurante / El Bohío</p>	<p>Speciality: Cuban cuisine Capacidad: 0 Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Exterior Schedule: 18:30 - 22:00</p>
	<p>Restaurante / El Patio</p>	<p>Speciality: International food Capacidad: 0 Aire acondicionado: Yes Outdoor: Yes Open: 7 days a week Location: Interior Schedule: 18:30 - 22:00</p>
	<p>Restaurante / La Ceiba</p>	<p>Speciality: Buffet Capacidad: 0 Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Interior Schedule: Breakfast: 07:30 - 10:00 Lunch: 13:00 - 15:00 Dinner: 18:30 - 22:00</p>
	<p>Restaurante / La Laguna</p>	<p>Speciality: Snacks Capacidad: 0 Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Pool Schedule: 24 hours</p>
	<p>Restaurante / Los Helechos ROYAL SERVICE</p>	<p>Speciality: International food Capacidad: 0 Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Interior Schedule:</p>



Breakfast: 07:30 - 11:00
Lunch: 13:00 - 15:00, A la Carte
Dinner: 18:30 - 22:00



Restaurante / Mediterráneo

Speciality: Mediterranean food
Capacidad: 0
Aire acondicionado: Yes
Outdoor: Yes
Open: 7 days a week
Location: Interior
Schedule:
18:30 - 22:00



Restaurante / Santa María

Speciality: Snacks
Capacidad:
Aire acondicionado: No
Outdoor: No
Open: 7 days a week
Location: Beach
Schedule:
12:30 - 16:00



Restaurante / Tsuru






Speciality: Japanese food
Capacidad: 0
Aire acondicionado: Yes
Outdoor: Yes
Open: 7 days a week
Location: Interior
Schedule:
18:30 - 22:00



Bar / Caleticas Royal Service

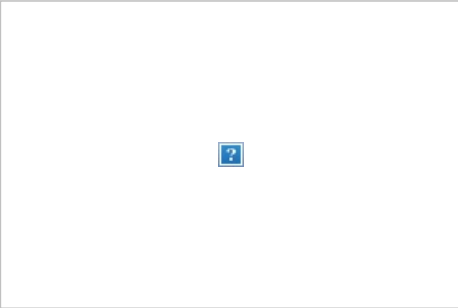
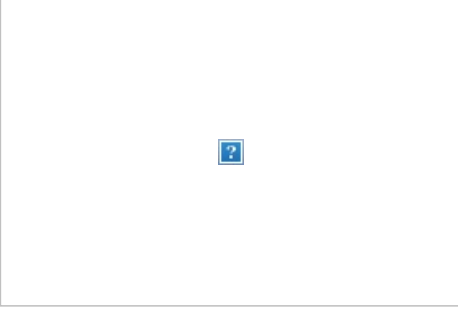
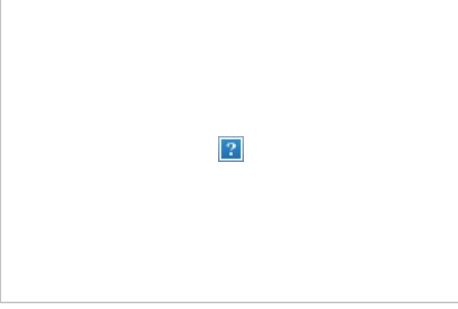
Speciality: Drinks and liquors
Capacidad: 10
Aire acondicionado: No
Outdoor: No
Open: 7 days a week
Location: Beach
Schedule:
10:00 - 19:00

Speciality: Cocktails

	<p>Bar / El Saltón</p>	<p>Capacidad: Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Pool Schedule: 10:00 - 19:00</p>
	<p>Bar / La Cascada Royal Service</p>	<p>Speciality: Drinks and liquors Capacidad: 40 Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Pool Schedule: 10:00 - 19:00</p>
	<p>Bar / Las Gardenias</p>	<p>Speciality: Capacidad: 0 Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Exterior Schedule: 24 hours</p>
	<p>Bar / Palma Real</p>	<p>Speciality: Drinks and liquors Capacidad: Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Lobby bar Schedule: 24 hours</p>
	<p>Bar / Santa María</p>	<p>Speciality: Fast food and snacks Capacidad: 0 Aire acondicionado: No Outdoor: No Open: 7 days a week Location: Beach Schedule: 10:00 - 19:00, A la Carte</p>

8- MEETING ROOMS

Número de salones: 3

Foto	First Name	Atributos
	Holguín I + II	Height: 3.5 Dimensions: 300 Air Conditioning: Yes Internet: Yes Audiovisuals: Video Beam, Microphone, Screen, Flip Chart, Laser pointer, Sound technician., Wireless microphone , Laptop, Lectern Reception: 350 Theatre: 300 Classroom: 200 Banquet: 200 Boardroom: - U-shape: - Cabaret: - Work-Shop: -
	Holguín I	Height: Dimensions: 150 Air Conditioning: Yes Internet: Yes Audiovisuals: Video Beam, Microphone, Screen, Flip Chart, Laser pointer, Sound technician., Wireless microphone , Laptop, Lectern Reception: 175 Theatre: 150 Classroom: 100 Banquet: 100 Boardroom: - U-shape: - Cabaret: - Work-Shop: -
	Holguín II	Height: Dimensions: 150 Air Conditioning: Yes Internet: Yes Audiovisuals: Video Beam, Microphone, Screen, Flip Chart, Laser pointer, Sound technician., Wireless microphone , Laptop, Lectern Reception: 175 Theatre: 150 Classroom: 100 Banquet: 100 Boardroom: - U-shape: - Cabaret: - Work-Shop: -

Facilities:

- Meeting rooms equipped with modern audiovisual aids for events and banquets
- Welcome cocktail.
- Internet connection, e-mail and other services in the Business Center.
- Groups and Event planner / Professional Convention organizers
- Welcome cocktail at Check-in
- Flip Chart and Hospitality Desk.
- Room upgrade to superior category for VIP-group, according to availability

- Special entertainments and incentive programs for groups
- Special shows, theme dinners and parties for groups
- Special theme parties
- Water bottle in the room upon arrival
- Welcome sign.
- Turndown service for VIPs
- Discounts or gratuities in meeting rooms (as negotiated).
- Two keys per double room.
- Reserved spaces sign-posted in restaurants.
- Special treatment for VIPs on arrival.
- Buffet dinner or box lunch for late check-in or early check-out.
- Private check-in.
- Check-out until 16 hrs for VIPs groups.
- Meeting cocktail before group dinners.
- Dinner around in à la carte restaurants in the hotel (OR).
- Two entertainment managers exclusively for the group (OR).
- Occupation of the room at 16 hrs (subject to availability).
- Green fee per stay for VIPs or Tour Leaders.
- Complimentary changing rooms (subject to availability).
- Picnic-breakfast for early departure field trips.
- Special late check-out rates.
- Welcome with musical trio and dancers.
- Personalized envelopes with room keys.
- Refreshing moist towels on arrival.
- Hydrothermal circuit for VIPs and Tour Leaders.
- Up to 10% discount on Yhi-Spa treatments.
- Up to 40% discount on Yhi-Spa serenity massage.

9- PLAYA Y PISCINA

Facilidades de playa:

- Deck chairs with "waiter service"
- Umbrellas service
- Towel service
- Lounge chairs service

Facilidades de piscina:

- Outdoor: Yes
- Saltwater: No
- Kids Area: No

10- DEPORTE

Water Sports:

- Catamaran
- Kayaking
- Sailing boats
- Snorkeling
- Water bicycles
- Water polo
- Windsurfing

Land Sports:

- Aerobics
- Badminton
- Basketball
- Beach Volleyball
- Billiards
- Carbine shooting
- Chess
- Dominoes
- Draughts/Checkers
- Giant chess
- Horseback-riding (\$)
- Petanque
- Ping Pong
- Room games
- Shuffleboard
- Tennis
- Volleyball
- Yoga / Meditation / Taichi

11- ENTERTAINMENT

- Club House
- Sports
- Water Sports
- Life-enriching experience at Paradisus

12- OTRAS FACILIDADES

- Car Rental
- Craftworks
- Trips and optionals desk
- Foreign currency exchange
- Concierge

- Parking
- Facilities for physically disabled persons
- Rooms for smokers and non-smokers
- Hammocks
- Hotel taxes included
- Laundry service
- Medical services (09:00 - 17:00 hrs)
- Adults only
- Taxis
- Crafts shop
- Gift shop
- Wi-Fi connection (lobby, function rooms, pool and Spa)
- Free Wi-Fi connection (Royal Service)
- Internet Center
- Check-in: 16:00 hrs
- Check-out: 12:00 hrs.