

GDS TECHNICAL SHEET - PARADISUS RÍO DE ORO RESORT & SPA

Updated: 2025-03-04

GENERAL INFORMATION

Name of the hotel: Paradisus Río de Oro Resort & Spa

Denomination: Resort & Spa

Brand: Paradisus Resorts Cuba

Property: Gaviota

Administration: Meliá Hotels International Cuba

Address: Playa Esmeralda, Crta. Guardalavaca Km 55, Holguín, Cuba.

Postal Code: 83300

Country: CUBA

Phone: (53 24) 853 990

Email: paradisus.riodeoro@meliacuba.com

Web: <http://www.paradisus-riodeoro.com>

Year of construction: 1998

Category: 5 stars

Closing seasons: Open all year long

Area covered: 11 hectáreas

Internet: Wifi Free

Total Rooms: 354

HOTEL DESCRIPTION

Playa Esmeralda Beach boasts a fascinating natural environment in which the sea and the mountains combine to create a palette of beautiful colours. Indulge in a one-of-a-kind holiday at this adults-only ecoresort, where intimacy, privacy, and natural beauty combine to create unforgettable experiences. Enjoy delicious cuisine, the relaxing YHI Spa or a magnificent programme of life-enriching activities.

LOCATION

Location: Surrounded by nature

Component buildings: - Bungalow

Nearest city: Holguín

Distance to the nearest city:
48.31km

Nearest airport: Frank País

IATA code: HOG

Distance from the airport: 72 Km

PUBLIC AREAS AND GENERAL SERVICES

- Medical services (\$)
- Car Rental (\$)
- Concierge Service
- Room Service
- Customer service
- Fitness Center
- Bureau de Change
- Health and Beauty Beauty parlor (\$)
- Health and Beauty YHI-SPA (\$)
- Internet Service

INTERESTS

- Meetings & Events
- Weddings and Honeymoons
- Honeymoons
- YHI SPA
- Adults only

ATTRIBUTES

ROYAL SERVICE

Fill your trip to Cuba with totally natural luxury. Discover hotel spaces full of elegance, exceptional facilities and personalised service. Designed to satisfy all your dreams.

Services and facilities

- Access to a private pool
- Access to the private Lounge
- Aromatherapy in the room
- Assistance in organising excursions and visits
- Bali bed
- Bathrobe and slippers
- Business Centre
- Butler service
- Coffee maker
- Early check-in
- Email for assistance prior to arrival
- Free ironing (one garment per stay)
- Late check-out
- Laundry, dry cleaning and ironing service
- Luggage unpacking and packing service
- Luxury bathroom amenities
- Make-up mirror
- Minibar
- Preferential reservations for resort services
- Preferential reservations in restaurants
- Private breakfast area
- Private breakfast service (à la carte and buffet)
- Private check-in and check-out
- Private reception area
- Reserved beach area
- Special pillow menu
- Turndown service
- Water ritual (one per person per stay)
- Welcome details
- Audio system with favourite music pre-selected
- Private pool

ROOMS

Typology	Quantity
Paradisus Junior Suite	254
Luxury Junior Suite	26
Luxury Junior Suite Sea View	14
Suite	2
Junior Suite Royal Service	36
Junior Suite Ocean View Royal Service	14
Royal Service Luxury Junior Suite	6
Garden Villa Royal Service	2

Special rooms:	
Disabled rooms:	3
Connecting rooms:	14

ROOMS

Paradisus Junior Suite (254)



Dimension: 43 m²
Number of callers: 8
Máx Pax: 2
Max Adults:
- 3 adult(s)
Max children:
- 0 children
Minimum Occupancy:
- 1 adult(s) + 0 children
Beds:
- King 2.00 x 2.00 - 1
- Twin 1.22 x 2.00 - 2
Located in:
- Bungalow, Floors: 1,2
Views:
- Garden view

FACILITIES:

- Air-conditioning
- Free Wi-Fi
- Safe
- Beach towels
- Mini-bar stocked daily
- Umbrella
- Terrace or balcony
- Telephone in the room /bathroom
- Amenities in the bathroom.
- Ironing facilities
- Balcony
- Hairdryer
- Shower
- 110 and 220 volt outlet in the bathroom
- Rooms for smokers and non-smokers
- Comfortable furnishings in the terrace / balcony
- 220 volt outlet
- Magnifying mirror in the bathroom
- Satellite TV

ROOMS

Luxury Junior Suite (26)



Dimension: 49 m²
Disabled Amount: 2
Máx Pax: 2
Max Adults:
- 3 adult(s)
Max children:
- 0 children
Minimum Occupancy:
- 1 adult(s) + 0 children
Beds:
- King 2.00 x 2.00 - 1
Located in:
- Bungalow, Floors: 1
Views:
- Garden view

FACILITIES:

- Air-conditioning
- Hairdryer
- Terrace
- Loungers in garden
- Beach towels
- Mini-bar stocked daily
- Umbrella
- LCD TV
- Telephone in the room /bathroom
- Amenities in the bathroom.
- Free Wi-Fi
- Safe
- Shower and bathtub
- Hammock in the terrace
- Outdoor shower
- Rooms for smokers and non-smokers
- Comfortable furnishings in the terrace / balcony
- 220 volt outlet
- Magnifying mirror in the bathroom
- Ironing facilities

ROOMS

Luxury Junior Suite Sea View (14)



Dimension: 49 m²

Máx Pax: 2

Max Adults:

- 3 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

Located in:

- Bungalow, Floors: 1

Views:

- Sea view

FACILITIES:

- Air-conditioning
- Hairdryer
- Terrace
- Loungers in garden
- Beach towels
- Umbrella
- 220 volt outlet
- Magnifying mirror in the bathroom
- Safe
- Free Wi-Fi
- Quality amenities
- Shower and bathtub
- Hammock in the terrace
- Mini-bar stocked daily
- LCD TV
- VIP amenities in the bathroom
- Ironing facilities

ROOMS

Suite (2)



Dimension: 90 m²

Máx Pax: 2

Max Adults:

- 3 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

Located in:

- Bungalow, Floors: 1

Views:

- Garden view

FACILITIES:

- Additional bathroom
- 1 large TV
- Lounge
- Health Center nearby
- 110 and 220 volt outlet in the bathroom
- Rooms for smokers and non-smokers
- Comfortable furnishings in the terrace / balcony
- Telephone in the room /bathroom
- Breakfast table and chairs
- Ironing facilities
- Safe
- Air-conditioning
- Free Wi-Fi
- Shower
- Beach towels
- Mini-bar stocked daily
- Umbrella
- Terrace or balcony
- Magnifying mirror in the bathroom
- Amenities in the bathroom.
- Satellite channels

ROOMS

Junior Suite Royal Service (36)



Dimension: 78 m²
Disabled Amount: 1
Number of callers: 4
Máx Pax: 2
Max Adults:
- 2 adult(s)
Max children:
- 0 children
Minimum Occupancy:
- 1 adult(s) + 0 children
Beds:
- King 2.00 x 2.00 - 1
- Twin 1.22 x 2.00 - 2
Located in:
- Bungalow, Floors: 1
Views:
- Garden view
Exclusive services:
- Services Royal
Service

FACILITIES:

- Air-conditioning
- Safe
- Whirlpool bathtub
- Bathrobe and slippers
- Balinese bed in the terrace
- Balinese sun shower
- Comfortable furnishings in the terrace / balcony
- LCD TV
- Table and chairs in the balcony
- Telephone
- Wi-Fi
- Terrace
- Shower and bathtub
- Health Center nearby
- Mini-bar stocked daily
- Rooms for smokers and non-smokers
- Terrace or balcony
- Hydromassage in the bathroom
- Amenities in the bathroom.

ROOMS

Junior Suite Ocean View Royal Service (14)



Dimension: 78 m²
Number of callers: 2
Máx Pax: 2
Max Adults:
- 2 adult(s)
Max children:
- 0 children
Minimum Occupancy:
- 1 adult(s) + 0 children
Beds:
- King 2.00 x 2.00 - 1
Located in:
- Bungalow, Floors: 1
Views:
- Sea view
Exclusive services:
- Services Royal
Service

FACILITIES:

- Air-conditioning
- Lounge
- Whirlpool bathtub
- Bathrobe
- Amenities in the bathroom.
- Terrace or balcony
- Comfortable furnishings in the terrace / balcony
- Mini-bar stocked daily
- Free Wi-Fi
- Safe
- Shower and bathtub
- Telephone
- LCD TV
- Balcony or terrace in most of the rooms
- Balinese sun shower
- Balinese bed in the terrace

ROOMS

Royal Service Luxury Junior Suite (6)



Dimension: 74 m²

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

Located in:

- Bungalow, Floors: 1

Views:

- Garden view

Exclusive services:

- Services Royal

Service

FACILITIES:

- Air-conditioning
- Private check-in
- Whirlpool bathtub
- Free internet connection
- Mini-bar stocked daily
- Rooms for smokers and non-smokers
- Comfortable furnishings in the terrace / balcony
- LCD TV
- Telephone
- Free Wi-Fi
- Safe
- Shower and bathtub
- Balinese bed in the terrace
- Balinese sun shower
- Lounge chair in the balcony / terrace
- Terrace or balcony
- Amenities in the bathroom.
- Bathrobe

ROOMS

Garden Villa Royal Service (2)



Dimension: 370 m²

Máx Pax: 2

Max Adults:

- 2 adult(s)

Max children:

- 0 children

Minimum Occupancy:

- 1 adult(s) + 0 children

Beds:

- King 2.00 x 2.00 - 1

Located in:

- Bungalow, Floors: 1

Views:

- Sea view

Exclusive services:

- Services Royal

Service

FACILITIES:

- | | |
|---|--|
| - Air-conditioning | - Bathrobe and slippers |
| - Dining area | - Free Wi-Fi |
| - Lounge | - Whirlpool bathtub |
| - Private garden | - Private pool |
| - Sauna | - Terrace |
| - Private check-in | - Gifts on arrival |
| - Coffee maker | - Direct access to the executive lounge |
| - Full Bar / Premium Brands | - Pillow menu |
| - Superior room amenities & bath salts | - Trouser press (valet) |
| - Outdoor Jacuzzi with ocean view | - 110 and 220 volt outlet in the bathroom |
| - Beach towels | - Satin bed linen |
| - Bath salts | - Health Center nearby |
| - Jacuzzi and sauna in the room | - Hydromassage shower |
| - Palapa-Outdoor Breakfast Service | - Assorted minibar |
| - Garden-Ocean View | - Umbrella |
| - Lounge chair in the balcony / terrace | - Comfortable furnishings in the terrace / balcony |
| - Balcony or terrace in most of the rooms | - LCD TV |
| - Telephone in the room /bathroom | - Wide terrace |
| - Magnifying mirror in the bathroom | - Breakfast table and chairs |
| - Ironing facilities | - Safe |

ADDED VALUES:

- Private transfer In / Out Holguín International Airport Frank País - Hotel (1 per room) / minimum 5 nights stay (Exclusively for online bookings)

RESTAURANTS

Santa María

Exclusive: All-Inclusive



Specialty: Light meals
Capacity: 60
Open: 7 days a week
Location: Beach
Schedule:
12:30 - 16:00, A la Carte

Tsuru

Exclusive: All-Inclusive



Specialty: Japanese cuisine
Capacity: 60
Open: 7 days a week
Location: Interior
Schedule:
18:30 - 22:00

El Bohío

Exclusive: All-Inclusive



Specialty: Local cuisine
Capacity: 60
Open: 7 days a week
Location: Exterior
Schedule:
Dinner: 18:30 - 22:00

El Patio

Exclusive: All-Inclusive



Specialty: International food
Capacity: 60
Open: 7 days a week
Location: Interior
Schedule:
Dinner: 18:30 - 22:00

RESTAURANTS

La Ceiba

Exclusive: All-Inclusive



Specialty: International food

Capacity: 300

Open: 7 days a week

Location: Interior

Schedule:

Breakfast: 07:30 - 10:00

Lunch: 13:00 - 15:00

Dinner: 18:30 - 22:00

La Laguna

Exclusive: All-Inclusive



Specialty: Light meals

Capacity: 250

Open: 7 days a week

Location: Pool

Schedule: 24 hours

Los Helechos

Exclusive: Royal Service



Specialty: Gourmet cuisine

Capacity: 50

Open: 7 days a week

Location: Interior

Schedule:

Breakfast: 07:00 - 11:00

Lunch: 13:00 - 15:00, A la Carte

Dinner: 18:30 - 22:00

Mediterráneo

Exclusive: All-Inclusive



Specialty: Mediterranean cuisine

Capacity: 60

Open: 7 days a week

Location: Interior

Schedule:

Dinner: 18:00 - 22:00

BARS

Caleticas

Exclusive: Royal Service



Specialty: Beverages
Capacity: 10
Open: 7 days a week
Location: Beach
Schedule:
10:00 - 19:00

El Saltón

Exclusive: All-Inclusive



Specialty: Beverages
Capacity: 25
Open: 7 days a week
Location: Pool
Schedule:
10:00 - 19:00

La Cascada

Exclusive: Royal Service



Specialty: Beverages
Capacity: 40
Open: 7 days a week
Location: Pool
Schedule:
10:00 - 19:00

Las Gardenias

Exclusive: Royal Service



Specialty: Beverages
Capacity: 25
Open: 7 days a week
Location: Exterior
Schedule: 24 hours

BARS

Palma Real

Exclusive: All-Inclusive



Specialty: Beverages
Capacity: 50
Open: 7 days a week
Location: Lobby bar
Schedule: 24 hours

en

Exclusive: All-Inclusive



Specialty: Appetizers
Capacity: 60
Open: 7 days a week
Location: Beach
Schedule:
10:00 - 19:00

MEETING ROOMS

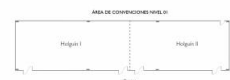
Number of meeting rooms:

3

HOLGUÍN I + II



Location: Loc 1
 Floor: 1
 Doors: 2
 Air conditioning: Yes
 Internet: Yes
 Audiovisuals: Video Beam, Microphone, Screen, Sound technician., Wireless microphone , Laptop, Lectern



M2	Height	Dimensions	Cocktail	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
300	3.5	30x10	300	300	200	167	-	-	-	-

MEETING ROOMS

HOLGUÍN I



Location: Loc 1
 Floor: 1
 Doors: 1
 Air conditioning: Yes
 Internet: Yes
 Audiovisuals: Video Beam, Microphone,
 Screen, Sound technician., Wireless
 microphone , Laptop, Lectern



M2	Height	Dimensions	Cocktail	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
150	3.5	15x10	150	150	100	83	-	-	-	-

MEETING ROOMS

HOLGUÍN II



Location: Loc 1
 Floor: 1
 Doors: 1
 Air conditioning: Yes
 Internet: Yes
 Audiovisuals: Video Beam, Microphone, Screen, Sound technician., Wireless microphone , Laptop, Lectern



M2	Height	Dimensions	Cocktail	Theatre	Classroom	Banquet	Boardroom	U-shape	Cabaret	Work-Shop
150	3.5	15x10	150	150	100	83	-	-	-	-

Facilities:

- Audiovisual equipment
- Business Centre
- Conference Manager
- Customised events
- Express check-in for groups
- Fitness Center
- Hybrid solutions
- Meeting packages
- Natural light
- Outdoor facilities
- Recreational activities
- Restaurant on site
- Room Service
- Storage service
- Theme events
- VIP services

SWIMMING POOLS

Pool facilities:

- Exterior: Yes

SPORT

Watersports:

- Catamaran
- Kayaking
- Snorkeling
- Water bicycles
- Windsurfing

Land sports:

- Aerobics
- Badminton
- Basketball
- Beach Volleyball
- Billiards
- Chess
- Dominoes
- Draughts/Checkers
- Giant chess
- Horseback-riding (\$)
- Petanque
- Ping Pong
- Room games
- Tennis
- Volleyball
- Yoga / Meditation / Taichi

ENTERTAINMENT

- Night Club: Music Bar "La Conga"

The fun continues until the early hours of the morning at the Conga disco, where guests can dance to the catchy Cuban and Caribbean rhymes, while other prefer to emulate famous international singers at the karaoke and sip delicious tropical cocktails in the company of friends.

- Swimming pools

Discover a total relaxation experience in our pools. In addition to the main pool, our Royal Service guests also have access to a separate private pool and another pool at the YHI Spa. The Garden Villas also offer their own private pool. A very quiet setting serving drinks and snacks with shaded areas, sunbeds, restrooms and towels.

- Esmeralda Beach

The proximity of the mountains gives the waters of Playa Esmeralda a very special hue. Experience all the magic and the stunning sunset from this outstanding stretch of beach. A perfect space to feel at one with nature.

- Work your body

During your stay you can also work out in a modern gym with all the equipment you need, showers and relaxing views. A personal trainer is available for customised workouts.

- Sporting passion

No need to ignore exercise or your workout routine. Our sports courts and Club House equipment is available if you want to work out during your holiday.

- Adventures on the water

Our water sports centre on the beach can coordinate catamaran and sailboat trips, kayaks, kitesurfing and pedalos, as well as providing equipment such as snorkels, goggles and life jackets.

- Club House

Our Club House team will ensure that every second of your stay is great fun. Join in the activities programme every day at the pool and on the beach, competitions, theme events or aquagym sessions.

- Feelings to remember

For an extra charge we can also organise personalised experiences during your stay. Enjoy all the magic of this extraordinary setting with our suggestions for romantic dinners and breakfasts, tasting sessions and wine pairings, among many other options.

- Life Enriching

Discover all the benefits of a life-enriching activities programme designed to enhance your well-being and a connection with the destination: natural therapies, language classes and typical dances, handicrafts and cooking workshops, among many other activities.

- La Conga Nightclub

Enjoy a very special evening with our homage to the most traditional rhythms and beats of Cuba and the Caribbean. In addition to dance and cocktail sessions, you can also show off all your skills at a fun karaoke evening.

RESERVATION POLICY AND PAYMENT CONDITIONS

- For the reservation policy and payment methods, please contact the hotel.
- The exchange of currencies to CUP will be subject to the official exchange rate in force at the time of the transaction and may be carried out at airports, banks, hotels (*) or exchange houses (CADECA).
- In Cuba, credit and debit cards operate in USD and Visa and Mastercard are accepted, as long as they have not been issued by US banks or their subsidiaries.

(*) Restrictions may apply